

Senior Program Manager



Key purpose of the role

The Senior Assurance Program Manager role exists to ensure ASX's project deliveries meet their expected outcomes efficiently and transparently, by providing comprehensive assurance plans, timely oversight, and key insights that support strategic decision-making and enhance delivery excellence.

Team	Number of reports
ASX Project Delivery Assurance	Direct - 0 Indirect - 2
Manager	Location
Head of Enterprise Delivery Performance & EPMO	Bridge Street, Sydney With a hybrid office and work-from-home model
Relationships	Special requirements
Project Sponsors and Owners, Program Directors, Project Managers	N/A



Your team

The Senior Assurance Program Manager is pivotal member of the Project Management Office within ASX's Markets business. While reporting into the Enterprise Delivery Performance & EPMO to maintain independence, the broader assurance function within ASX is dedicated to enhancing project delivery success through rigorous assurance practices, ensuring projects meet their objectives efficiently and effectively. The broader Markets division focuses on maintaining high standards of performance and alignment with strategic goals, ultimately delivering value to stakeholders.



Your responsibilities

- Develop comprehensive assurance plans to ensure project success, tailoring assurance activities and reviews that support predictable and transparent delivery against the defined project objectives and outcomes. This include, ensuring all actions are monitored and completed to their expected resolution.
- Oversee and ensure all assurance activities are undertaken with the right level of attention and quality, including internal team and independent assurance activities.
- Consolidate and report on assurance activities and their associated outcomes, along with providing valuable insights into project health for stakeholders.
- Act as the primary contact for assurance specialists, coordinating their efforts and integrating expertise into project processes.
- Support all assurance activities, from preparing project information and materials to facilitating timely interactions between project teams or stakeholders and assurance specialists.
- Forecast and budget the capacity needed to ensure all assurance activities are accommodated as planned, maintaining alignment with project timelines and objectives.
- Contribute to fostering an organizational culture that supports quality in delivery, seeking opportunities to improve delivery management processes and activities for greater effectiveness across project disciplines.
- Work closely with other ASX roles including Assurance Managers, Senior Manager, ePMO, Technology COE, L1 Risk & Compliance, ERM (Line 2), and Internal Audit (Line 3), ensuring alignment and effective implementation of assurance processes across the project portfolio.
- Work closely with project and program level PMO's ensuring that governance and control strengths and weaknesses are understood and that actions are being taken to continuously improve their frameworks and processes.
- Directly lead and contribute to growing the assurance capabilities and experience as part of a broader assurance community and team within ASX.

ASX values

We put the market first

We stand up for what's right

We achieve more together

We drive positive change



Your experience and qualifications

Must have

- Demonstrable track record in project delivery and understanding of quality assurance and project delivery risk is required.
- Experience with project quality management and approaches.
- Demonstrated experience in project assurance, internal audit, COBIT, ISO 10006, ideally within financial services, other critical infrastructure sector or evolving technology environment.
- Experience with a variety of project methodologies and frameworks including Agile, Lean and traditional methods.
- Experience in effectively managing and communicating with stakeholders at various levels, ensuring their needs and expectations are understood and met throughout the project lifecycle.
- Understanding of regulatory requirements relevant to the financial industry, with prior experience in overseeing projects adhere to these regulations a clear bonus.
- Experience in managing relationships with external vendors or partners involved in project assurance activities. This includes negotiating contracts, defining deliverables, and ensuring vendor performance meets expectations.
- Track record in having measured the maturity of PMO functions and having worked with PMO to proactively uplift PMO capability.

Nice to have

- High level analytical capabilities, applied to complex portfolios of work
- Ability to navigate and resolve conflicts within project teams or between stakeholders, maintaining a focus on project goals and successful outcomes
- Experience in Portfolio or Project Management and/or line 1 Management within a technology project delivery environment
- Strong technical skills as well as P3O, IAPM, PMP, CSM or similar qualification

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