Senior Business Analyst

Sydney, New South Wales, Australia (Hybrid)

ASX: Powering Australia's financial markets

Why join the ASX?

When you join ASX, you're joining a company with a strong purpose – to power a stronger economic future by enabling a fair and dynamic marketplace for all.

In your new role, you'll be part of a leading global securities exchange with a strong brand. We are known for being a trusted market operator and an exciting data hub.

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We are more than a securities exchange!

The ASX team brings together talented people from a diverse range of disciplines.

We run critical market infrastructure, with 1 in 3 people employed within technology. Yet we have a unique complexity of roles across a range of disciplines such as operations, program delivery, financial products, investor engagement, risk and compliance.

We're proud of the diversity of our organisation and the culture of inclusion that all our people help to build every day. Our employee-led groups are known for celebrating cultural and religious events, championing LGBTIQ+ inclusion, inspiring giving and volunteering, promoting gender equality, and wellbeing. We are an Employer of Choice for Gender Equality (WGEA) and a member of the Champions of Change Coalition for the advancement of gender equality in Australia.

About the team:

The ServiceNow PPM tool implementation team– is a run and change team delivering improvements to the delivery community.

PPM will be the source of truth for project and other data to provide an integrated view of project finances, resourcing and progress. It will enable demand management and portfolio management, providing real-time visibility into interdependencies, risks and change impacts. Insights and reporting will also be made available.

The Senior BA role will define the requirements/user stories that support the development and execution of the 'Strategy to Delivery' value stream product feature roadmap for release in alignment with ASX EC&O change package release mechanism.

Outside of the defined Senior BA role and responsibilities listed below, this role will be required to support Product Owner with the following:
1. Planning, developing, managing and prioritising backlog to meet business objectives and outcomes
2. Working with the team to deliver new and improved products and services through ServiceNow implementation
3. Transfer product knowledge continuously to the EPMO / SME's

ServiceNow exposure is highly preferable, but NOT required. Writing user stories, feature break down and backlog prioritisation capability and agile ways of working exposure required.

You are a practitioner/team member of the Business Analyst Capability Community of Practice (CoP).

What you will be doing:

This role will be responsible for the analysis and documentation of business and system requirements for assigned ASX initiatives and projects. Assessing new concepts against current systems and procedures, analyse stakeholder needs from and end-to-end perspective, engage internal and external clients through various facilitation techniques and mediums and provide high-quality, fit for purpose business analysis artefacts.

> Engagement with internal stakeholders to elicit business- system- and operational requirements.
> Strong collaboration with project assigned subject matter experts for articulation and definition of business processes and requirements.
> Elicitation, preparation and generation of business requirements (including functional and non-functional) in the form of epics, features, user stories and acceptance criteria.
> Preparation of business impact analysis documentation and workshop facilitation with each impacted business unit.
> Analysis of current state processes and mapping of future state processes and associated models
> Review and contribution to testing artefacts and approach.
> Liaise with vendors and development teams on project progress, problem resolution and solution design.
> Consultation with operational business units regarding deployment of system change, system functionality, system configuration and associated processes.
> Produce high quality business analysis deliverables using relevant techniques and tools in line with the ASX delivery framework.
> Being an active member of the BA Community of Practice (CoP)]

What you will bring:

> Demonstrated 3+ years of Business Analysis experience and/or experience working in an analytical role.
> Experience working on small/ medium a project across the full SDLC from early ideation to execution and embedment in BAU
> Sound understanding of the business analysis fundamentals.
> Effective communication, facilitation, influencing and negotiation skills. Can collaborate with stakeholders across seniority levels.
> Demonstrable use of business process modelling and system design languages such as BPMN and UML.
> Enjoys working in a fast-paced and evolving environment.
> Work both independently and as part of a team.
> Ability to look at big picture and at the same time, dive into the details.
> Effective problem-solving skills, welcomes change and is adaptable within a very dynamic environment

Nice to have:

> Business Analysis Certification, eg. IIBA CCBA
> Financial services background with knowledge gained through industry experience.
> Be comfortable working within a matrix structure.
> Worked on Agile, Lean and Waterfall projects.
> Experience working within Product teams.
> Experience working with Change Management and influencing user behaviour.
> Experience using MS Visio, Lucid Charts, Enterprise Architect, or other process modelling solutions.
> Experience using Atlassian tool suite (JIRA and Confluence).

We make hiring decisions based on your skills, capabilities and experience, and how you'll help us to live our values. We encourage you to apply even if you don't meet all the criteria of this role. If you need any adjustments during the application or interview process to help you present your best self, please let us know.

At ASX Group, our diverse workforce is essential to build and maintain a fair and dynamic marketplace. We support flexible working and offer hybrid working options. Even if our roles are advertised as full-time, we encourage you to apply if you are interested in part-time or other flexible working arrangements.

We will arrange for successful candidates to have background checks, including reference and police checks completed as part of the on-boarding process.

Recruitment Agencies: ASX does not accept any unsolicited agency resumes and will not be responsible for any fees related to unsolicited resumes.