

Cloud Service Owner



Key purpose of the role

The Cloud Control Centre, a recently established function within the Engineering function, is instrumental in planning, building and running ASX's strategic Cloud Environments, facilitating the adoption of cloud necessary to enable the organisation short and long-term strategy.

Team	Number of reports
Solution Engineering	N/A N/A
Manager	Location
Head of Solution Engineering	Bridge Street, Sydney With a hybrid office and work-from-home model
Relationships	Special requirements
Architecture, Cyber, Risk, Compliance & Engineering	N/A



Your Team

The Technology division at ASX plays a pivotal role in shaping our enterprise technology strategy and ensuring the seamless operation of IT environments across all divisions and lines of business. As the largest division within ASX, comprising of half our workforce, we are dedicated to fostering a culture of innovation and excellence.



Your responsibilities

This role reports directly to the Head of Engineering and focuses on ensuring efficient, secure and aligned operation of our cloud environments with organisational goals and obligations. It encompasses day-to-day management of the cloud platform and services, including overseeing the cloud adoption pipeline, backlog, roadmap and prioritisation to maintain and enhance the environments. Additionally, this role is pivotal in leading the development and implementation of the cloud operating model, including control automation and continuous monitoring of platform health. Collaboration with Architecture, Cyber, Risk, Compliance and Engineering, as well as the Lines of Business adopting cloud is essential.

- Executing the cloud strategy: aligning with the ASX strategy to drive cloud adoption and transformation
- Developing and embedding the cloud operating model: Efficiently utilising resources, optimising costs and ensuring performance, security and resilience requirements are met. This includes tracking KPIs.
- Monitoring the cloud control environment: Ensuring ongoing compliance at platform level and support workload-level compliance, liaising application teams.
- Supporting Cloud patterns development: Enabling workload adoption with automation and self-service.
- Vendor performance management: Acting as a key contact for cloud service providers, strengthening relationships and ensuring performance tracking.
- Driving cloud environment roadmap: Owning and managing the backlog of improvements support workload adoption.
- Service management: Meeting responsibilities such as capacity, business continuity planning, and incident/problem management.



Your experience and qualifications

We'd like to hear from people who have:

- Experience working, managing, governing, orchestrating Cloud platforms where critical workloads are hosted, preferably in AWS and GCP
- Practical knowledge of operating cloud environments, including managing the pipeline and prioritisation roadmaps
- Experience with high availability workload deployments utilising micro-services.
- Understanding of cloud controls operations and monitoring within a cloud governance framework.
- Ability to build relationships with stakeholders of varying seniority levels.
- Experience in a regulated environment, preferably in financial services
- Confident communication skills, both written and verbal, including ability to convey technical concepts.

ASX values

We put the market first

We stand up for what's right

We achieve more together

We drive positive change