



# Senior Change Manager

Sydney, New South Wales, Australia (Hybrid)

## ASX: Powering Australia's financial markets

### Why join the ASX?

When you join ASX, you're joining a company with a strong purpose – to power a stronger economic future by enabling a fair and dynamic marketplace for all.

In your new role, you'll be part of a leading global securities exchange with a strong brand. We are known for being a trusted market operator and an exciting data hub.

Want to know why we are a great place to work, visit our [careers page](#) to learn more.

### We are more than a securities exchange!

The ASX team brings together talented people from a diverse range of disciplines.

We run critical market infrastructure, with 1 in 3 people employed within technology. Yet we have a unique complexity of roles across a range of disciplines such as operations, program delivery, financial products, investor engagement, risk and compliance.

We're proud of the diversity of our organisation and the culture of inclusion that all our people help to build every day. Our employee-led groups are known for celebrating cultural and religious events, championing LGBTIQ+ inclusion, inspiring giving and volunteering, promoting gender equality, and wellbeing. We are an Employer of Choice for Gender Equality (WGEA) and a member of the Champions of Change Coalition for the advancement of gender equality in Australia.

### About the team:

The Enterprise Customer & Operations team (EC&O) enables ASX to improve customer experiences and interactions, deliver simplified processes and services, integrate delivery planning and capability and drive consistency of standards. The Enterprise Enablement team within EC&O is responsible for providing centres of excellence for enterprise wide functions including Delivery, Change Management, PMO, Process Improvement, Line 1 Risk and Vendor Management. This role manages the changes associated with improving the frameworks and processes for ASX to deliver predictable and reliable change.

### What you will be doing:

The Enterprise Enablement team is developing a structured approach for implementing changes to the ASX delivery community. The Senior Change Manager will manage this new change package mechanism which aligns to our strategic pillar of Great Fundamentals. This role will also support the Enterprise Change Lead with the execution of regulatory requirements.



- > Develop and implement the OCM deliverables/activities e2e for initiatives prioritised for quarterly change packages to ensure they meet 'readiness' criteria
- > Partner with Enterprise Enablement colleagues and delivery community reps to successfully implement/promote change packages
- > Develop and maintain the change package schedule including a monthly summary of minor changes
- > Provide advice and coaching to change owners and recommendations/guidance to governance forums
- > Support the Enterprise Change Lead with meeting regulatory requirements and conducting Delivery Community events
- > Support the Enterprise Change Lead with continuously improving OCM deliverables/guidance within the delivery framework

### What you will bring:

- > Proven track record as a Senior Change Manager across technology, process and regulatory driven changes
- > Experienced at both waterfall/agile delivery in complex program/project environments
- > Demonstrated capability with engaging stakeholders and coaching project teams
- > Solid facilitation skills- can lead others towards an outcome
- > Strong planning and organisation skills- able to prioritise and meet deadlines
- > Ability to apply agile principles/ways of working

### Nice to have:

- > Financial Services industry experience
- > Previous experience with or exposure to a 'change package' mechanism
- > Experience operating within an OCM practice as well as cross-functional teams
- > Strong PowerPoint, Confluence and SharePoint skills
- > Demonstrated capability with designing/applying metrics to prove effectiveness of change management

We make hiring decisions based on your skills, capabilities and experience, and how you'll help us to live our values. We encourage you to apply even if you don't meet all the criteria of this role. If you need any adjustments during the application or interview process to help you present your best self, please let us know.

At ASX Group, our diverse workforce is essential to build and maintain a fair and dynamic marketplace. We support flexible working and offer hybrid working options. Even if our roles are advertised as full-time, we encourage you to apply if you are interested in part-time or other flexible working arrangements.

We will arrange for successful candidates to have background checks, including reference and police checks completed as part of the on-boarding process.

***Recruitment Agencies: ASX does not accept any unsolicited agency resumes and will not be responsible for any fees related to unsolicited resumes.***