



# ASX CEO Connect

In partnership with



ASX acknowledges the  
Traditional Owners of  
Country throughout Australia.  
We pay our respects to  
Elders past, present and  
emerging.

ARTWORK BY: LEE ANNE HALL, MY COUNTRY MY PEOPLE



# ASX CEO Connect

In partnership with  nabtrade



nabtrade / Market Update

**Gemma Dale**  
Director, SMSF and Investor Behaviour



Arcadium Lithium PLC (ASX:LTM)

**Paul Graves**  
President & Chief Executive Officer



BlueScope Steel Limited (ASX:BSL)

**David Fallu**  
Chief Financial Officer



Transurban Group Limited (ASX:TCL)

**Henry Byrne**  
Chief Financial Officer



Data#3 Limited (ASX:DTL)

**Cherie O'Riordan**  
Chief Financial Officer



Guzman y Gomez Limited (ASX:GYG)

**Steven Marks**  
Founder & Co-Chief Executive Officer



Insurance Australia Group Limited, IAG (ASX:IAG)

**William McDonnell**  
Chief Financial Officer



Telstra Group Limited (ASX:TLS)

**Michael Ackland**  
Chief Financial Officer & Group Executive,  
Strategy & Finance



Superloop Limited (ASX:SLC)

**Paul Tyler**  
Chief Executive Officer



Smartgroup Corporation Limited (ASX:SIQ)

**Jason King**  
Chief Financial Officer



# Housekeeping: Troubleshooting

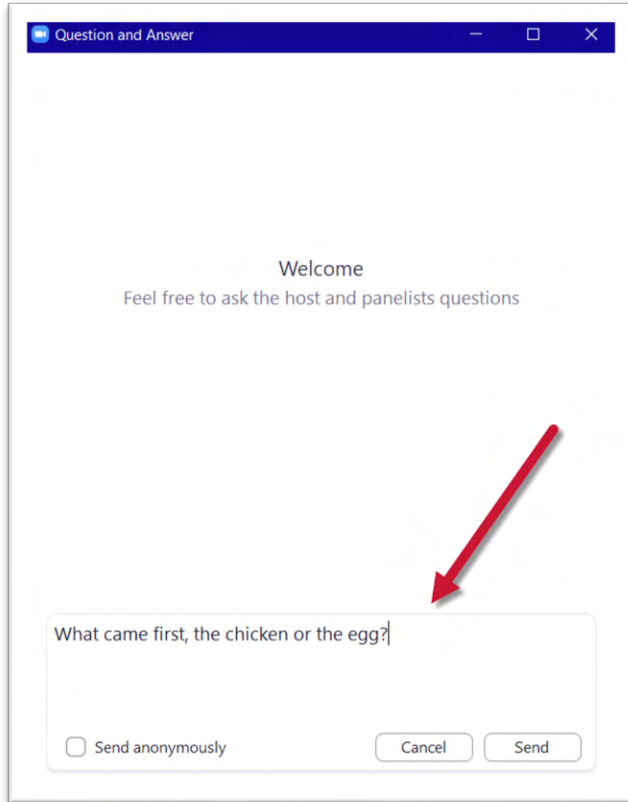
- > Check your system requirements
- > Audio options:
  1. Use your computer's mic and speakers ("Computer audio"). Check that your computer's audio is unmuted.
  2. Use a telephone to dial in ("Phone call")
    - Phone number: 1800 945 157 | 1800 317 562
    - No need to enter an Audio PIN as audience is muted
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<https://support.zoom.us/hc/en-us/articles/115004954946-Joining-and-participating-in-a-webinar-attendee->

# Housekeeping Questions



Question and Answer

Welcome  
Feel free to ask the host and panelists questions

What came first, the chicken or the egg?

Send anonymously

Cancel Send

## Your Participation

- > To submit your written questions, use the Q&A tab at the bottom of your screen
- > Note that your questions will not be seen by other attendees

# CPD Accreditation

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# Agenda

10:00am	ASX Introduction, Ajita Tynan, MC
10:05am	Market Update, Gemma Dale <a href="#">Director, SMSF &amp; Investor Behaviour</a>
10:20am	Arcadium Lithium PLC (ASX:LTM), Paul Graves <a href="#">President &amp; Chief Executive Officer</a>
10:40am	BlueScope Steel Limited (ASX:BSL), David Fallu <a href="#">Chief Financial Officer</a>
11:00am	Transurban Group Limited (ASX:TCL), Henry Byrne <a href="#">Chief Financial Officer</a>
11:20am	Data#3 Limited (ASX:DTL), Cherie O'Riordan <a href="#">Chief Financial Officer</a>
11:40am	Guzman y Gomez Limited (ASX:GYG), Steven Marks <a href="#">Founder &amp; Co-Chief Executive Officer</a>
	Break
1:00pm	Insurance Australia Group Limited, IAG (ASX:IAG), William McDonnell <a href="#">Chief Financial Officer</a>
1:20pm	Telstra Group Limited (ASX:TLS), Michael Ackland <a href="#">Chief Financial Officer &amp; Group Executive, Strategy &amp; Finance</a>
1:40pm	Superloop Limited (ASX:SLC), Paul Tyler <a href="#">Chief Executive Officer</a>
2:00pm	Smartgroup Corporation Limited (ASX:SIQ), Jason King <a href="#">Chief Financial Officer</a>

# Market Update

**Gemma Dale**

Director, SMSF & Investor  
Behaviour





# MARKET UPDATE

ASX CEO CONNECT

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# AGENDA

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ASX Year to Date



Sector breakdown  
- Winners and losers



Key themes to watch

# ASX200 PERFORMANCE OVER 12 MONTHS



## Price Performance

YTD	6.33%
1 Yr	10.88%
5 Yr	22.53%
10 Yr	43.00%
Div yield	4.95%
PE (hist)	17.1x

Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# ASX200 OVER FIVE YEARS



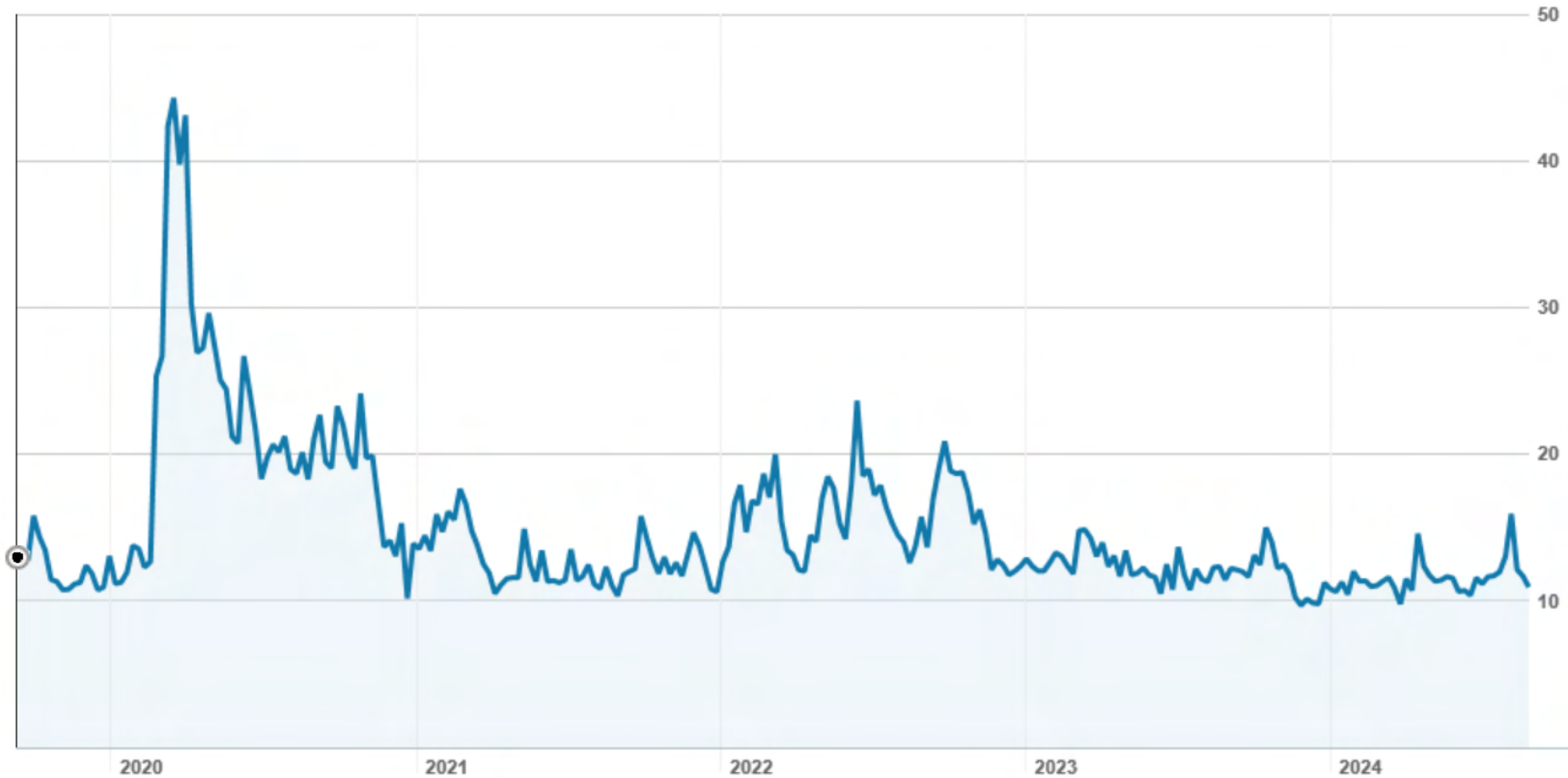
Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# ASX200 VIX – VOLATILITY INDEX YOY



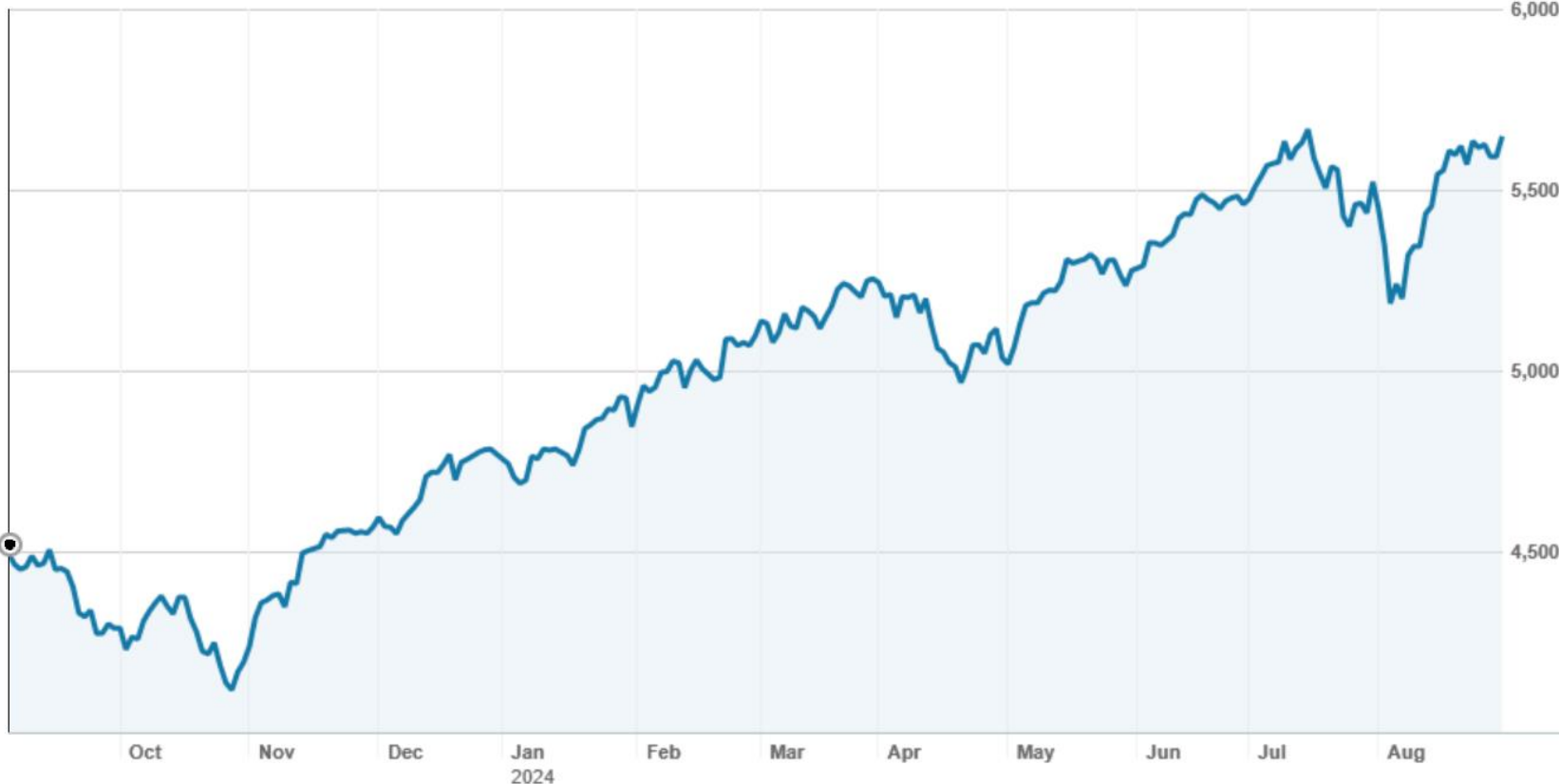
Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# ASX200 VIX – VOLATILITY INDEX OVER 5 YEARS



Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# S&P500 OVER TWELVE MONTHS



Source: nabtrade, Refinitiv. Price performance only; dividends excluded.



# S&P500 OVER FIVE YEARS



Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# ASX200 SECTORS OVER TWELVE MONTHS



Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# FINANCIALS (XFJ)



## Price Performance

YTD	22.43%
1 Yr	29.03%
5 Yr	32.01%
10 Yr	29.92%
Div yield	5.49%
PE (hist)	18.66x

Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# MATERIALS (XMJ)



## Price Performance

YTD	-15.34%
1 Yr	-7.35%
5 Yr	26.30%
10 Yr	63.83%
Div yield	6.87%
PE (hist)	12.33x

Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# ENERGY (XEJ)



## Cumulative Performance

YTD	-12.24%
1 Yr	-21.42%
5 Yr	-10.54%
10 Yr	-39.18%
Div yield	8.61%
PE (hist)	14.31x

Source: nabtrade, Refinitiv. Price performance only; dividends excluded.

# KEY FACTORS FOR 2024



The US economy is so strong that there might not be any rate cuts in 2024

# THANK YOU

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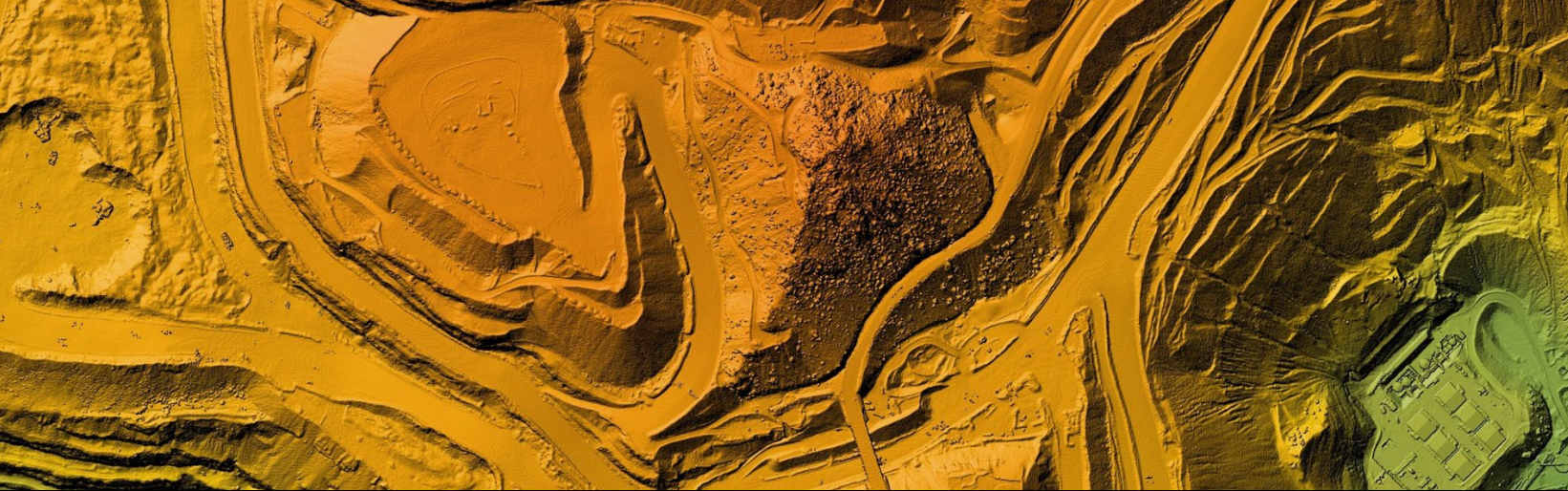
# Arcadium Lithium PLC (ASX:LTM)

**Paul Graves**  
President & Chief Executive  
Officer

**arcadium  
lithium**







# Arcadium Lithium

ASX CEO CONNECT

3 September 2024

NYSE: ALTM | ASX: LTM



arcadium  
lithium

# Disclaimer

## Safe Harbor Statement and Forward Looking Statements

*Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995: Certain statements in this news release are forward-looking statements. In some cases, we have identified forward-looking statements by such words or phrases as "will likely result," "is confident that," "expect," "expects," "should," "could," "may," "will continue to," "believe," "believes," "anticipates," "predicts," "forecasts," "estimates," "projects," "potential," "intends" or similar expressions identifying "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including the negative of those words and phrases. Such forward-looking statements are based on our current views and assumptions regarding future events, future business conditions and the outlook for Arcadium Lithium based on currently available information. There are important factors that could cause Arcadium Lithium's actual results, level of activity, performance or achievements to differ materially from the results, level of activity, performance or achievements expressed or implied by the forward-looking statements, including the factors described under the caption entitled "Risk Factors" in Arcadium Lithium plc's 2023 Form 10-K filed with the Securities and Exchange Commission ("SEC") on February 29, 2024, as well as Arcadium Lithium's other SEC filings and public communications. Although Arcadium Lithium believes the expectations reflected in the forward-looking statements are reasonable, Arcadium Lithium cannot guarantee future results, level of activity, performance or achievements. Moreover, neither Arcadium Lithium nor any other person assumes responsibility for the accuracy and completeness of any of these forward-looking statements. Arcadium Lithium is under no duty to update any of these forward-looking statements after the date of this news release to conform its prior statements to actual results or revised expectations.*

## Non-GAAP Financial Terms

In these slides, Arcadium Lithium uses the financial measures Adjusted EBITDA, adjusted EPS and adjusted cash from operations. These terms are not calculated in accordance with U.S. generally accepted accounting principles (GAAP). Definitions of these terms, as well as a reconciliation to the most directly comparable financial measure calculated and presented in accordance with GAAP, are provided on our website [ir.arcadiumlithium.com](http://ir.arcadiumlithium.com).

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# We Are Arcadium Lithium

Formed from the Jan 4, 2024 merger of Allkem and Livent.

One of the world's leading globally integrated lithium chemical producers.

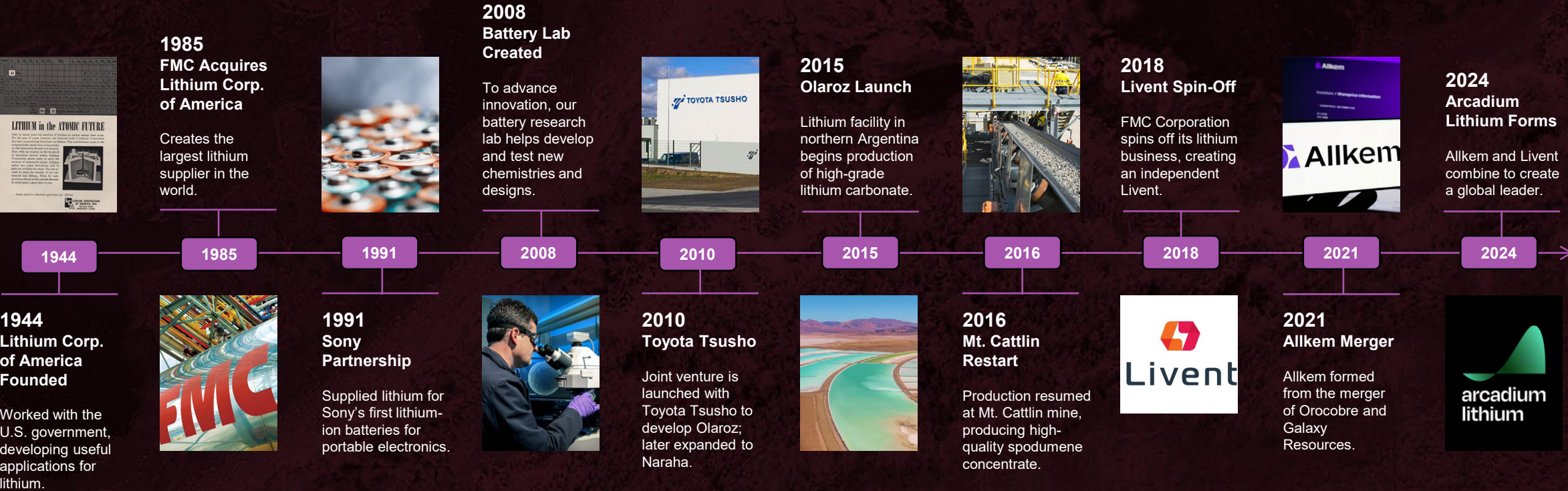
Leader in all major forms of lithium extraction: pond-based evaporative systems, DLE and hard rock mining.

Multi-year customer relationships with some of the leading innovators in electrification.

Committed to quality, collaboration and a sustainable future.



# History of Arcadium Lithium



# Leadership Team



**Paul Graves**  
Chief Executive Officer



**Gilberto Antoniazzi**  
Chief Financial Officer



**Sara Ponessa**  
General Counsel



**Alicia Markmann**  
Chief Human  
Resources Officer



**Barbara Fochtman**  
Chief Operations  
Officer



**Christian Cortes**  
Chief Integration Officer



**Denis Couture**  
Managing Director,  
James Bay



**Karen Vizental**  
Chief Sustainability and  
Global Communications  
Officer



**Liam Franklyn**  
Head of Australian  
Operations



**Neil Robertson**  
Chief Projects Officer



**Sarah Maryssael**  
Chief Strategy  
Officer and General  
Manager of Canada



**Walter Czarnecki**  
Co-Chief Commercial  
Officer (Downstream)

# Company Snapshot

**U\$516M**

H124 Revenue

**~2,400**

Employees

**9**

Operating Sites

**5**

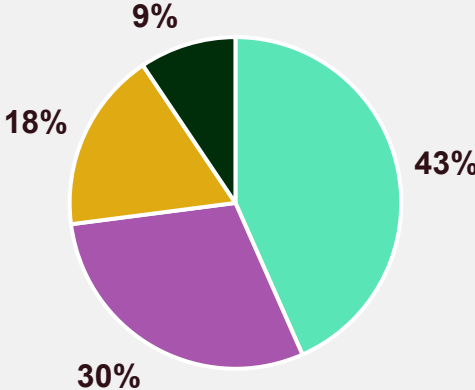
Development Assets

**9**

Countries, including locations of operating sites, development assets and offices

**25%**

2024 and 2025 YoY Growth (LCE<sup>1</sup> BASIS)



H1 REVENUE BY PRODUCT

<span style="color: #00C8A3;">●</span> Lithium Hydroxide:	US\$224m
<span style="color: #8E44AD;">●</span> Lithium Carbonate <sup>2</sup> :	US\$153m
<span style="color: #F1C40F;">●</span> Butyllithium & Other Specialties:	US\$91m
<span style="color: #2E8B57;">●</span> Spodumene <sup>3</sup> :	US\$49m

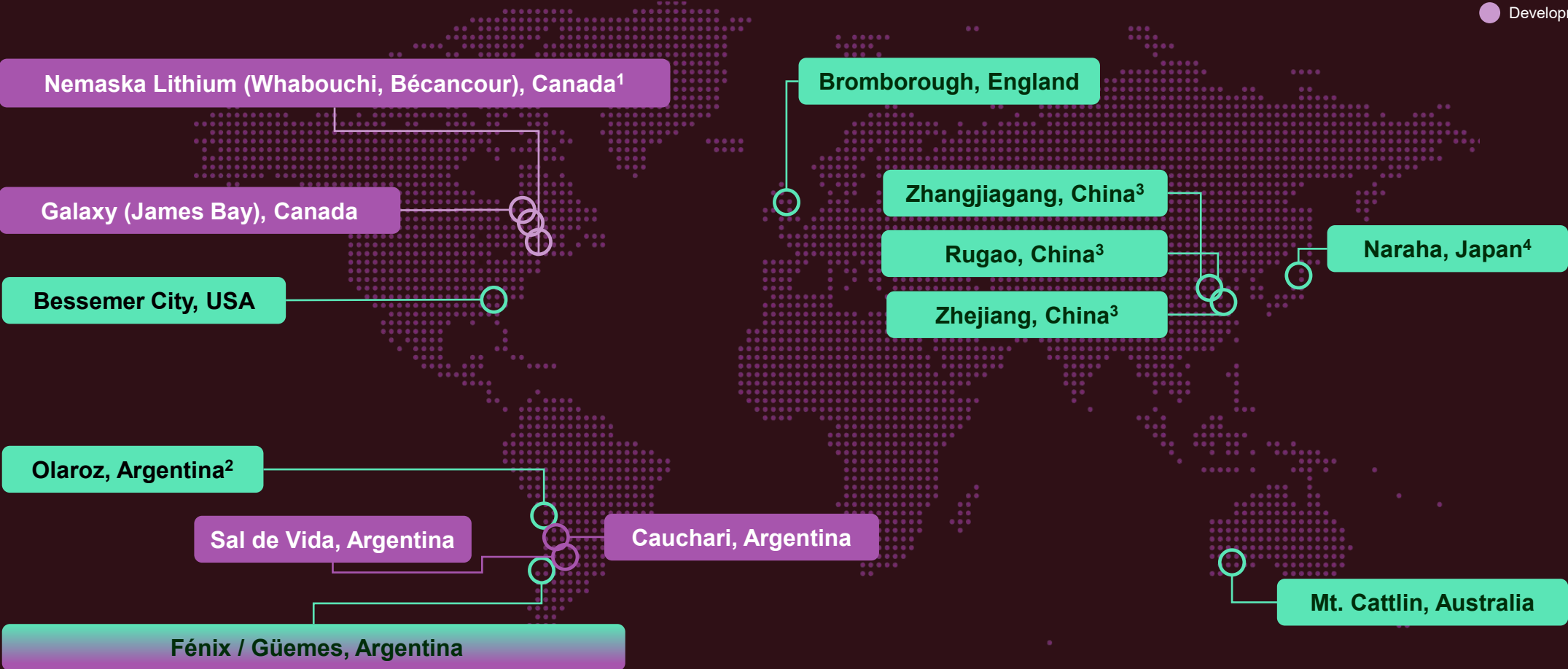


(1) Lithium Carbonate Equivalents.  
 (2) Includes lithium carbonate by-product revenues.  
 (3) Includes low grade spodumene sales and minimal other products.

# Global Portfolio of Strategically Located Assets

## Scalable and Vertically Integrated

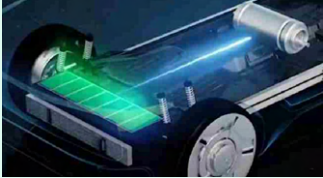
● Operating Asset  
● Development Asset



(1) Arcadium Lithium owns 50%  
 (2) Arcadium Lithium owns 66.5%  
 (3) Exclusive contract manufacturing sites  
 (4) Arcadium Lithium has a 75% economic interest

# Commercial Focus with Diverse Lithium Chemicals Offering

Diverse Lithium Chemicals Offering



BATTERY-GRADE LITHIUM HYDROXIDE

& BATTERY GRADE LITHIUM CARBONATE



NON-BATTERY LITHIUM HYDROXIDE



HIGH PURITY LITHIUM METAL & OTHER SPECIALTIES



BUTYLLITHIUM

End Markets We Serve



EV ENERGY STORAGE & OTHER RECHARGEABLE BATTERY SYSTEMS



INDUSTRIAL



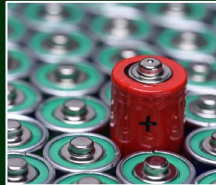
HIGH PERFORMANCE GREASES



NEXT GENERATION BATTERIES



AEROSPACE



NON-RECHARGEABLE BATTERIES



PHARMA & AGROCHEMICALS



POLYMERS



# Multi-Year Relationships with Global Leaders



*Ford*



**Panasonic**

**BTR 贝特瑞**



**CATL**

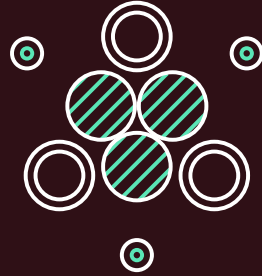
# Strategic Growth Priorities

01



DEVELOP GROWTH PIPELINE  
TO MEET LONG TERM  
DEMAND

02



FOCUS ON KEY MARKETS  
AND CUSTOMERS

03



EXPAND APPLICATION AND  
PROCESS TECHNOLOGY

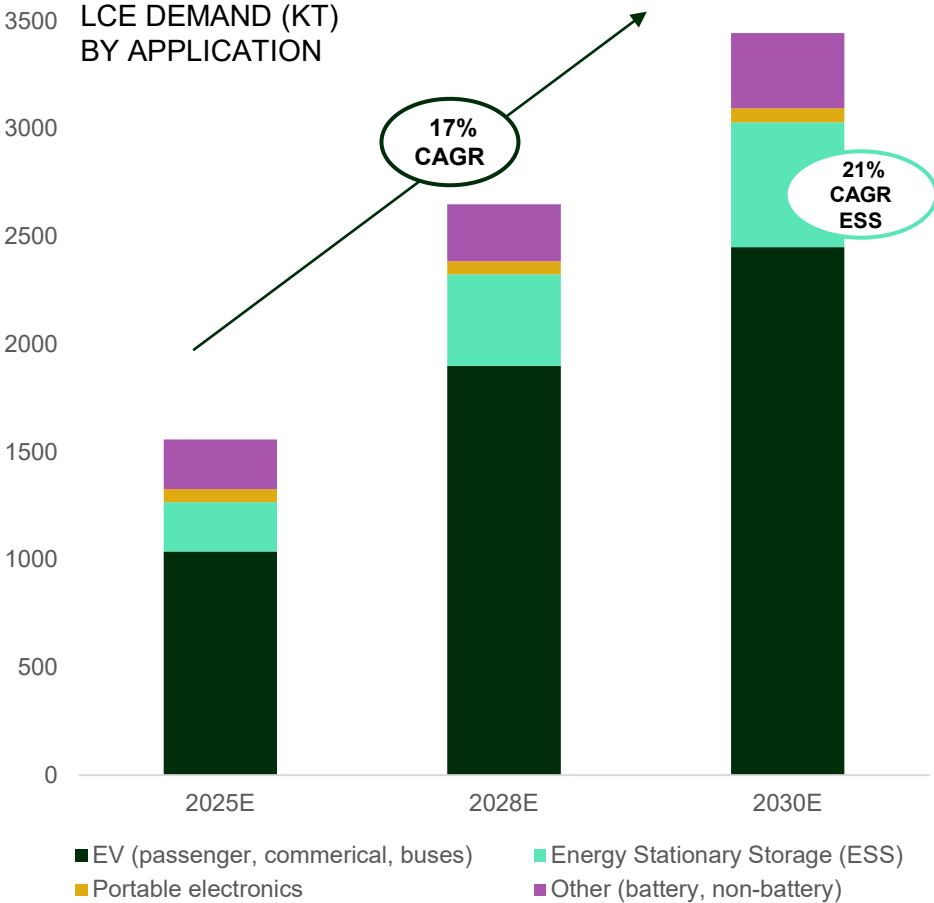
04



ADVANCE A CLEANER,  
HEALTHIER AND MORE  
SUSTAINABLE FUTURE

# Lithium Market Outlook

Long-term lithium demand remains robust with multiple growth levers through the decade



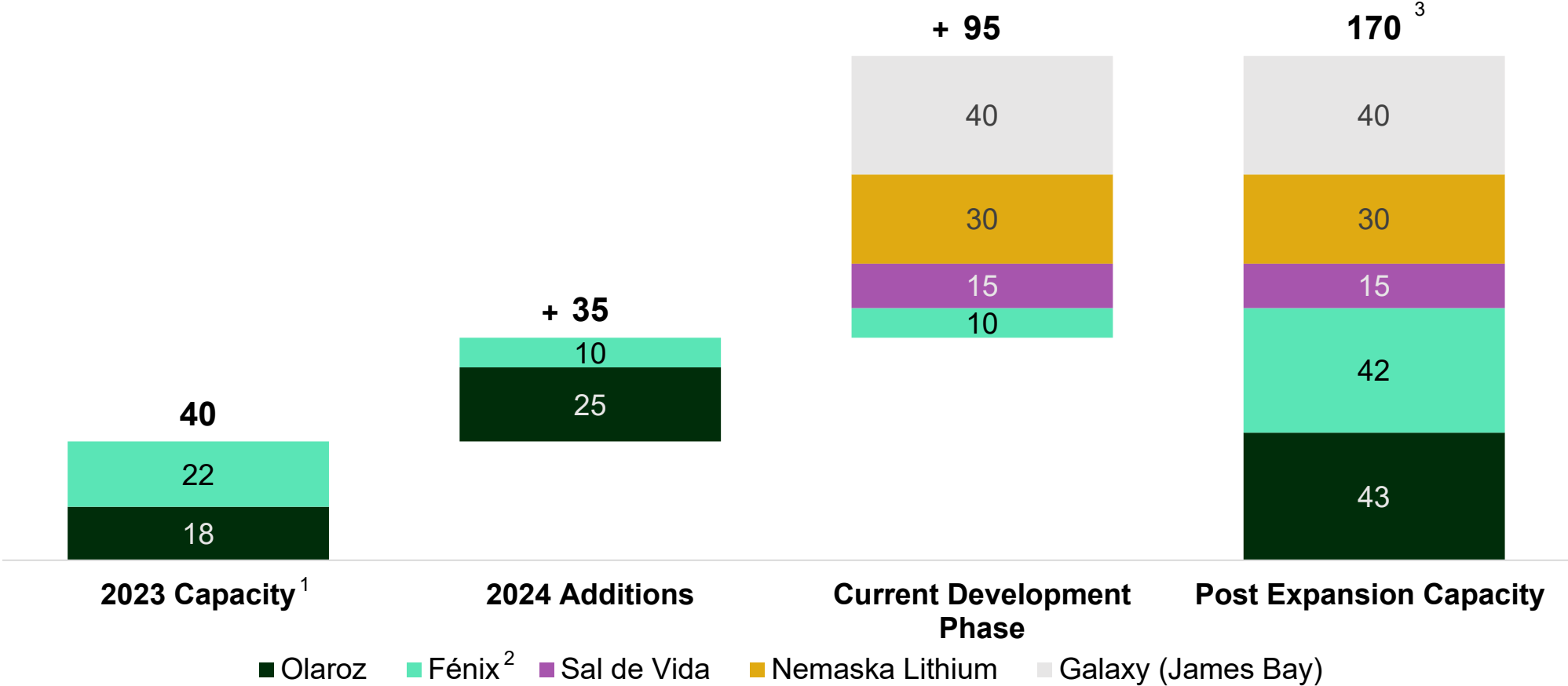
- 2030 lithium demand is expected to grow at 17% CAGR from 2025-2030
- EV sales underpinned by unwavering global policy and support
- Stationary storage demand to grow at >20% CAGR from 2025-2030
- Increasing average battery pack sizes globally (BEV and PHEVs)



Note: CAGR = Compound Annual Growth Rate.  
Source: Arcadium Lithium estimates, Benchmark Mineral Intelligence, company reports, EV Volumes, Rho Motion, Bloomberg, ICC Sino.

# Executing Volumetric Growth In Line With Customer Demand

170,000 LCEs of Capacity via Multiple Expansions



Note: Capacity shown in '000 metric ton lithium carbonate equivalents. Assumes 100% consolidation of Olaroz and Nemaska Lithium, in which Arcadium Lithium has current ownership interests of 66.5% and 50%, respectively.

(1) Excludes current Mt. Cattlin capacity and downstream conversion capacity.

(2) Includes lithium chloride capacity of 4kt LCE.

(3) Installed capacity and not production guidance

# Lithium Carbonate

## Top tier assets with significant expansion potential

- High-quality brine assets with high grades and long life
- Low-cost carbonate integrated into our global chemicals network
- Locations that enable compatible and efficient development and processing



### OPERATING AND DEVELOPMENT ASSETS

#### HOMBRE MUERTO, CATAMARCA, ARGENTINA



#### FÉNIX

- 100% Ownership
- Lithium Carbonate / Chloride
- Operating / Expansion
- DLE technology

- Recent 1A expansion complete (10ktpa)
- Current capacity of 32ktpa<sup>1</sup>
- 1B expansion (10ktpa) in development
- Future expansions can increase total capacity to 100ktpa of carbonate



#### SAL DE VIDA

- 100% Ownership
- Lithium Carbonate
- Construction
- Evaporation ponds

- Stage 1 under construction to produce 15ktpa
- Stage 2 expansion potential (+30ktpa) can bring total capacity to 45ktpa



#### OLAROZ

- 66.5% Ownership
- Lithium Carbonate
- Operating / Ramp up
- Evaporation ponds

- Recent Stage 2 expansion complete (25ktpa) and ramping up
- Nameplate capacity today of 43ktpa



#### CAUCHARI

- 100% Ownership
- Lithium Carbonate
- Pre-Development

- Located on southern border of Olaroz
- Resource underpins a potential Olaroz Stage 3 expansion (+25ktpa)

# Lithium Hydroxide

## Proven track record in spodumene and hydroxide production

- Current hydroxide production capacity in the U.S., Japan and China all fed by low cost internally produced lithium carbonate
- Applying technical expertise to development of Nemaska Lithium and Galaxy in Canada



### GLOBAL HYDROXIDE NETWORK UNITED STATES

### CHINA



#### BESSEMER CITY

- 100% Ownership
- Production



#### RUGAO & ZHEJIANG

- Exclusive Contract
- Manufacturing
- Production

- Largest U.S. lithium hydroxide producer
- Recent 5ktpa expansion
- Nameplate capacity of 15ktpa

- Recent 15ktpa expansion at new location in Zhejiang
- Nameplate capacity of 30ktpa in country

### CANADIAN NETWORK (IN DEVELOPMENT) QUÉBEC, CANADA



#### NEMASKA LITHIUM

- 50% Ownership
- Fully integrated spodumene to lithium hydroxide
- In Construction

- Bécancour hydroxide conversion plant has 32ktpa capacity
- Utilizing feedstock from the Whabouchi upstream mine
- Attractive economics with 50% ownership from Investment Quebec and customer prepayments



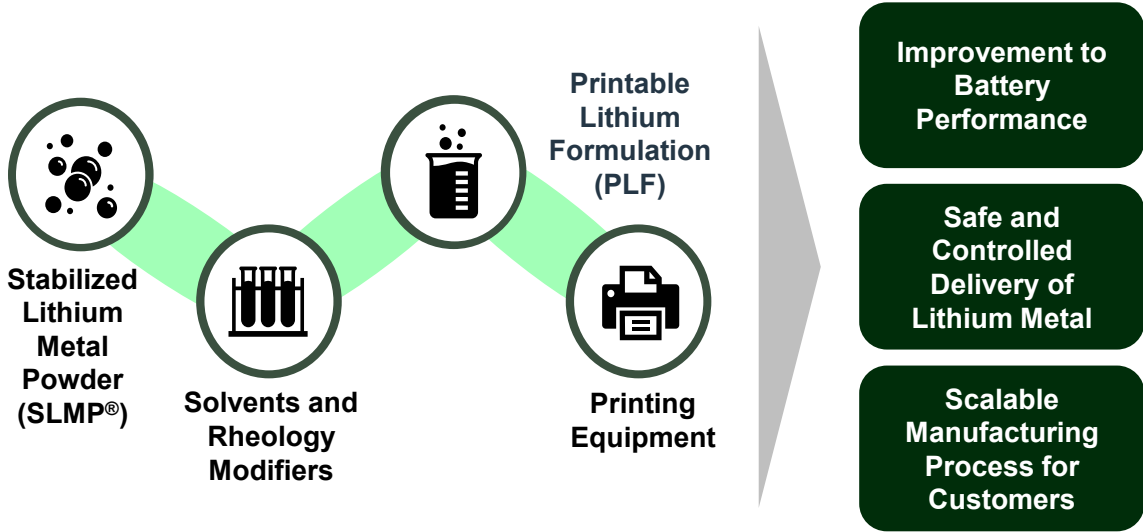
#### GALAXY (JAMES BAY)

- 100% Ownership
- Spodumene Concentrate
- In Development

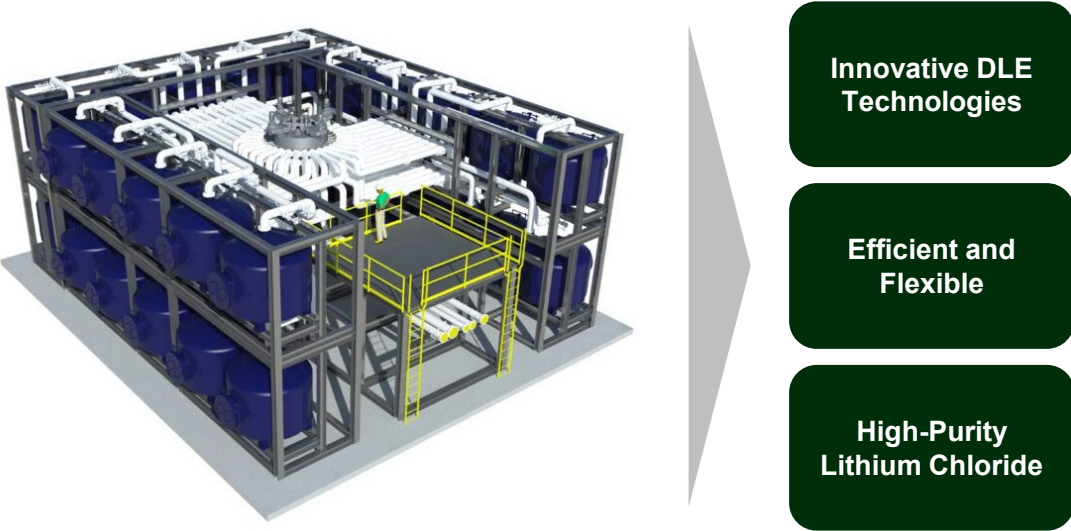
- Large, low-cost, high-grade asset
- Designed to produce initial 40ktpa LCE
- Significant upside potential - mineralisation is open along strike and at depth

# Driven by Innovation

## LIOVIX® Technology



## Investing in Next Generation DLE Technology



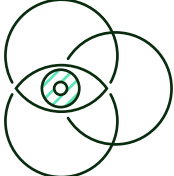
# Leading Sustainability Profile



Sustainability is central to our mission and a key part of our decision-making process.



Commitment to safety, corporate governance, ethics and responsible production – throughout our operations and in our supply chain.



We pride ourselves on our inclusive and dynamic culture, one which prizes transparency, continuous improvement and delivering value to stakeholders.



**Allkem Limited**  
Metals & Mining Industry

**Sustainability Yearbook Member**

S&P Global Corporate Sustainability Assessment (CSA) Score 2023

S&P Global CSA Score 2023: 64/100  
Score date: February 7, 2024  
The S&P Global Corporate Sustainability Assessment (CSA) Score is the S&P Global ESG Score without the inclusion of any modeling approaches. Position and scores are industry specific and reflect exclusion screening criteria. Learn more at <https://www.spglobal.com/esg/csa/yearbook/methodology/>

**S&P Global** Sustainable1

Legacy Allkem was once again included in **S&P’s Sustainability Yearbook**.

Only 759 companies were selected for the 2024 Yearbook out of more than 9,400 companies.

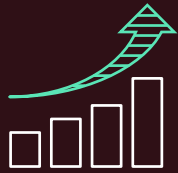


Legacy Allkem received a B- rating for 2023 Climate Change and Water Security by the **CDP**

Legacy Livent received Silver and Gold sustainability ratings over the past 5 years from **Ecovadis**.



# A Lithium Chemicals Leader



Attractive growth pathway with market demand forecast to increase by 17% CAGR (2025-2030)<sup>1</sup>



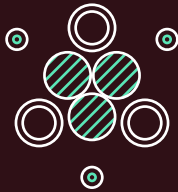
Significant operating and commercial scale to meet customer demand



Industry-leading economies of scale enhanced by strategic location of assets



Leading position in all major lithium extraction processes – from hard rock and conventional brine to DLE



High-quality, next-generation engineered product offering supported by a reliable, resilient supply chain



Partnerships with leading automotive OEMs and battery manufacturers



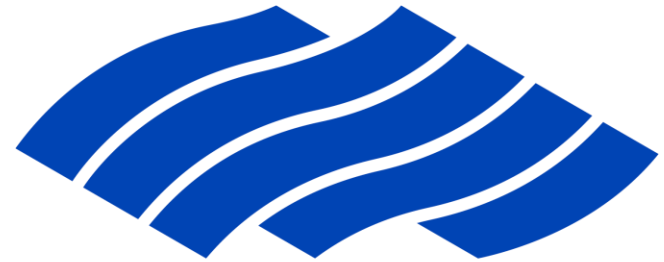
Commitment to advancing a cleaner, healthier and more sustainable future

**arcadium  
lithium**



# BlueScope Steel Limited (ASX:BSL)

**David Fallu**  
Chief Financial Officer



**BlueScope**

# ASX CEO Connect Presentation

**David Fallu**  
Chief Financial Officer

19 August 2024

BlueScope Steel Limited. ASX Code: BSL  
ABN: 16 000 011 058  
Level 24, 181 William Street, Melbourne, VIC, 3000

**Pictured:**  
Waco Aircraft Corporation hanger in Battle Creek, MI,  
produced by VARCO PRUDEN™



# IMPORTANT NOTICE

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**Authorised for release by the Board of BlueScope Steel Limited**

**BlueScope Contact:**

Chris Gibbs, Head of Investor Relations

P +61 3 9666 4039

E [chris.gibbs@bluescope.com](mailto:chris.gibbs@bluescope.com)

# Our Purpose

We create and inspire smart solutions in steel, to strengthen our communities for the future.

# Our Bond

Our Customers  
are our partners

Our People  
are our strength

Our Shareholders  
are our foundations

Our Local Communities  
are our homes

# A RESILIENT BUSINESS DELIVERING RETURNS THROUGH THE CYCLE

## **Diversified business delivering quality through-cycle earnings**

- Leading positions in Australia and NZ; best-in-class steelmaking in the US
- Suite of premium branded products and solutions that enhance margins

## **Performance underpinned by quality assets and land portfolio, robust balance sheet and disciplined approach to capital allocation**

## **Outstanding growth opportunities across core business**

- Continued product shift towards premium branded products in Australia / NZ
- Volume growth from investments in advantaged US steelmaking asset; growing coating and painting capability in the US
- Operate in key Southeast Asian markets, positioned for growth of premium coated and painted segment

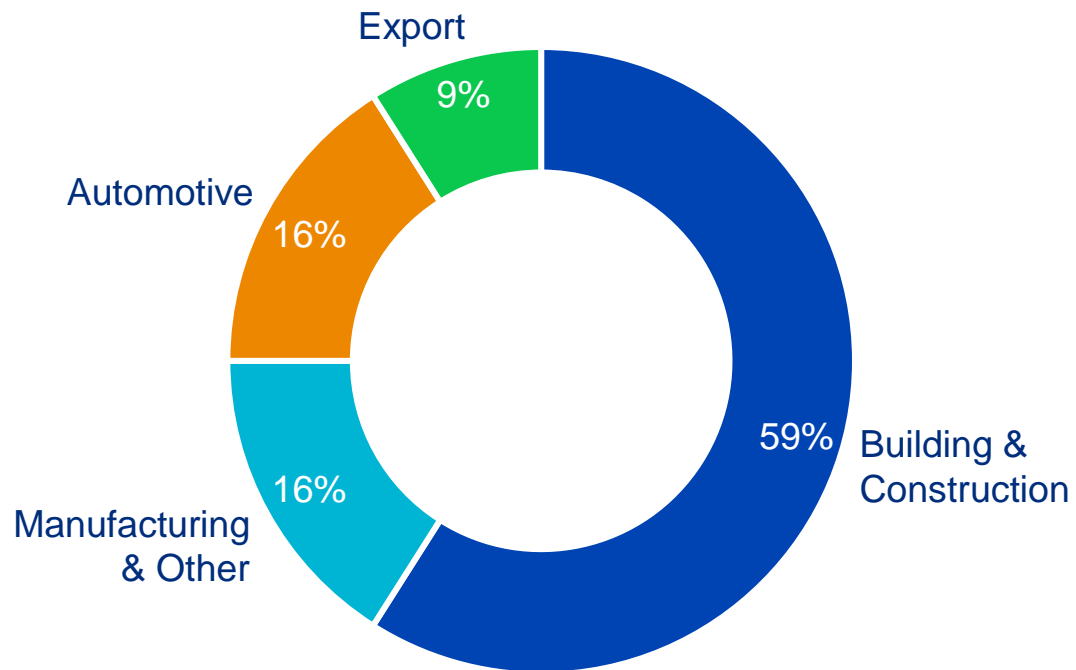
## **Securing long-term future through decarbonisation program and sustainability approach**



# FOCUSSED ON BUILDING AND CONSTRUCTION; GEOGRAPHICALLY DIVERSIFIED

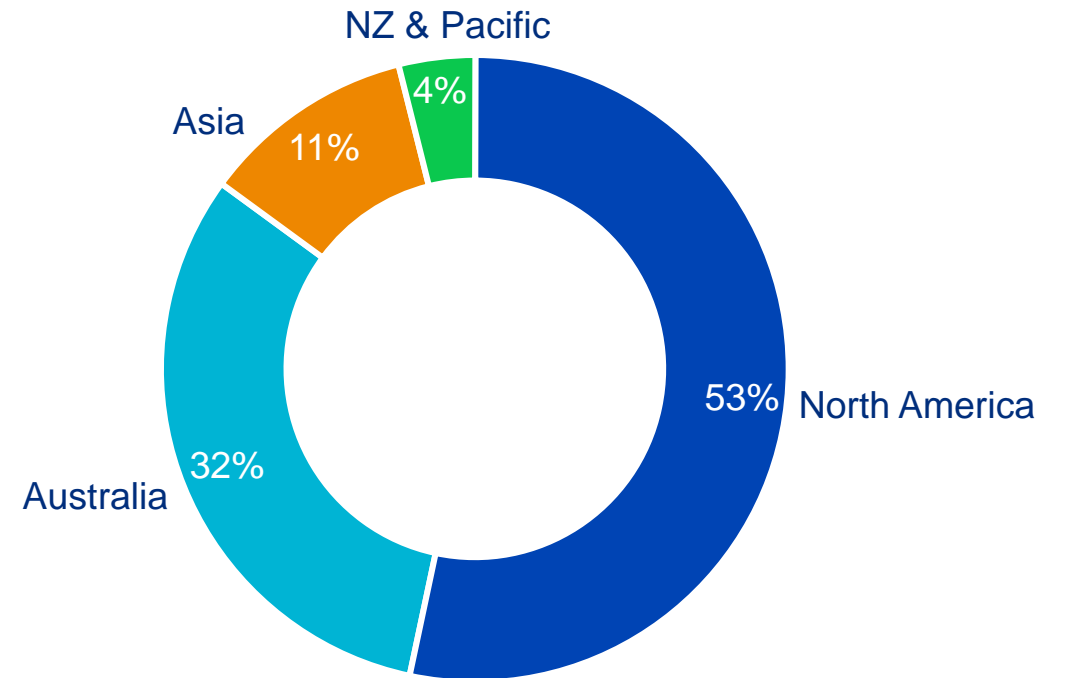
## End-use segment exposure

(share of FY2024 despatch volume)



## Earnings by region

(FY2024 Underlying EBITDA)

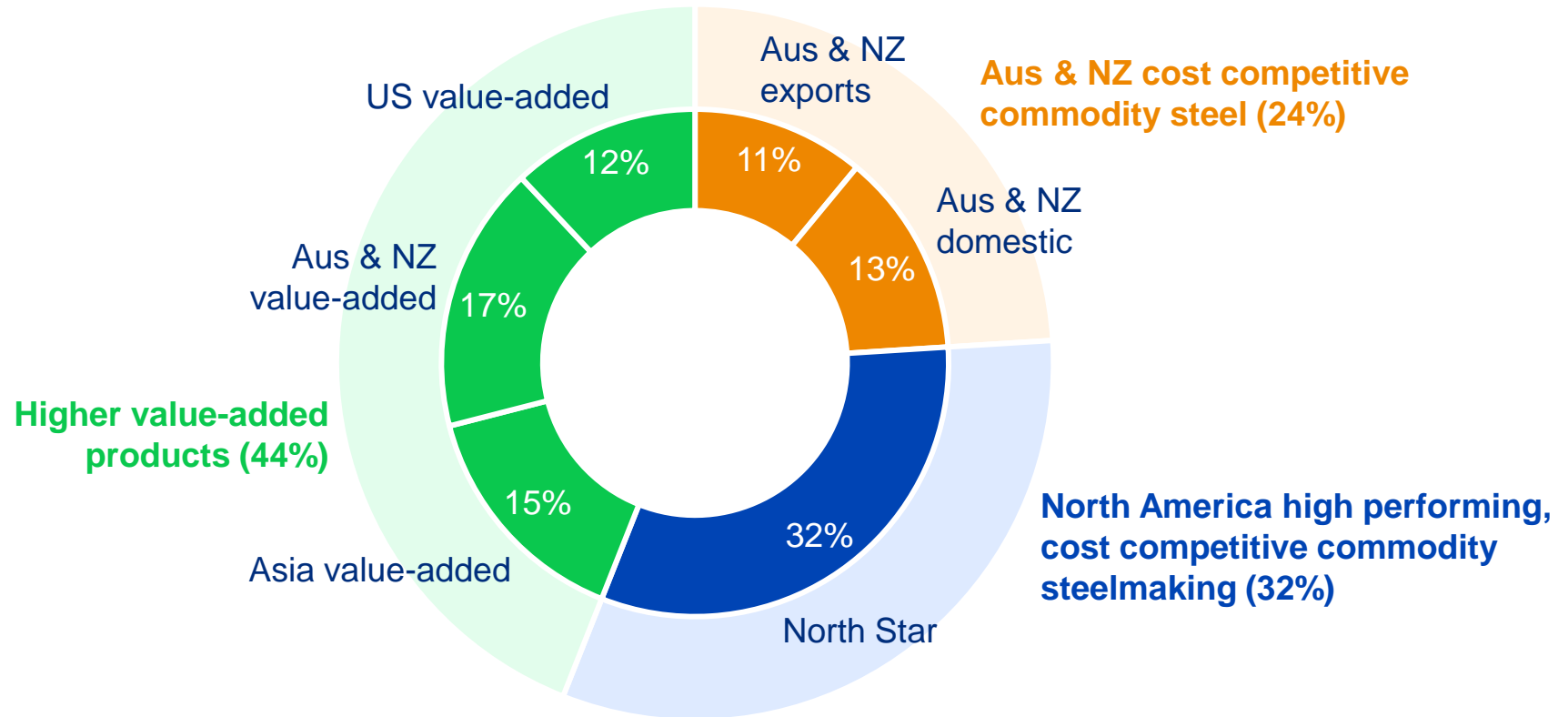




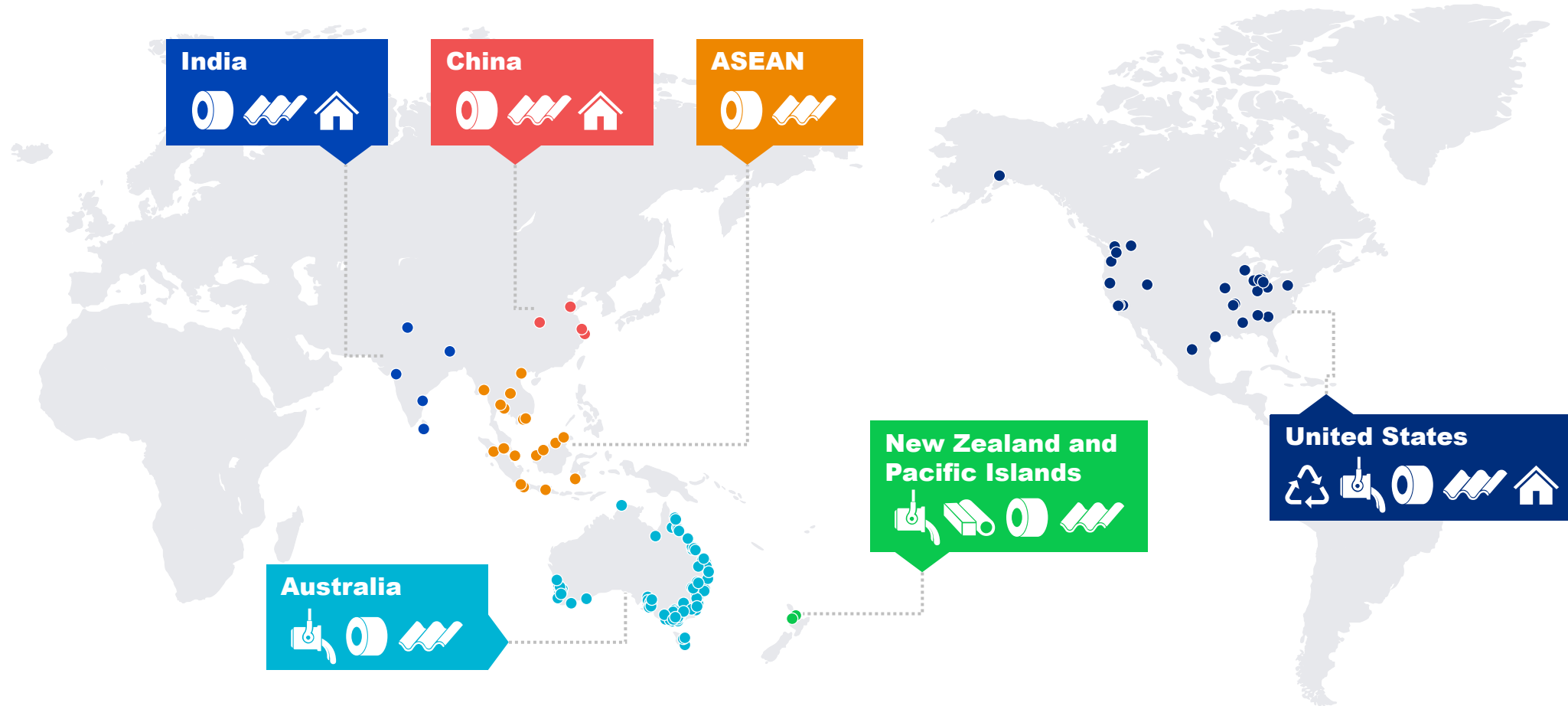
# MARGINS SUPPORTED BY COST COMPETITIVE STEELMAKING AND VALUE-ADDED EXPOSURE

## Commodity vs value-add exposure

(share of FY2024 despatch volume)



# A HIGH-QUALITY ASSET PORTFOLIO



## Key



Recycling (scrap metal)



Steelmaking (flat products)



Metal coating and painting



Long products (rebar, wire)



Steel buildings and systems



Steel building materials and components

# FINANCIAL FRAMEWORK DRIVING PERFORMANCE, RESILIENCE AND DISCIPLINED CAPITAL ALLOCATION

## Returns Focus

- Focus on delivering return on invested capital greater than cost of capital through the cycle
- Also focused on maximising free cash generation

## Robust Capital Structure

- Maintaining a strong balance sheet; target of \$400-800M net debt
- Focussed on retaining strong credit metrics

## Disciplined Capital Allocation

- Maintain safe and reliable operations, and support decarbonisation pathways
- Disciplined competition for capital between growth and shareholder returns

# GUIDED BY OUR 'TRANSFORM, GROW, DELIVER' STRATEGY



## TRANSFORM

**DELIVER A STEP CHANGE IN CUSTOMER EXPERIENCE AND BUSINESS PERFORMANCE**

**Digital technology:** Deliver the next wave of customer and productivity improvements through digital technologies

**Climate Change and Sustainability:**

Actively lowering emissions intensity and producing highly recyclable products



## GROW

**GROW OUR PORTFOLIO OF SUSTAINABLE STEELMAKING AND WORLD LEADING COATING, PAINTING AND STEEL PRODUCTS BUSINESSES**

Grow our US business including expansion of North Star, one of the US's leading mini mills

Drive growth in the fast growing Asian region, from an outstanding suite of assets

Pursue incremental opportunities in Australia



## DELIVER

**DELIVER A SAFE WORKPLACE, AN ADAPTABLE ORGANISATION AND STRONG RETURNS**

Deliver safe and sustainable operations and an inclusive and diverse workplace

Maintain an integrated and resilient Australian business

Secure the future of steelmaking in NZ

Deliver returns greater than the cost of capital through the cycle

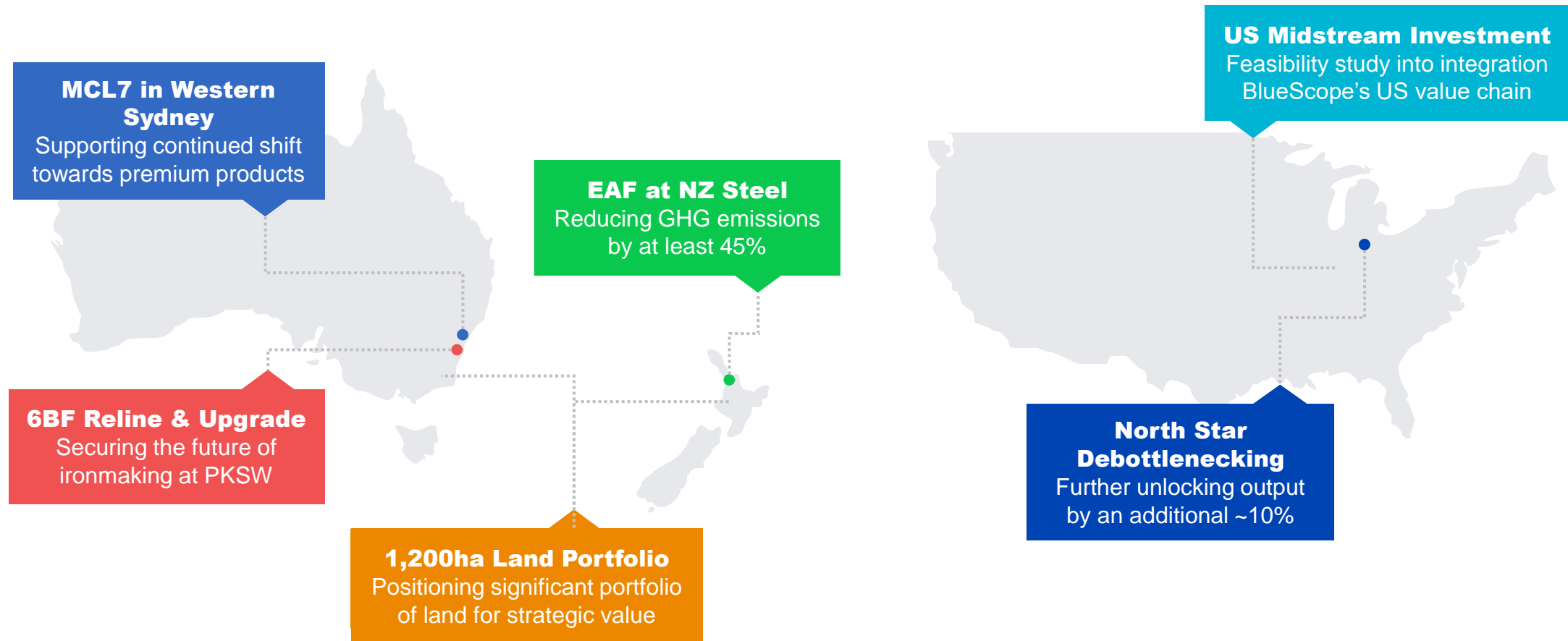
Maintain a strong and robust balance sheet

Deliver strong returns to shareholders

# A RANGE OF PROJECTS TO DRIVE SUSTAINABLE EARNINGS AND GROWTH

## Australia & New Zealand

## North America



# FIVE KEY SUSTAINABILITY OUTCOMES



**Sustainable growth and transformation**



**Safe, healthy and inclusive workplaces**



**Responsible products and supply chains**



**Climate action and environment**



**Strong communities**



# FY2024 Results



# FY2024 HIGHLIGHTS

## Resilient performance despite volatile conditions

### Underlying EBIT of \$1.34Bn and ROIC of 11.9% in volatile conditions

- Delivered over \$500M in shareholder returns; \$364M net cash balance sheet
- Announced 30 cps dividend and extension of current buy-back tenor

### Delivering on our strategy to ‘Transform, Grow and Deliver’

- Progressing a range of projects to drive sustainable earnings and growth, incl:
  - Approved North Star debottlenecking to increase capacity by 10%
  - Progressed assessment of US value chain integration in the US
  - Continuing No.6 Blast Furnace reline and upgrade and MCL7 in Australia
  - Installing an EAF in New Zealand, expected to reduce emissions by >45%
  - Positioning 1,200ha portfolio of land across Aus & NZ for strategic value

### Continuing our decarbonisation journey

- 12.2% reduction in steelmaking GHG intensity; aligned to 2030 target level<sup>1</sup>
- Progressing initiatives to enable longer-term, large-scale decarbonisation

1. Preliminary data. Final emissions intensity figures will be published in BlueScope's FY2024 Sustainability Reporting Suite, to be released in September 2024.



# FY2024 FINANCIAL HEADLINES

**Resilient result in a softer macro environment, demonstrating the strength of BlueScope's diversified business model**

## Underlying EBIT<sup>1</sup>

**\$1.34Bn**

↓ Down \$269M on FY2023

## Underlying EBIT Return On Invested Capital<sup>2</sup>

**11.9%**

↓ Down from 14.6% in FY2023

## Reported NPAT

**\$806M**

↓ Down \$204M on FY2023

## Free Cash Flow

(Operating cash flow less capex)

**\$434M**

↓ Down \$909M on FY2023

## Net Cash

**\$364M**

↓ Down from \$614M at 31 December 2023

## Capital Management

↑ **30 cps**

Fully franked final dividend

**\$270M**

Buy-back<sup>3</sup> (over next 12 months)

1. Underlying financial results for FY2024 reflect the Company's assessment of financial performance after excluding (pre-tax): legal provisions (\$22.5 million), business development costs (\$17.1 million), entity liquidation (\$11.8 million), restructure and redundancy costs (\$6.6 million), land asset accounting re-classification (\$6.3 million), and a gain on discontinued operations (\$1.2 million). Refer to page 5 of the FY2024 Analyst Support Materials pack (available at [bluescope.com/investors](https://bluescope.com/investors) and on the ASX platform) for a full reconciliation of these underlying adjustments.

2. Return on Invested Capital – calculated as last 12 months' underlying EBIT over trailing 13-month average capital employed.

3. Extension of the share buy-back program to allow the remaining amount of up to \$270M to be bought over the next 12 months. The timing and value of stock purchased will be dependent on the prevailing market conditions, share price and other factors.

# FY2024 CLIMATE ACTION UPDATE

**Continuing our pursuit of emissions reduction projects in line with our 2030 steelmaking and non-steelmaking targets and 2050 net zero goal<sup>1</sup>**

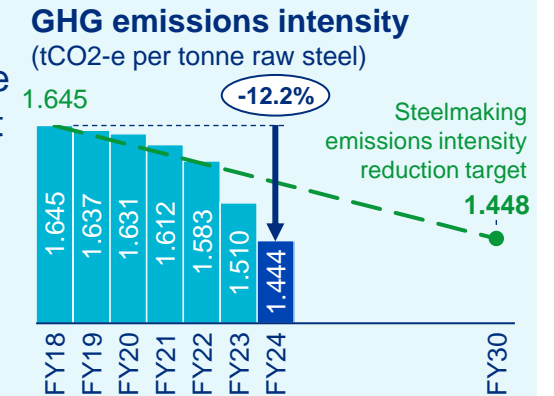
## FY2024 Highlights

- Signed agreement and commenced collaboration with Rio Tinto and BHP to jointly investigate developing a Direct Reduced Iron (DRI)-Electric Smelter Furnace (ESF) technology pilot plant using Pilbara ores
- Progressing installation of EAF at NZ Steel, expected to reduce the business' Scope 1 & 2 GHG emissions by at least 45%, being co-funded by NZ Government
- Progressed Project IronFlame, our Australian DRI Options Study. Refined configurations for DRI supply chains to seven options, across three locations
- BlueScope's second Climate Action Report to be released in September 2024

## Steelmaking target<sup>2,3</sup>

(92% of Group-wide Scope 1 and 2 emissions)

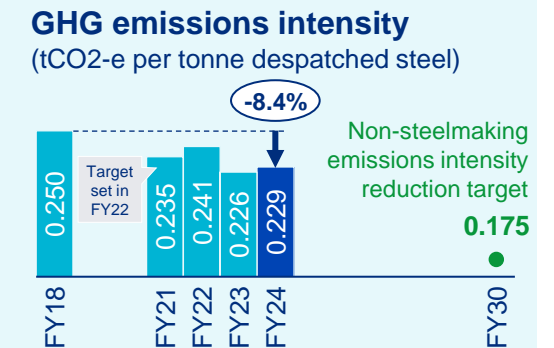
- Achieved 12.2% reduction since FY2018, in line with 2030 target
- Driven by North Star expansion ramp-up and operating and process improvements at Port Kembla and Glenbrook Steelworks operations



## Non-steelmaking target<sup>2,4</sup>

(8% of Group-wide Scope 1 and 2 emissions)

- 8.4% reduction since FY2018
- Range of projects deployed to reduce emissions, however FY2024 was affected by lower despatch volumes compared to the FY2018 base year



1. Achieving the 2050 net zero goal is highly dependent on several enablers, including; the development and diffusion of ironmaking technologies to viable, commercial scale; access to competitively priced, firm large-scale renewable energy; availability of green hydrogen with natural gas enabling the transition to green hydrogen; access to appropriate quality and sufficient quantities of economic raw materials; and supportive policies across all these enablers to underpin decarbonisation.  
 2. Preliminary data. Final emissions intensity figures will be published in BlueScope's FY2024 Sustainability Reporting Suite, to be released in September 2024. GHG emissions data reported on an equity accounted basis.  
 3. In FY2024, the GHG emissions calculation approach for steelmaking was updated to align with recently updated NGER and worldsteel requirements for estimating carbon content in ferrous feed. This has resulted in an update to the baseline and each subsequent reporting period.  
 4. In FY2024, non-steelmaking data was updated to incorporate BlueScope Coated Products assets from FY2023. Non-steelmaking GHG emissions intensity target has not been re-baselined as the acquired facilities do not have a material impact on the GHG emissions intensity in the base year.

# CURRENT TRADING CONDITIONS

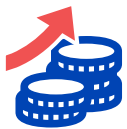
**Convergence of external challenges reinforces the importance of BlueScope's strategy to maintain a globally competitive cost base and drive the shift to domestic, value-add products to support margins**

## Current external challenges



### Asia spread stagnant at bottom-of-cycle

High level of regional steel production and exports, affecting both steel prices and raw material costs



### Inflationary cost pressures

Including the impact of increased energy costs, particularly electricity in Australia



### US spread contracted materially

Spot pricing visibility and channel buying behaviour softened spreads to post-pandemic bottom of cycle

## BlueScope's response

### Continuing margin optimisation

- Increasing usual focus on managing cost and revenue performance across all BlueScope businesses and functions

### Ensuring ASP's ongoing resilience

- Driving productivity and performance in an environment of sustained low spreads and cost escalation (incl. energy)

### CAPEX prioritisation

- Ensuring the appropriate prioritisation in the timing of capital expenditure
- Maintaining competition for capital between growth and shareholder returns

# A RESILIENT BUSINESS DELIVERING RETURNS THROUGH THE CYCLE

## **Diversified business delivering quality through-cycle earnings**

- Leading positions in Australia and NZ; best-in-class steelmaking in the US
- Suite of premium branded products and solutions that enhance margins

## **Performance underpinned by quality assets and land portfolio, robust balance sheet and disciplined approach to capital allocation**

## **Outstanding growth opportunities across core business**

- Continued product shift towards premium branded products in Australia / NZ
- Volume growth from investments in advantaged US steelmaking asset; growing coating and painting capability in the US
- Operate in key Southeast Asian markets, positioned for growth of premium coated and painted segment

## **Securing long-term future through decarbonisation program and sustainability approach**



# Questions

# ASX CEO Connect Presentation

**David Fallu**  
Chief Financial Officer

19 August 2024

BlueScope Steel Limited. ASX Code: BSL  
ABN: 16 000 011 058  
Level 24, 181 William Street, Melbourne, VIC, 3000

**Pictured:**  
Waco Aircraft Corporation hanger in Battle Creek, MI,  
produced by VARCO PRUDEN™



# Transurban Group Limited (ASX:TCL)

**Henry Byrne**  
Chief Financial Officer

The logo for Transurban, featuring a stylized green icon of three horizontal bars of varying lengths to the left of the word "Transurban" in a bold, sans-serif font.



ASX CEO  
Connect  
Henry Byrne CFO

3 September 2024



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### BASIS OF PREPARATION

This document includes the presentation of results on a statutory as well as non-statutory basis. The non-statutory basis includes proportional results and Free Cash. Numbers in this publication are prepared on a proportional basis unless specifically referred to as statutory. All financial results are presented in AUD unless otherwise stated. Data used for calculating percentage movements has been based on whole actual numbers. Percentage changes are based on prior comparative period unless otherwise stated. Financial years are designated by FY, half years are designated by 1H and 2H as relevant and quarters are designated by Q, with all other references to calendar years. Refer to the Transurban FY24 Results Presentation Supplementary Information for an explanation of terms used throughout the publication.

# FY24 highlights

\$3,535m

Proportional toll revenue

6.7% ↑

\$967m

Total proportional costs

3.6% ↑

\$2,631m

Proportional EBITDA

7.5% ↑

\$1,954m

Free Cash (excl. Capital Releases)

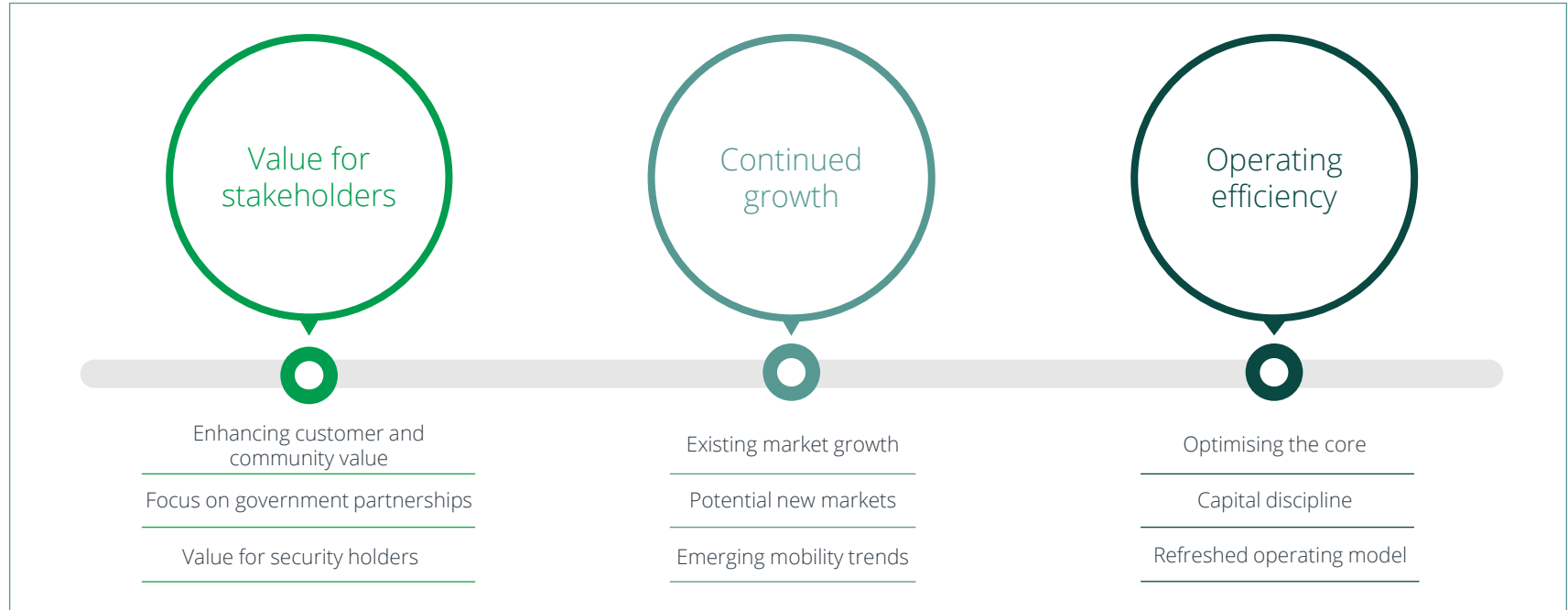
Excluding cash reserves, increase of 7.2%

15.0% ↑

- Distribution growth of 7% to 62.0 cps - 102% covered by Free Cash
- Constructive engagement on NSW Toll Reform
- New development in QLD - Logan West Upgrade project progressed to Binding Upgrade Proposal phase
- Improved customer satisfaction highlighted by +12 Net Promoter Score
- Disciplined cost control

# Strategic objectives

Sustainable growth in value and distributions



# Opportunity pipeline across existing and new markets<sup>1,2</sup>

**+\$12 billion** in projects currently under delivery

**3 major projects** expected to open by 2026

**2 projects** currently under detailed negotiation

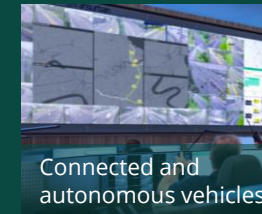
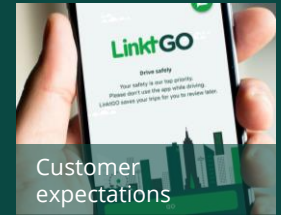
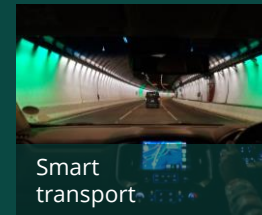
**85% of assets** in Transurban's portfolio can physically be expanded or enhanced

**Other opportunities in Australia and North America**

Actively monitoring those with supportive demographics and value metrics

## Emerging mobility trends

Projects in delivery and potential opportunities<sup>1</sup>

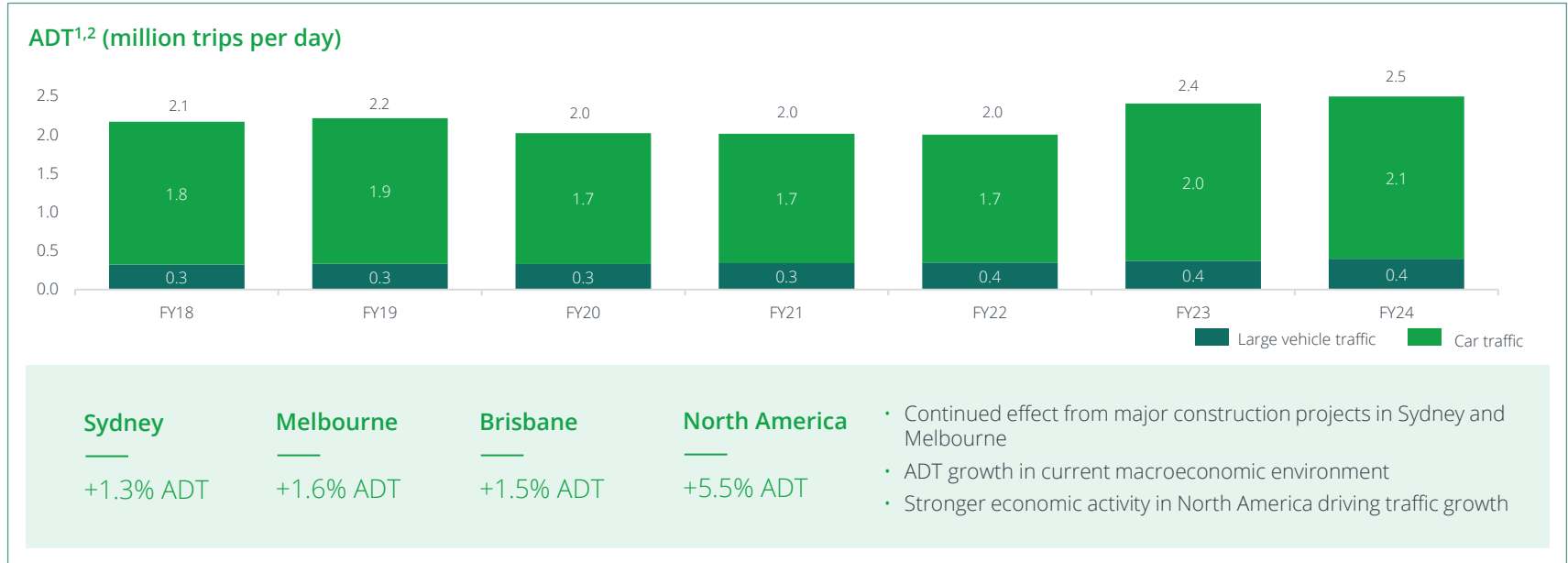


1. No assurance can be given that these potential opportunities will eventuate on the timetable outlined or at all, or that Transurban will be able to participate in them. Transurban's ability to participate in any future projects or acquisitions will be subject to, among other things, applicable sales processes, applicable government processes and the receipt of relevant regulatory approvals.

2. On a calendar year basis.

# FY24 traffic overview

Positive medium and longer-term trends beyond near-term effects of construction and macroeconomic environment

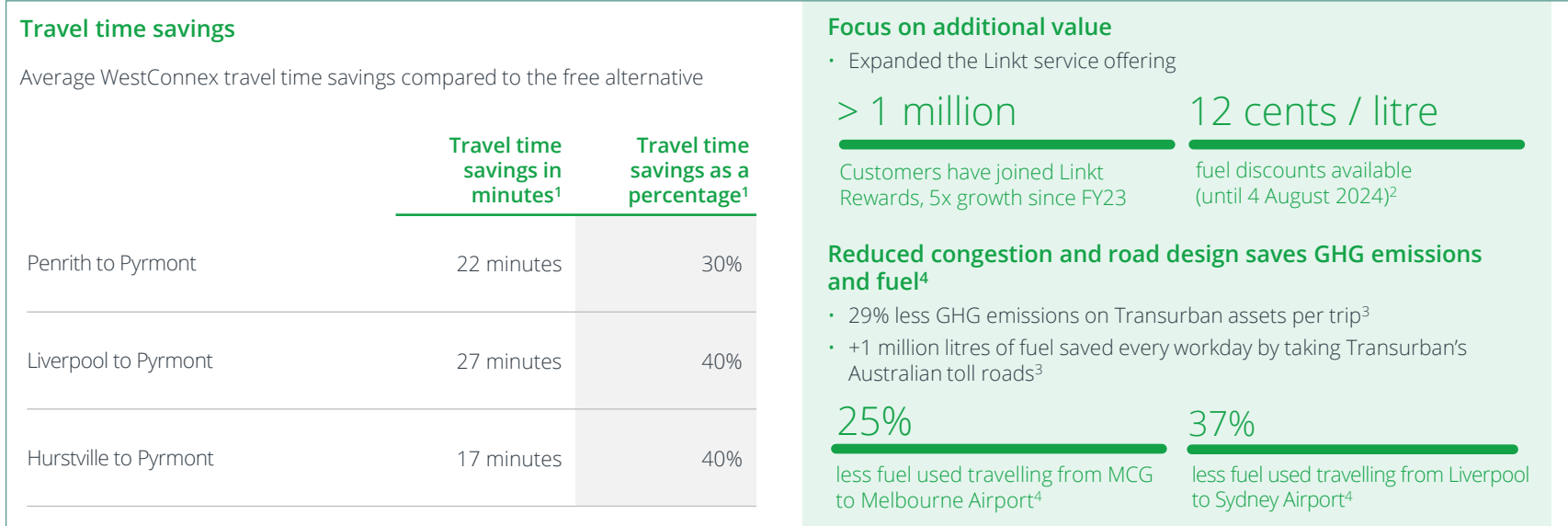


1. Group ADT figures may not add to Group ADT totals, and bars in the chart may not align, due to rounding.

2. ADT based on period from 1 July to 30 June.

# Enhancing customer value

Focus on improving the on-road experience and offering additional value for customers

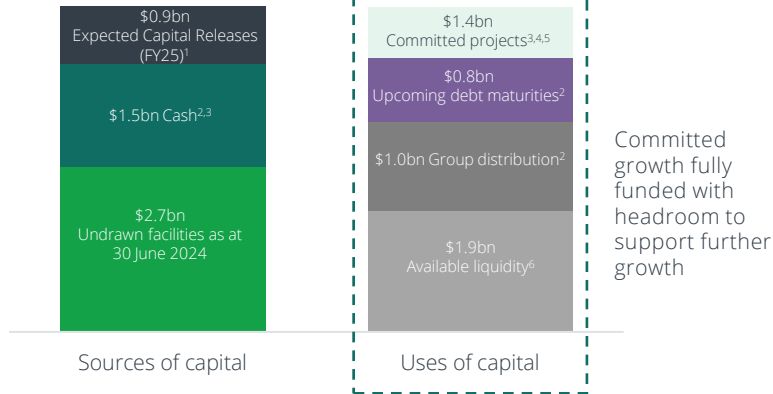


1. TomTom congestion data comparing the tolled route to the alternative free route. Individual travel times, alternative trips and travel savings may vary based on specific origin, destination and traffic conditions at the time of travel. Travel times are for an average weekday AM peak period between 6am and 10am during June 2024.  
2. Available to eligible customers who took 10 or more trips in April, May and June 2024.

3. Average workday savings compared to the toll free alternative route, see Transurban GHG Basis of Preparation for further details.  
4. During AM peak of 6am – 10am. Fuel savings may vary based on specific origin, destination and traffic conditions at the time of travel.

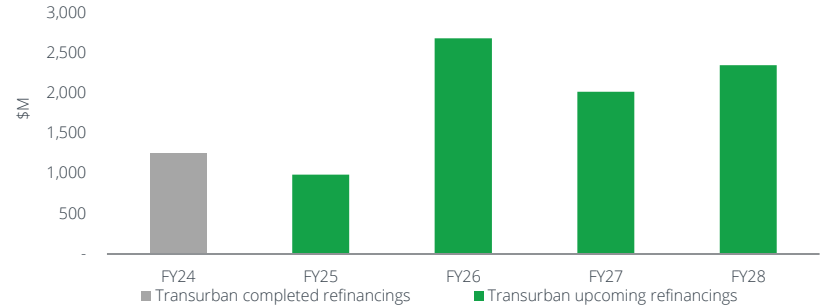
# Balance sheet and funding summary

## Strong liquidity position and well-funded for growth



Transurban may retain expected Capital Releases at the asset level to directly fund current and future development projects

## Completed and upcoming refinancing activities<sup>7</sup>



	FY25	FY26	FY27	FY28
Weighted average cost of AUD maturing debt	5.4%	3.7%	4.5%	4.4%
Percentage of AUD maturing proportional debt	4.2%	8.2%	7.8%	10.0%

1. Timing and amount of Capital Releases remain uncertain and subject to a variety of factors, including the relevant asset's performance, debt capital markets, broader macroeconomic conditions and relevant Board approval.

2. 2H24 distribution of \$1.0 billion to be paid on 13 August 2024 and \$0.8 billion from Transurban's April 2024 EURO bond to repay an upcoming maturity.

3. Cash and committed projects includes Victorian State funding proceeds used to support West Gate Tunnel CAPEX, providing a net neutral impact to available liquidity.

4. Committed project spend expected FY25-26 and includes the West Gate Tunnel Project, M7-M12 Integration Project and the 495 Express Lanes Northern Extension Project to the extent that they impact Transurban Corporate liquidity.

5. Includes payments totaling USD115 million to VDOT in lieu of forecast toll revenue sharing arrangements on 95 Express Lanes.

6. Available liquidity can be utilised for pre-development work and other projects.

7. Proportional values presented as at 30 June 2024. Debt is shown in the financial

year in which it matures. Excludes letter of credit facilities, undrawn facilities and debt amortisation payments.

# Wrap-up

Stakeholders – focus on enhancing customer experience and community outcomes, working with governments to support the growing needs of cities

Growth – disciplined approach to evaluating growth opportunities

Operating efficiency – new operating model and cost discipline

Defensive characteristics – relatively well positioned in the current macroeconomic environment

Growing distributions – FY25 guidance of 65.0 cps<sup>1</sup>



Sustainable growth in  
value and distributions

1. Distribution guidance is subject to traffic performance and macroeconomic factors. Any Transurban distribution will ultimately be determined by the Transurban Board.



# Q&A

SIR LEO HIELSCHER  
BRIDGES

Data#3 Limited  
(ASX:DTL)

**Cherie O’Riordan**  
Chief Financial Officer

**Data#3**

**Data#3**

# **Investor Briefing**

## **ASX CEO Connect**

**Presented by**



**Cherie O'Riordan**  
**CFO**

# Business Overview

# About Data#3

- ASX 200 listed IT Services and Solutions provider in Australia and the Pacific Islands
- Our vision is to harness the power of people and technology for a better future
- 47 years evolving solutions and services to enable customers' success, combined with world-leading vendor technologies
- Delivering the digital future through cloud, modern workplace, security, connectivity, data & analytics solutions, combined with consulting, project and managed services

# Data#3 in FY24

## Gross Sales



**\$2.8B**

## Gross Sales growth of

**7.6%**

**in line with IT spend forecasts<sup>1</sup>**

## Recurring Gross Sales



**67%**

## People



**1,400+**

- **In line with strategy, strong sales growth in Managed and Maintenance Services and Software Solutions, supporting recurring Gross Sales**
- **Achieved solid top line growth in line with market and maintained overall gross margin in subdued and competitive market**
- **Profit before tax of \$62.1M up 16.6% on prior period**
- **Leading market position, strength of supplier relationships, long-term customer base**  
*(>300 customers with tenure of 13+ years)*

## Key awards + certifications



- **HRD Employer of Choice – 9<sup>th</sup> year in a row**
- **Great Place to Work – Workplaces in Technology**
- **Worldwide Surface Reseller Partner of the Year**
- **Microsoft ANZ Modern Work Partner of the Year**
- **Cisco Global Software Partner of the Year**

## ESG update



- **Environmental goals - Continuing to develop Net Zero Strategy**
- **APAC winner of Frost & Sullivan's Enlightened Growth Leadership Best Practices Recognition 2024**



**#1 partner in Australia**

**Top five partner  
in Australia**

**Strategic partnerships  
with global leaders**

**Significant investment in  
technical capability and  
certifications**

**400+ other partnerships  
with emerging vendors**



**Digital Transformation**



**Artificial  
Intelligence**



**Internet of Things**

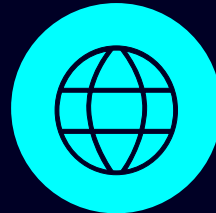


**3D Printing**

**Foundation Layer**



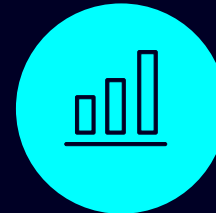
**Multi-cloud**



**Modern  
Workplace**



**Security**



**Data & Analytics**



**Connectivity**



# Data#3 Competitive Advantages



## Our People

Ability to attract and retain the best people



## Our Partners

Partnerships with leading global vendors



## Our Expertise

Expertise and breadth of solutions across the customer lifecycle



## Our Innovation

At the forefront of industry change



## Our Agility

Agility internally and externally to respond to changing market dynamics



## Our Financial Stability

Financial stability with strong balance sheet

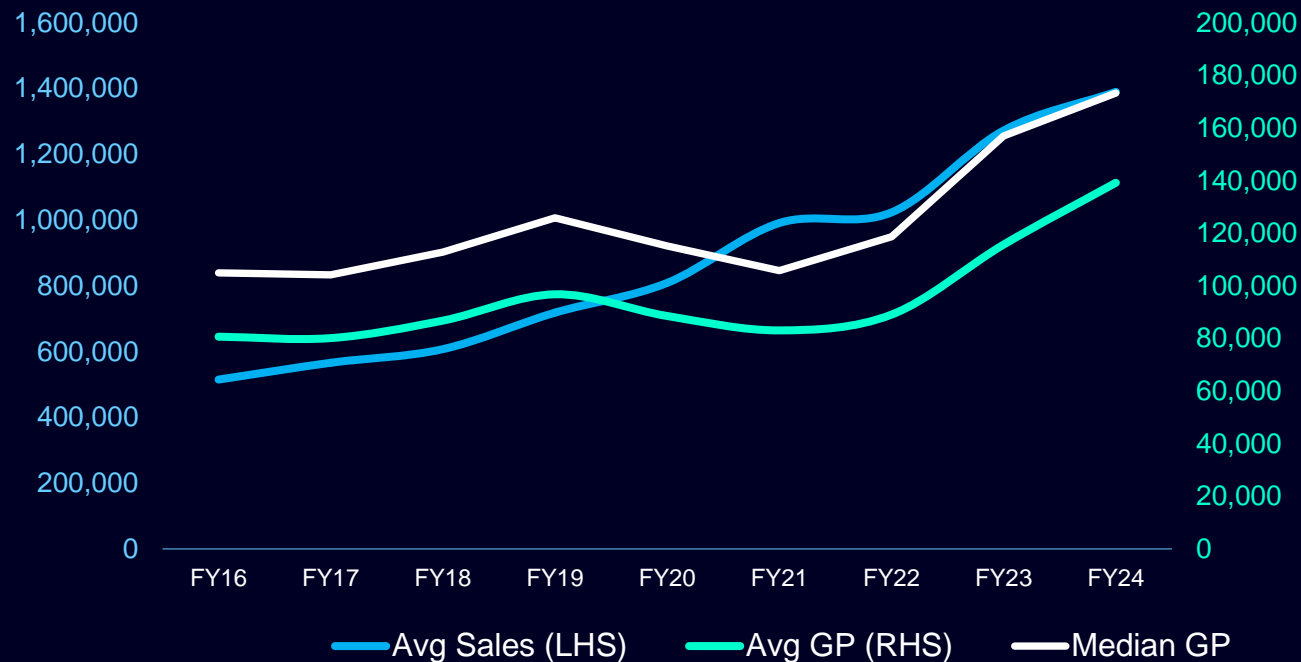


## Our Brand

Market-leading brand and reputation

# Increasing customer engagement

Average Sales & Average Gross Profit per Customer



- Average sales and GP per customer group has increased as we extend engagement across our portfolio of solutions, including higher GP services.
- Average GP per customer group returned to growth after pandemic spend shift toward lower margin product.
- Almost 5,000 active customer accounts and the largest customer groups are State and Federal Government accounts in the health and education sectors.

# 2024 Global Technology Industry Trends<sup>1</sup>



## IT Industry Growth

Global spend on IT expected to grow 7.5% in 2024  
Organisations to invest in planning and use of GenAI



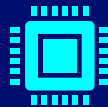
## Software

13% growth expected  
> US\$1Trillion globally



## Devices

5% growth expected  
(decrease of 6.5% in 2023)



## IT Services

7% growth expected  
Organisational efficiency & optimisation projects



## Data Centre

24% growth expected



## Communication Services

3% growth expected  
Peaked during pandemic with remote work solutions



# **FY24 Financial Performance**

# FY24 Financial Highlights



**NPBT**  
**\$62.1M**  
Up 16.6%



**EBIT**  
**\$53.5M**  
Up 5.0%



**Gross Sales**  
**\$2.8B**  
Up 7.6%



**Gross Profit**  
**\$270.1M**  
Up 7.8%



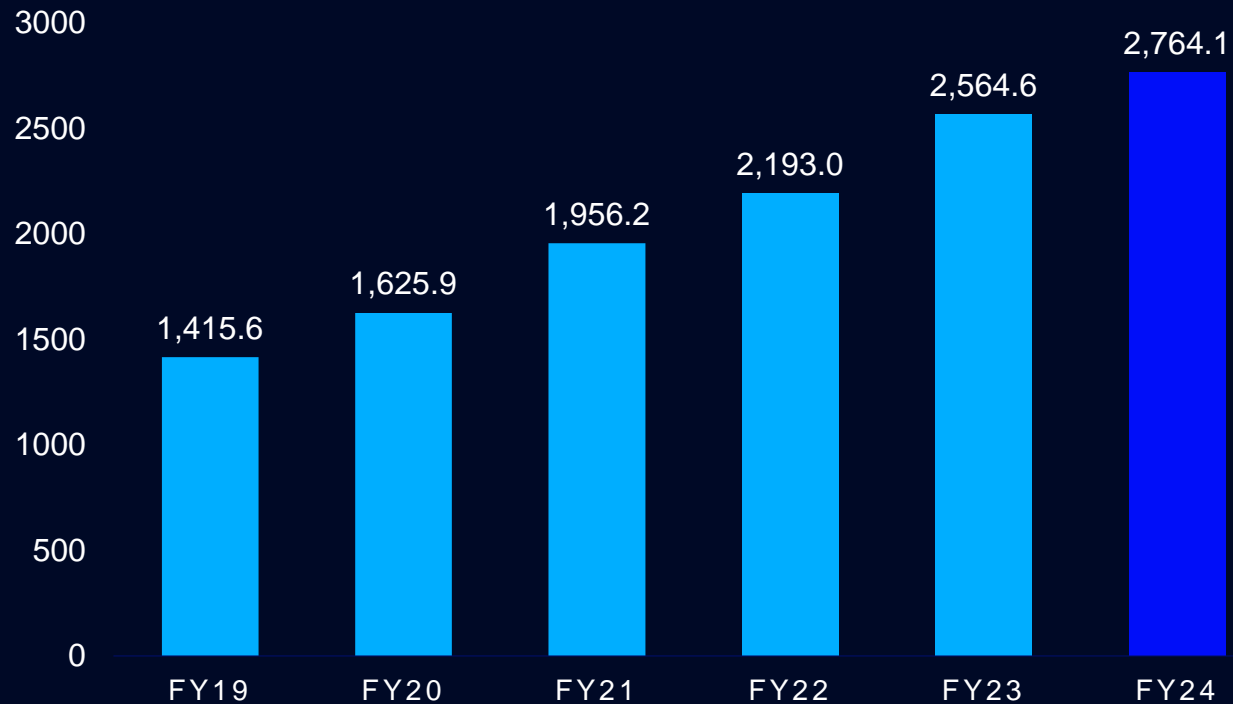
**Basic EPS**  
**28.0 cents**  
Up 16.9%



**Dividends per share**  
**25.5 cents**  
Up 16.4%  
Payout ratio of 91.1%

# Sustained growth in gross sales

## Total Gross Sales (\$M)



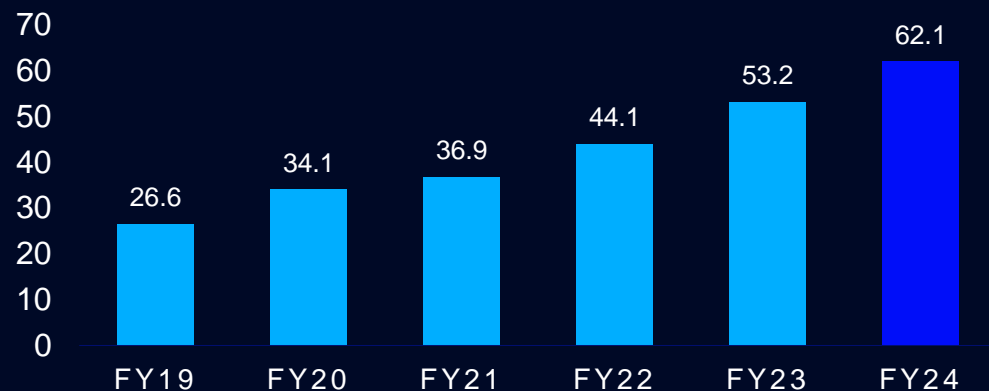
Gross sales CAGR of 14.3%<sup>1</sup> fuelled by software licensing, multi-cloud solutions and services.

Strong customer spend in higher growth education, health and resource sectors.

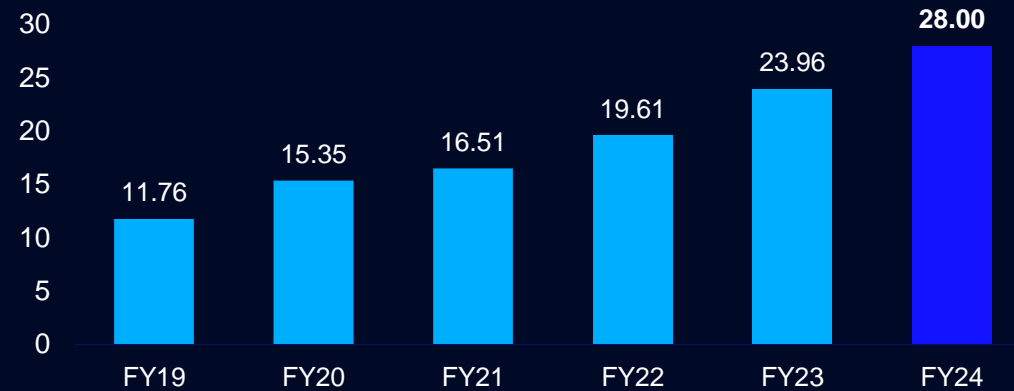
~67% of gross sales are recurring, meaning under term-based contracts.

# Sustained earnings growth

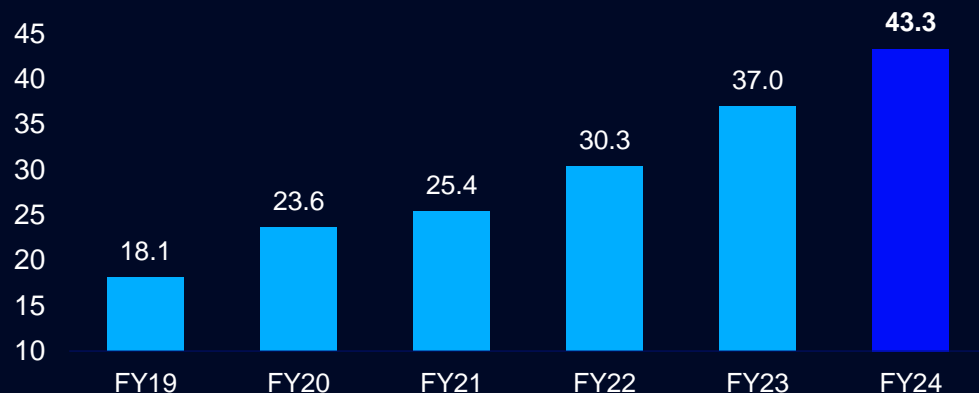
## NPBT (\$M)



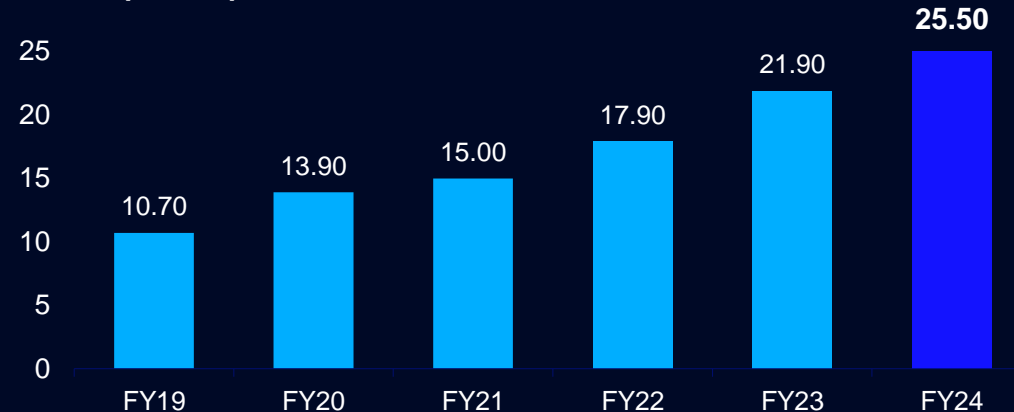
## Basic EPS (cents)



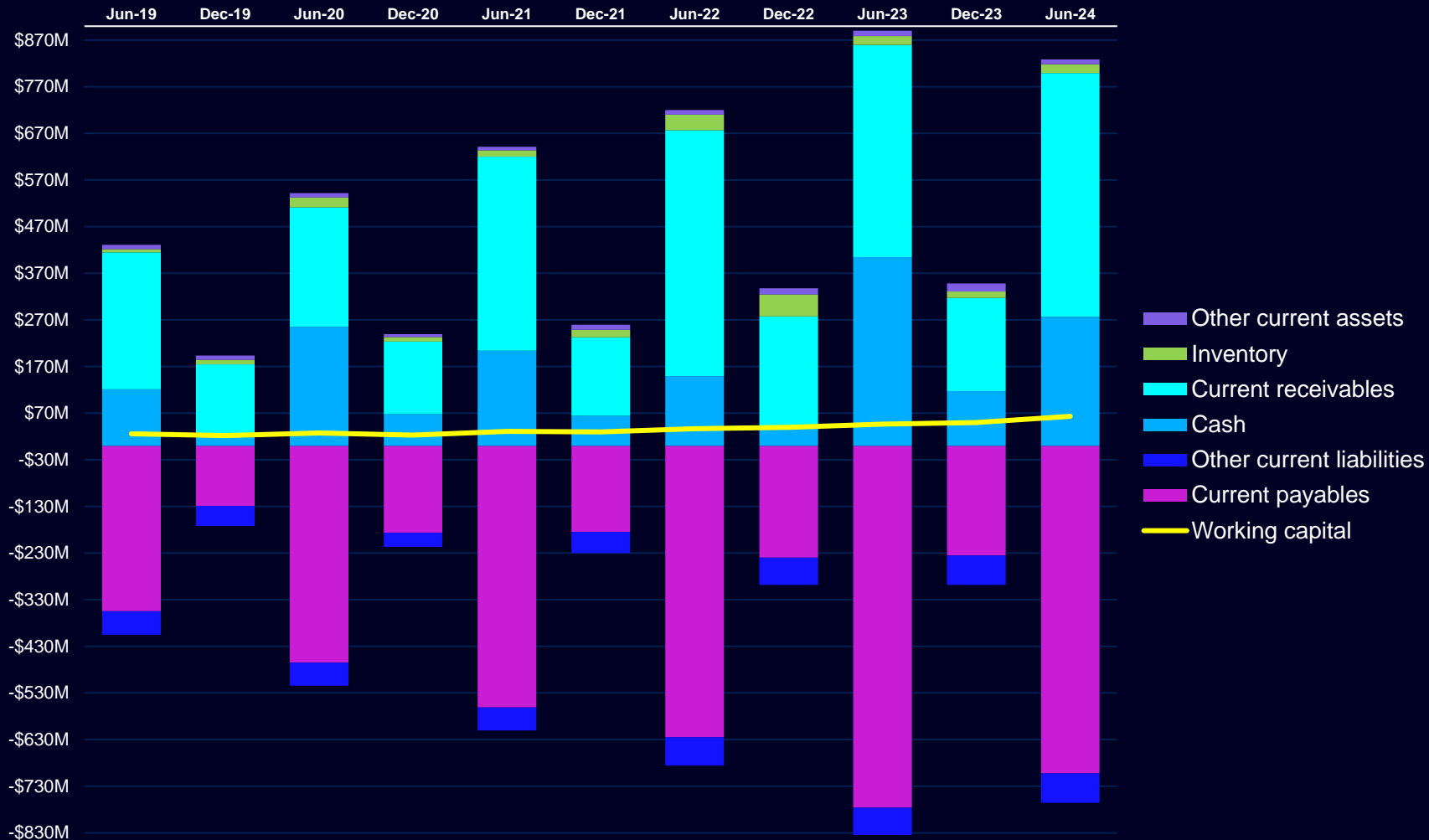
## NPAT (\$M) - excluding minority interests



## DPS (cents)



# Working capital analysis



Efficient working capital model.

Short or negative working capital cycles underpin self-funding of business.

Inventory stable in FY24 following significant improvements in FY23 post pandemic.

Average collection cycle approx. 26 days.

Favourable trade terms with suppliers.

Stable net working capital position, despite seasonal fluctuations at period end.



# **FY25 Strategy and Outlook**

# Integrated Solutions embedded with AI



## Multi-cloud

Modern Data Centre

Public Cloud

Private Cloud



## Modern Workplace

Collaboration

End User Devices

Printing

Systems Management



## Security

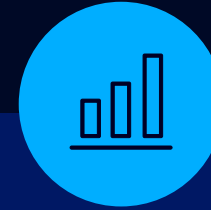
Cloud Security

Data Security and Privacy

Identity and Access  
Management

Infrastructure and  
Endpoint Security

Security Monitoring and  
Analytics



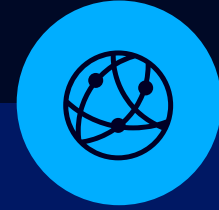
## Data & Analytics

Business Analytics

Customer Management

Internet of Things

Location-Based Analytics



## Connectivity

IT-OT Networking

Software-Defined Networks

Software-Defined WAN

Wireless Networks

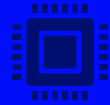
**Consulting**

**Project Services**

**Managed Services**

**Lifecycle**

# The Opportunity



**\$500Bn**<sup>1</sup>  
in global AI-driven  
infrastructure by 2027



**91%**<sup>2</sup>  
facing the challenge of  
building a multi-cloud  
strategy



**73%**<sup>3</sup>  
becoming a “truly  
sustainable and responsible  
business” is a top priority



**73%**<sup>4</sup>  
expect a cyber security  
incident in next 12-24 months  
and only 4% are ready



**Millions**<sup>5</sup>  
devices not ready for  
Windows 11, not AI-enabled,  
or up for refresh

1. IDC FutureScape report 2024

2. Innovation Catalysts, Dell Technologies, February 2024

3. Accenture analysis of executive and employee/consumer/citizen survey 2022

4. 2024 Cisco Cybersecurity Readiness Index

5. Data#3 vendor partners and customer surveys

# Q&A

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**Data#3**

A large, three-dimensional blue sign with white outlines is mounted on the white facade of a modern building. The sign features the text "Data#3" in a bold, sans-serif font. The building has large glass windows and a clear blue sky in the background.

# Guzman y Gomez Limited (ASX:GYG)

**Steven Marks**

Founder & Co-Chief Executive Officer



**GUZMAN Y GOMEZ**

**2024**

**ASX CEO Connect**





# VISION, MISSION AND VALUES

## WHY

Why do we exist?

TO REINVENT FAST FOOD AND CHANGE THE WAY THE MASSES EAT

## WHERE TO

Where are we headed?

BE THE BEST AND BIGGEST RESTAURANT COMPANY IN THE WORLD

## HOW

How will we be on this journey?

IT'S ALL ABOUT  
THE FOOD!

MAKE EVERY  
GUEST LOVE US!

BE REAL

GOT YOUR BACK

IT'S UP TO US!

# GLOBAL RESTAURANT NETWORK!



**Corporate & Franchise**



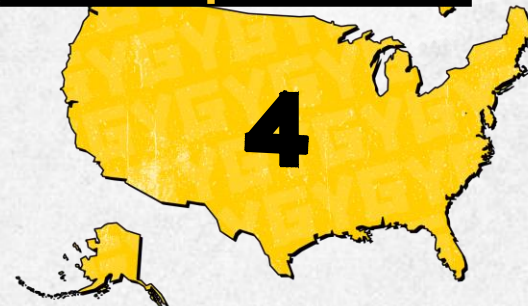
**Master Franchise**



**Master Franchise**



**Corporate**

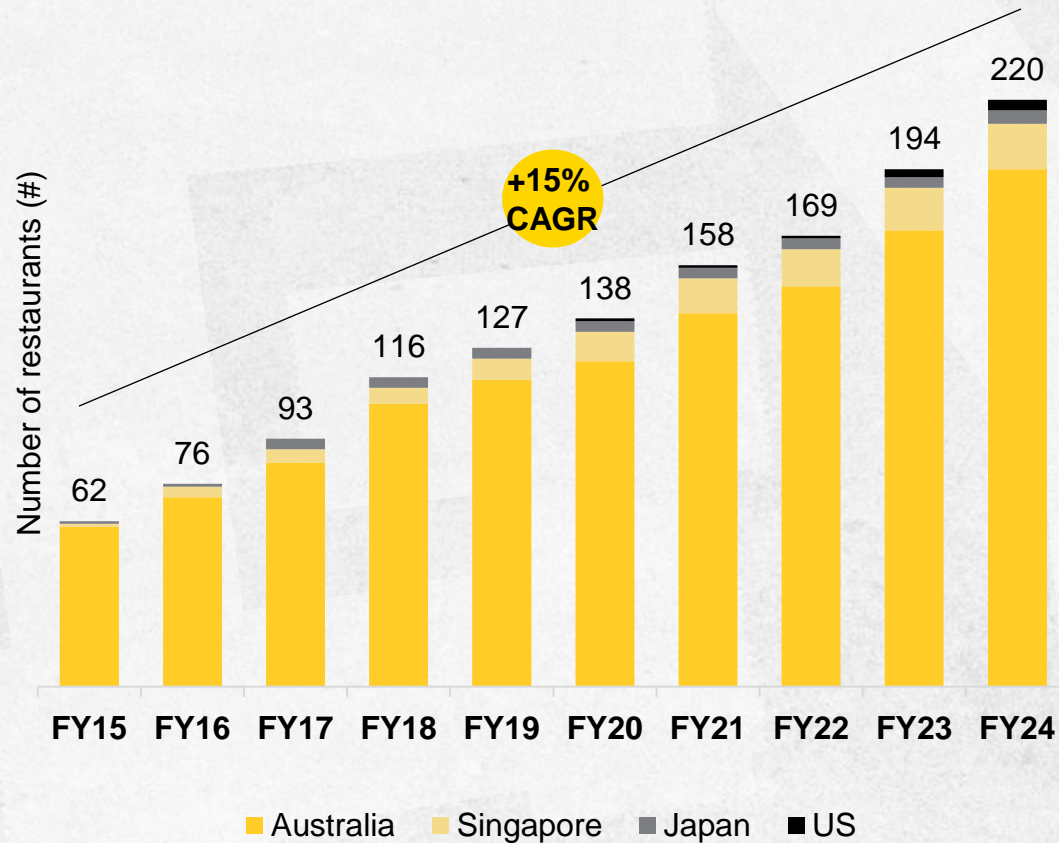


1. Restaurant count as at 30 June 2024.

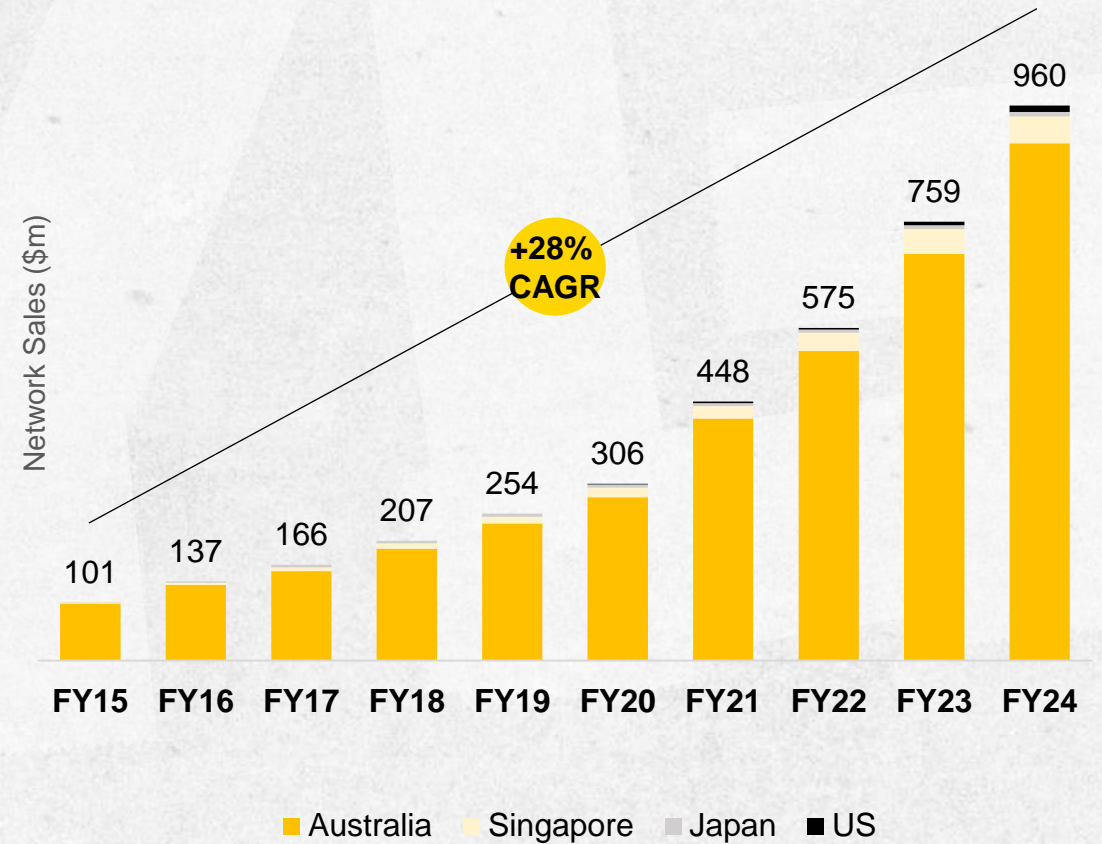


# TRACK RECORD OF GROWTH

## Global Restaurant Network



## Global Network Sales<sup>1</sup>



1. Network Sales refers to the total sales generated by all corporate and franchise restaurants in the GYG network. Network Sales is a non-IFRS measure.



# FY24 KEY HIGHLIGHTS

1

8.1%

Comp Sales Growth  
(Australia segment)

GYGI

2

25

New restaurant  
openings in Australia<sup>1</sup>

GYGI

3

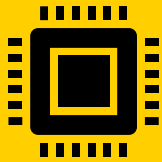
GYG APPROVED

CRISPY CHICKEN  
TENDERS

Menu innovation

GYGI

4



Payroll & people system  
implementation

GYGI

5

CLEAN  
*is The New*  
HEALTHY

Successful relaunch of  
'Clean is the New Healthy'  
Campaign

GYGI

6



Successful launch of  
GYG Delivery and US app

GYGI

7

53%

Franchisee ROI

GYGI

8

18%

Comp Sales Growth  
in breakfast

GYGI

9



Transition to PFAS-free  
plant fibre packaging

GYGI

# FY24 HIGHLIGHTS

GYG delivered strong growth in FY24 across key revenue and earnings metrics, ahead of prospectus forecasts

## 2024 full year financial results

\$ million		FY24	FY23	Performance vs prospectus	Change vs prior year
	Network sales	959.7	759.0	0.6%	26.4%
	Revenue	342.2	259.0	0.7%	32.1%
Statutory	EBITDA	27.3	29.6	7.2%	(7.9%)
	PBT	(11.6)	0.2	14.3%	n.m.
	Loss after income tax expense	(13.7)	(2.3)	15.1%	506.5%
Pro Forma <sup>1</sup>	EBITDA	44.8	29.3	4.1%	52.9%
	PBT	16.3	7.6	12.7%	113.7%
	NPAT	5.7	3.0	71.2%	94.1%

1. Pro Forma adjustments include IPO costs (inclusive of costs associated with GYG's Pre-IPO Capital Raise), incremental public company costs, system implementation costs, costs associated with government compensation for compulsory acquisition of land and senior executive restructure costs.



# SEGMENT PERFORMANCE

Result underpinned by strong performance in the Australia segment

## Segment performance (Pro Forma<sup>1</sup>)

\$ million	FY24	FY23	Performance vs prospectus	Change vs prior year
Australia Segment <sup>2</sup> Underlying EBITDA	45.6	30.7	2.2%	48.7%
US Segment Underlying EBITDA	(6.5)	(4.3)	1.0%	52.3%
<b>Segment Underlying EBITDA<sup>3</sup></b>	<b>39.1</b>	<b>26.4</b>	<b>2.8%</b>	<b>48.1%</b>
Share based payments	(11.1)	(6.6)	6.6%	68.5%
Other (costs) / income	(0.3)	(1.7)	n.m.	(84.8%)
Rent & outgoings	17.1	11.2	(0.9%)	52.4%
<b>Pro Forma EBITDA</b>	<b>44.8</b>	<b>29.3</b>	<b>4.1%</b>	<b>52.9%</b>
D&A	(28.2)	(22.8)	(0.2%)	23.6%
Amortisation of re-acquired rights	(2.9)	(2.7)	(2.5%)	6.8%
Interest (paid) / received	2.7	3.9	8.2%	(32.2%)
<b>Pro Forma PBT</b>	<b>16.3</b>	<b>7.6</b>	<b>12.7%</b>	<b>113.7%</b>

1. Pro Forma adjustments include IPO costs (inclusive of costs associated with GYGs Pre-IPO Capital Raise), incremental public company costs, system implementation costs, costs associated with government compensation for compulsory acquisition of land and senior executive restructure costs.
2. Represents the Australia Segment, which includes restaurants in Singapore and Japan.
3. Pro Forma Segment Underlying EBITDA reflects GYGs underlying earnings before interest, tax, depreciation and amortisation. This does not include the impacts of AASB 2 Share Based Payments and AASB 16 Leases but includes rent and outgoings associated with leases. GYG uses Segment Underlying EBITDA to make business decisions as it represents a more useful reflection of GYGs underlying financial performance from its network of corporate and franchise restaurants. GYG believes this is a critical piece of information to allow investors to assess the relative financial performance of the underlying business and enables direct comparison to GYGs publicly listed US QSR peers. Segment Underlying EBITDA also allows investors to distinguish between the more developed Australia operations and the nascent US operations.

# AUSTRALIA SEGMENT NETWORK SALES

Strong sales growth delivered across all geographies, supported by solid Comp Sales Growth

## Australia segment highlights

\$ million	FY24	FY23	Change vs prior year
<b>Network sales</b>			
Australia	894.6	702.9	27.3%
Singapore	46.4	43.1	7.5%
Japan	7.9	7.0	12.3%
<b>Network sales</b>	<b>948.9</b>	<b>753.0</b>	<b>26.0%</b>
Comp Sales Growth	8.1%	15.0%	(6.9pp)
Number of corporate restaurants at period end in Australia	64	55	9
Number of franchised restaurants at period end in Australia <sup>1</sup>	130	116	14

1. Includes franchise restaurants in Australia only and excludes franchise restaurants in Singapore and Japan. The number of restaurants at period end is presented net of any restaurant closures or ownership transfers.



# AUSTRALIAN SALES PERFORMANCE

Sales growth underpinned by continued progress across all sales drivers in Australia<sup>1</sup>

## 1 Restaurant Capacity

- ó Restaurant capacity allowed continued growth in core dayparts, with 103 restaurants achieving weekly sales records across lunch and dinner
- ó Weekly sales records in drive thru (\$258k) and strip (\$248k) restaurants illustrate latent capacity

## 2 Daypart

- ó Strong growth across all dayparts, highlighted by strength in breakfast (18% Comp Sales Growth)
- ó Strong results from extended trading hours to 24/7 at 5 restaurants

## 3 Marketing

- ó Re-launch of (Clean is the New Healthy) Campaign underpinned improvement in sales momentum
- ó Number of successful campaigns to support new menu items (Crispy Chicken Tenders, Nacho Sundae)

## 4 Menu Innovation

- ó Launch of Crispy Chicken Tenders, \$12 Chicken Mini Meal and Nacho Sundae

## 5 Digital

- ó Strong improvement in digital guest experience
- ó Successful launch of GYG Delivery
- ó Successful deployment of GOMEX Mondays (with double loyalty points earned on Mondays)



# NEW RESTAURANT OPENINGS

Australian restaurant pipeline continues to strengthen

## RIPLEY



OCTOBER 2023

## BONDI BEACH



MARCH 2024

## BRUNSWICK



APRIL 2024

## GYMPIE



JUNE 2024

91

Sites in pipeline as at  
30 June 2024

GYGI

46

Restaurants approved  
in FY24<sup>1</sup>

GYGI

25

New restaurants opened  
in FY24

GYGI

1. Refers to Board-approved sites in pipeline.



# AUSTRALIA SEGMENT PERFORMANCE

Strong sales growth and continued margin expansion delivered strong growth in earnings

## Australia segment<sup>1</sup> performance (\$m)

\$ million	FY24	FY23	Change vs prior year
Network sales	948.9	753.0	26.0%
Corporate restaurant sales	278.9	212.0	31.6%
Corporate Restaurant Margin	48.6	30.4	59.5%
Corporate Restaurant Margin (%)	17.4%	14.4%	3.0pp
Franchise revenue	60.7	46.8	29.8%
G&A <sup>2</sup>	(63.7)	(46.6)	36.8%
<b>Pro Forma Segment Underlying EBITDA</b>	<b>45.6</b>	<b>30.7</b>	<b>48.7%</b>

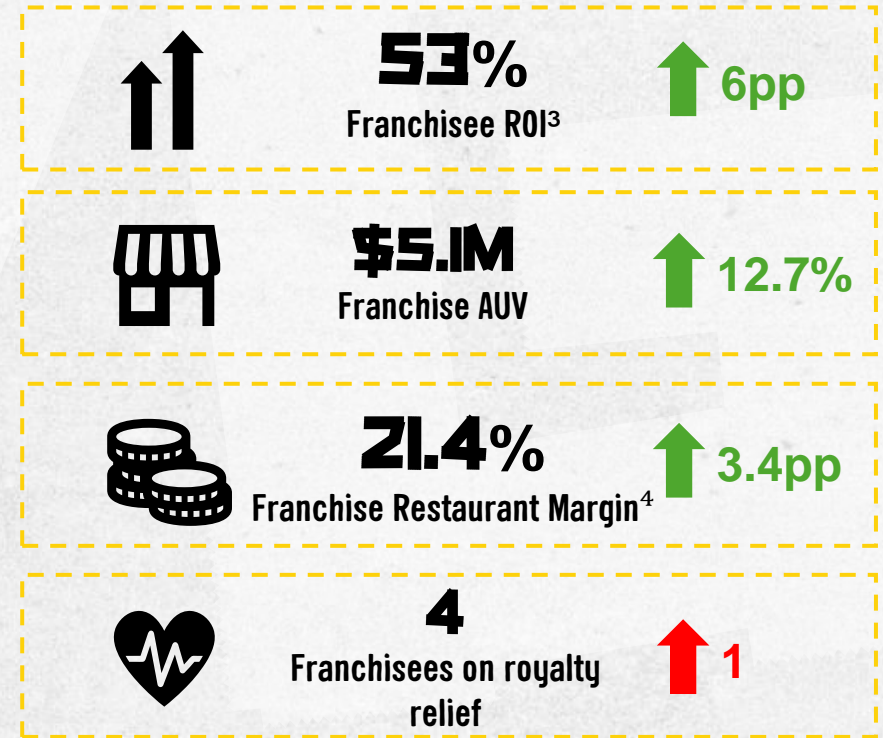
1. Represents the Australia segment, which includes restaurants in Singapore and Japan.
2. Refers to general and administrative expenses.

# NETWORK HEALTH METRICS

Robust health metrics across franchise and corporate network

## FY24 Median restaurant economics<sup>1</sup> vs prior year    FY24 Median franchisee performance vs prior year

Median restaurant	Drive Thru	Strip	Other
AUV <sup>2</sup> (\$m)	6.3 ↑ 15%	4.5 ↑ 9%	3.9 ↑ 15%
Network Restaurant Margin (\$m)	1.3 ↑ 23%	0.9 ↑ 27%	0.6 ↑ 37%
Network Restaurant Margin (%)	21.2% ↑ 2.2pp	19.4% ↑ 3.4pp	16.5% ↑ 3.1pp



- Based on performance for FY24 for Australian corporate and franchise restaurants. AUV and Network Restaurant Margin (\$m) are calculated individually using the median across the group of restaurants. Excludes restaurants that were opened in the period as their performance is not representative of the broader restaurant network as they are yet to achieve steady-state margins. Excludes restaurants owned by the South Australia master franchisee as they are not representative of the broader restaurant network.
- Average unit volume.
- Franchisee ROI represents the ROI achieved by an Australian franchisee across all restaurants that they own. It is calculated on an individual franchisee basis based on their aggregate Franchise Restaurant Margin (net of royalties) divided by their aggregate restaurant capex (including any refurbishments or subsequent investment).
- Franchise Restaurant Margin is based on actuals for FY24 for 44 relevant franchisees who own an aggregate of 88 restaurants. Excludes restaurants owned by the South Australia master franchisee.



# US SEGMENT PERFORMANCE

Result reflected nascency of US operations and ongoing investment above restaurant

## US segment performance

\$ million	FY24	FY23	Change vs prior year
Corporate restaurant sales	10.8	6.0	81.8%
Corporate Restaurant Margin	(1.0)	(0.8)	30.8%
Corporate Restaurant Margin (%)	(9.2%)	(12.8%)	3.6pp
Franchise revenue	-	-	n.a.
G&A	(5.5)	(3.5)	56.9%
<b>Pro Forma Segment Underlying EBITDA</b>	<b>(6.5)</b>	<b>(4.3)</b>	<b>52.3%</b>

# GUIDANCE FRAMEWORK (AUSTRALIA SEGMENT)

GYG is on track to achieving the targets set out in its guidance framework

	FY23A	FY24A	FY25F	Target
<b>Gross openings</b> Franchise : Corporate Drive thru : Strip	<b>22</b> 17 <sub>F</sub> 5 <sub>C</sub> 19 <sub>DT</sub> 3 <sub>S</sub>	<b>25</b> 14 <sub>F</sub> 11 <sub>C</sub> 19 <sub>DT</sub> 6 <sub>S</sub>	<b>31</b> 15 <sub>F</sub> 16 <sub>C</sub> 21 <sub>DT</sub> 10 <sub>S</sub>	<b>40+</b> ~60% <sub>F</sub> ~40% <sub>C</sub> ~85% <sub>DT</sub> ~15% <sub>S</sub>
<b>Corporate Restaurant Margin</b>	<b>14.4%</b>	<b>17.4%</b>	<b>17.8%</b>	<b>Expansion</b>
<b>Franchise Royalty Rate<sup>1</sup></b>	<b>7.6%</b>	<b>7.8%</b>	<b>8.3%</b>	<b>&gt;10%</b>
<b>G&amp;A to Network Sales %<sup>2</sup></b>	<b>6.2%</b>	<b>6.7%</b>	<b>6.8%</b>	<b>Reduction</b>

1. Figures shown are for the Australia segment which includes restaurants in Singapore and Japan where the royalty rates are fixed at 3.5% and 3.0% respectively under the master franchise arrangements.

2. Calculated as G&A expenses for the Australia Segment divided by Network Sales for the Australia segment which includes restaurants in Singapore and Japan.



# TRADING UPDATE

Strong trading momentum has continued into FY25 and GYG expects to achieve its prospectus forecasts

In the first 7 weeks of the financial year, Australian segment Comp Sales Growth has been above expectations at 7.4%, driven by:

- Continued success of the (Clean is the New Healthy) campaign
- Delivery outperformance
- Guest demand for value menu items such as the \$12 Chicken Mini Meal

GYG expects to meet its FY25 forecast for new restaurant openings and its pipeline has continued to strengthen:

- 1 restaurant forecast to open in the 2024 financial year was delayed by three weeks, opening after the end of the period. As a result, GYG expects to open 31 restaurants in the 2025 financial year

GYG is expected to commence a local partnership with a Chicago-based operator to support the ongoing growth of its Naperville restaurant.<sup>1</sup> The partnership is not expected to have a significant impact on GYG's earnings in FY25

**Overall, GYG expects to achieve its prospectus forecasts for the 2025 financial year**

1. The partnership will be structured as a restaurant management agreement under which GYG's partner will be responsible for the day-to-day operations of the Company's Naperville restaurant, in accordance with GYG's operating standards. The partner will retain the profits of the restaurant subject to the payment of a royalty to GYG, who will share some of the restaurant's operating expenses. GYG will retain ownership of the restaurant and its assets.



THIS IS A

# Q&A



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- Ability to submit questions directly to the CEOs and have them answered live.
- Opportunity to engage with company executives through a selection of trade stands
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# NOOSA MINING

## INVESTOR CONFERENCE

PEPPERS NOOSA RESORT | 13-15 NOVEMBER 2024

<https://www.noosaminingconference.com.au/>

Sponsored by  ASX

We are on a short break,  
the session will  
recommence at 1:00pm

# ASX CEO Connect – Afternoon Session

In partnership with  nabtrade



Insurance Australia Group Limited, IAG (ASX:IAG)

**William McDonnell**  
Chief Financial Officer



Superloop Limited (ASX:SLC)

**Paul Tyler**  
Chief Executive Officer



Telstra Group Limited (ASX:TLS)

**Michael Ackland**  
Chief Financial Officer & Group Executive,  
Strategy & Finance



Smartgroup Corporation Limited (ASX:SIQ)

**Jason King**  
Chief Financial Officer

# Insurance Australia Group Limited, IAG (ASX:IAG)

**William McDonnell**  
Chief Financial Officer





# Introduction to IAG

September 2024

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Forward-looking statements may generally be identified by the use of words such as "should", "would", "could", "will", "may", "expect", "intend", "plan", "forecast", "aim", "anticipate", "believe", "outlook", "estimate", "project", "target", "goal", "ambition", "continue", "guidance", "aspiration", "commit" or other similar words. Guidance on future earnings or performance are also forward looking statements. While IAG believes the forward-looking statements to be reasonable, such statements involve risks (both known and unknown) and assumptions, many of which are beyond IAG's control (including adverse

natural peril events causing losses to exceed forecasts, and uncertainties in the Australian and global economic environment). This may cause actual results, outcomes, conditions or circumstances to differ from those expressed, anticipated or implied in such statements. For further information on some of IAG's key risks see 'Note 3.1 Risk and Capital Management' in IAG's FY24 Annual Report.

In addition, there are particular risks and uncertainties associated with implementation of IAG's strategy and related targets, ambitions and goals. As the strategy and related targets, ambitions and goals span a number of years, they are subject to assumptions and dependencies which have greater levels of uncertainty than guidance given for FY25. IAG's ability to execute its strategy and realise its targets, ambitions and goals will depend upon its ability to respond and adjust its business plans (as and when developed) to any changes in such assumptions and dependencies, including disruptions or events that are beyond IAG's control.

Neither IAG, nor any other person, gives any representation, assurance or guarantee that the occurrence of the events expressed or implied in any forward-looking statements in this presentation will actually occur and undue reliance should not be placed upon such statements. IAG assumes no obligation to update such information (except as required by law). Past performance is no guarantee or indication of future performance.

To the maximum extent permitted by law, IAG and each of its directors, officers, employees, agents and advisers disclaim all liability and responsibility for any direct or indirect loss, costs or damage which may be suffered by any recipient through use of or reliance on anything contained in, implied by or omitted from this presentation.

References to currency are to Australian dollars, unless otherwise specified. Prevailing exchange rates have been used to convert local currency amounts into Australian dollars, where appropriate.

Further information, including IAG's business structure, portfolio and partnerships is available on IAG's website at <https://www.iag.com.au/about-us/what-we-do>.

# Introduction

## Insurance Australia Group (IAG) is the largest general insurer in Australia and New Zealand

- Established and trusted brands in Australia and New Zealand provide over A\$16 billion in annual premiums
- Key attributes include supply chain scale, data-driven pricing capability and financial strength
- ~\$17.7bn market capitalisation as at 27 August 2024
- Regulated by Australian Prudential Regulation Authority (APRA)
- Purpose-led, ‘We make your world a safer place’

### Strategic Focus



Grow with our customers



Build better businesses



Create value through digital



Manage our risks

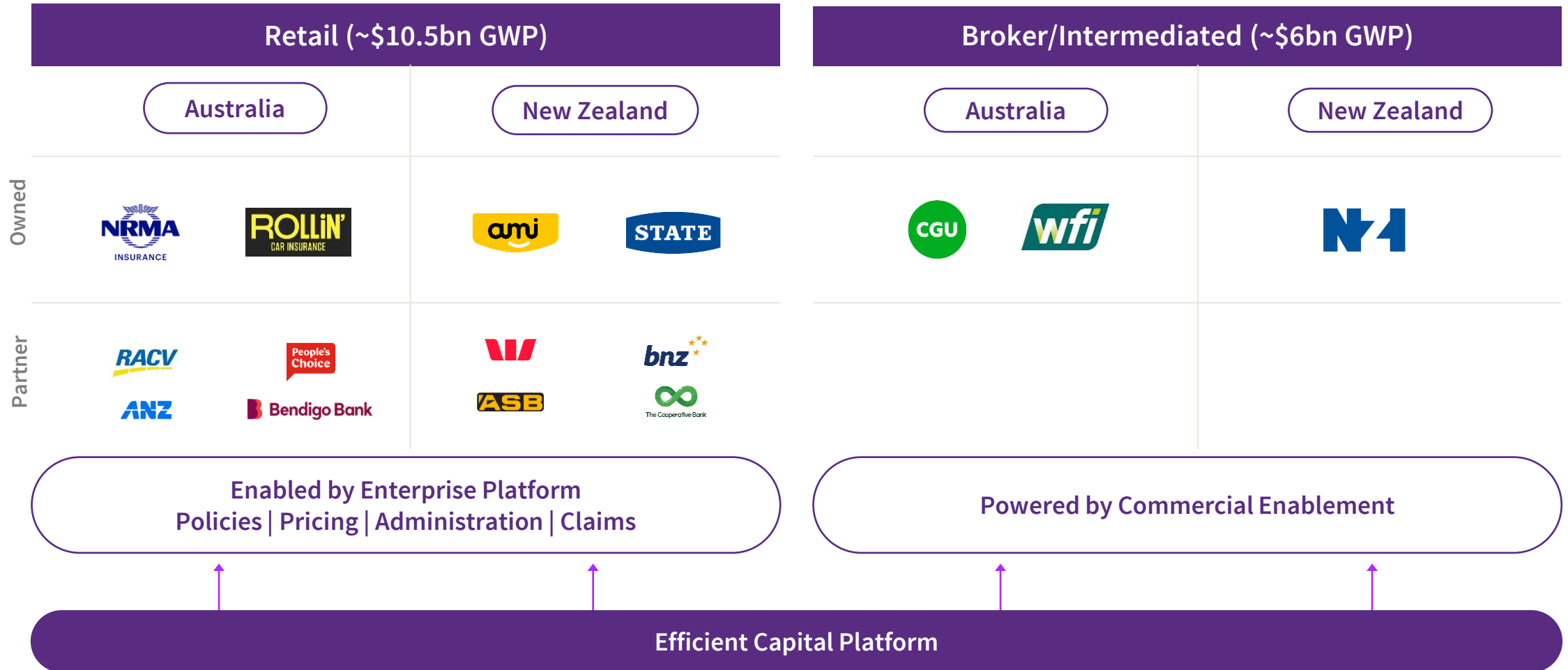


# Scalable business positioned for growth

Home Insurance market share  
**25% Australia, 47% New Zealand**

Motor Insurance market share  
**26% Australia, 47% New Zealand**

Source: Market share statistics are based on APRA, ICNZ data and company estimates, and have been calculated using gross written premium in the 12 months to March 2024.



# FY24 result highlights

Net profit after tax

**\$898m**

Return on Equity of 13.5%

Insurance profit

**\$1,438m**

Up 79.1%

Gross Written Premium

**\$16.4bn**

Up 11.3%

Reported insurance margin

**15.6%**

Above 13.5% to 15.5%  
FY24 guidance range

Strong capital position

**1.27 CET1**

Further on-market buyback  
of up to \$350m announced

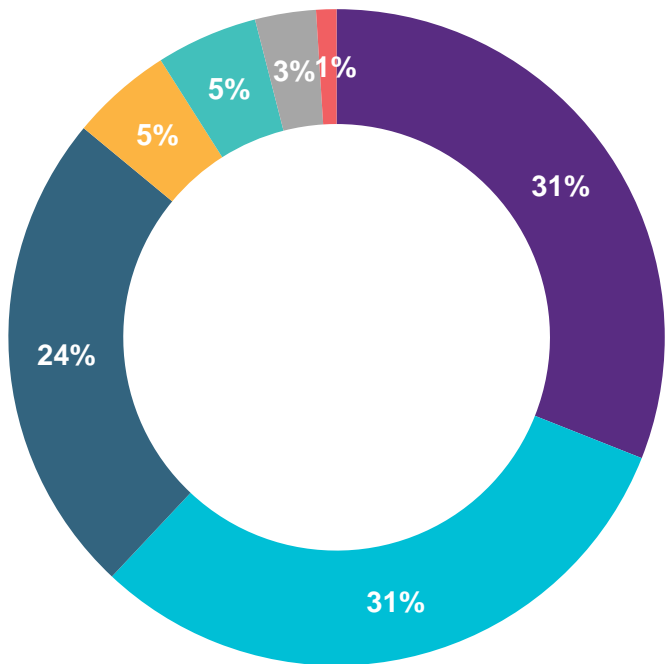
Final dividend

**17cps**

50% franked

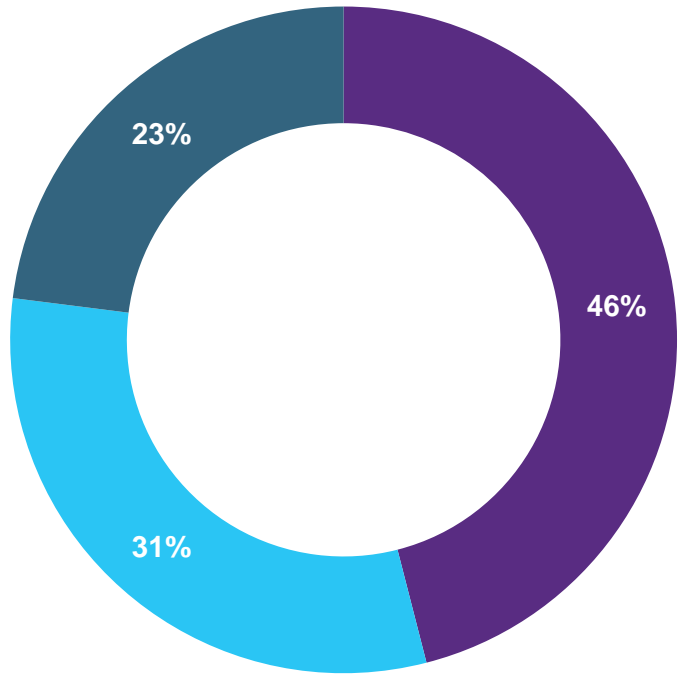
# Over A\$16 billion in Gross Written Premiums (GWP)

Class of business



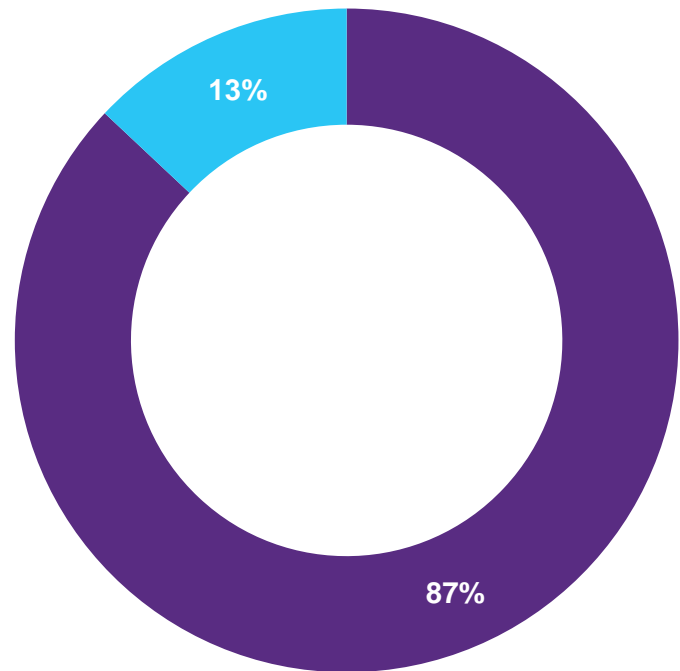
- Motor
- Home
- Commercial Short Tail
- Motor Personal Injury/CTP
- Commercial Liability
- Workers' compensation
- Other short tail

Division



- Direct Insurance Australia
- Intermediated Insurance Australia
- New Zealand

Tail



- Short Tail
- Long Tail

Premium splits are based on GWP for FY24.



# Strong top-line growth

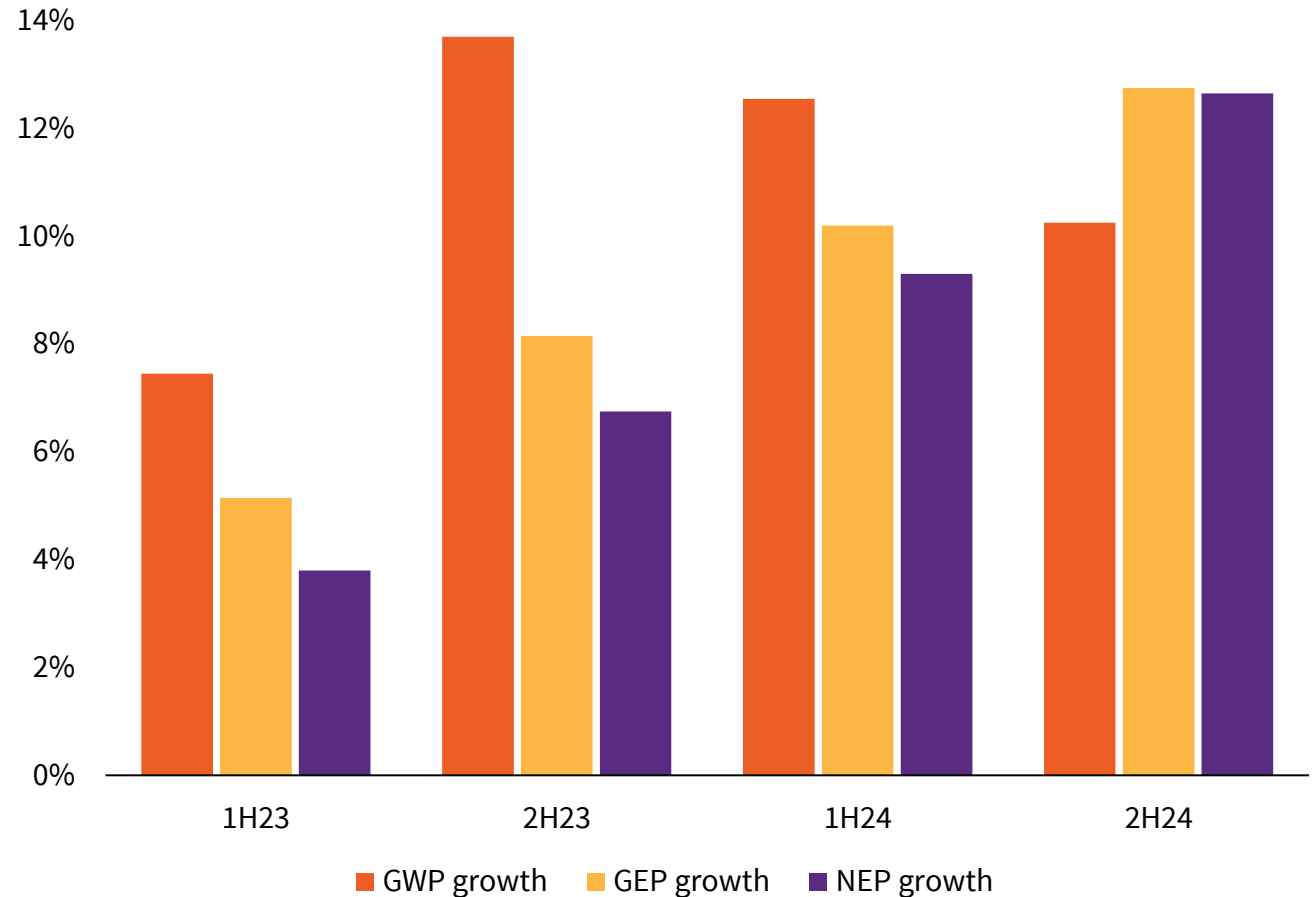
## Reported FY24 GWP growth of 11.3%:

- Strong premium increases reflecting claims inflation, higher reinsurance costs and increased perils allowance
- Strong renewal rates for direct channels in Australia and New Zealand
- Slight volume decline in Home and Motor products over the year with more recent positive trends following Enterprise Platform implementation
- IIA continued focus on underwriting discipline and remediation of underperforming portfolios

**Gross Earned Premium (GEP) growth of 11.5% in FY24 and 12.7% in 2H24**

**Net Earned Premium (NEP) growth of 11.0% in FY24 and 12.7% in 2H24**

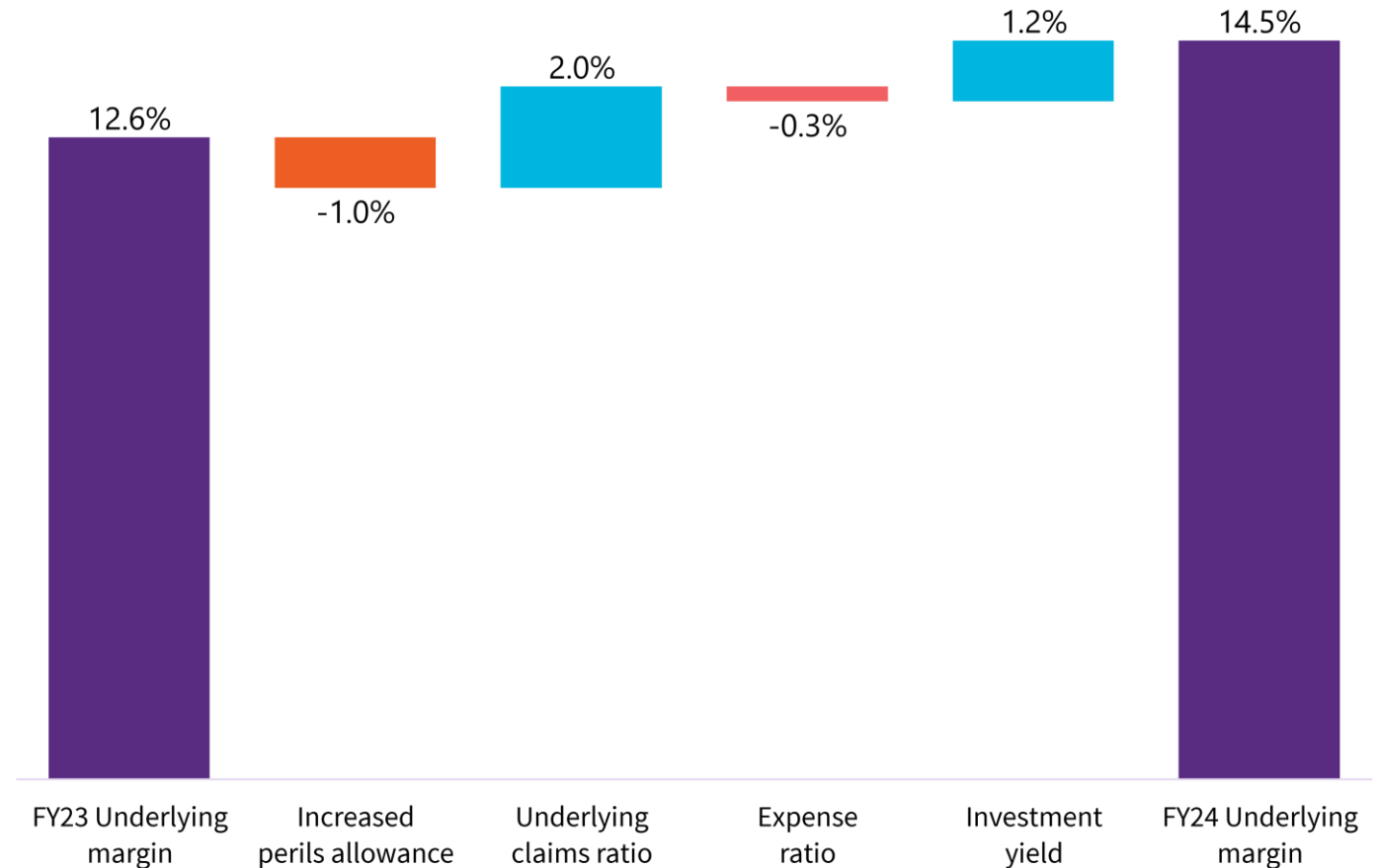
Group GWP, GEP & NEP growth



# Improved underlying insurance margin

Strong NEP growth drives improvement in underlying insurance margin to 14.5% (FY23: 12.6%):

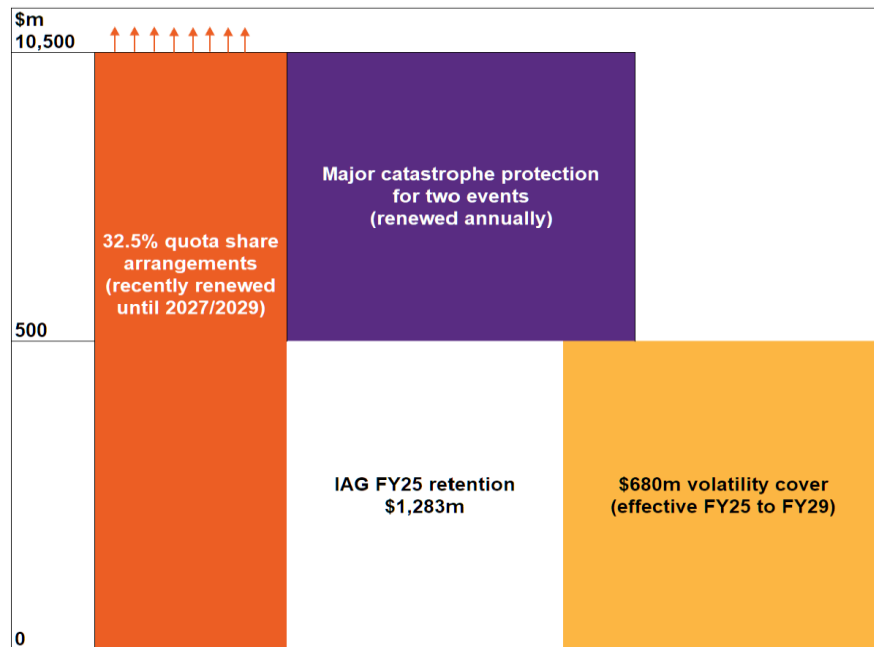
- Increased perils allowance to \$1,098m (FY23: \$909m)
- 200bps claims ratio improvement
- Expense ratio increase to 23.4% (FY23: 23.1%), driven by higher levies, commissions and ongoing technology investments
- Higher investment yield



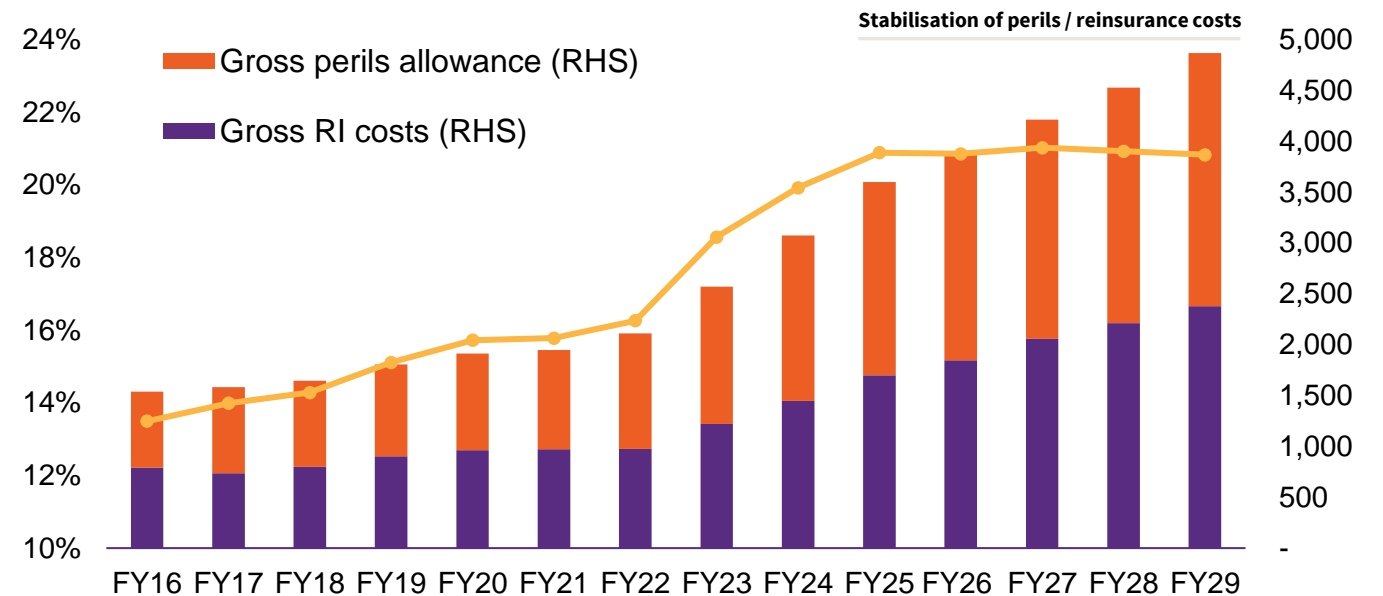
# Long-term reinsurance cover reduces earnings volatility

FY25 natural peril allowance of \$1,283 million with strong downside protection

## FY25 reinsurance program



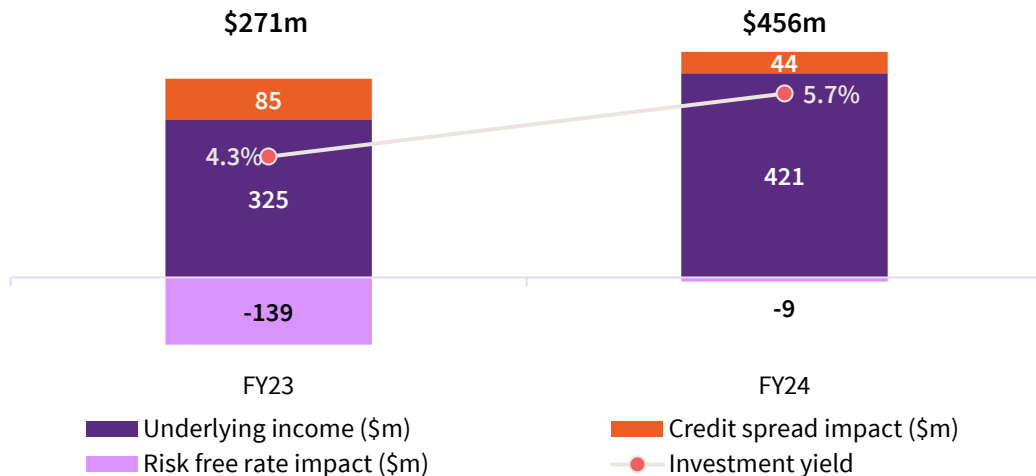
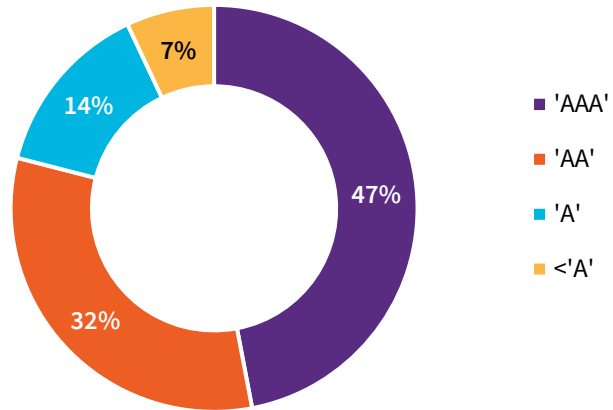
## Natural perils and reinsurance costs\*



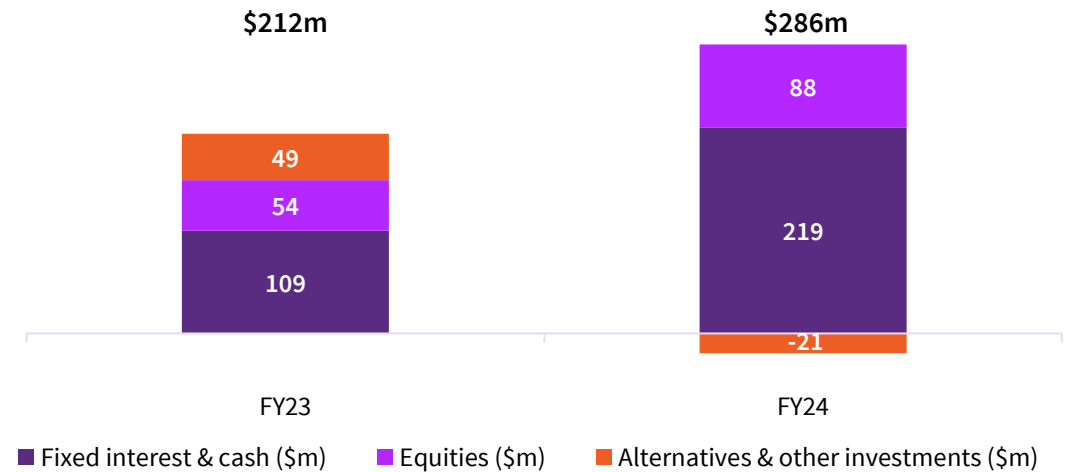
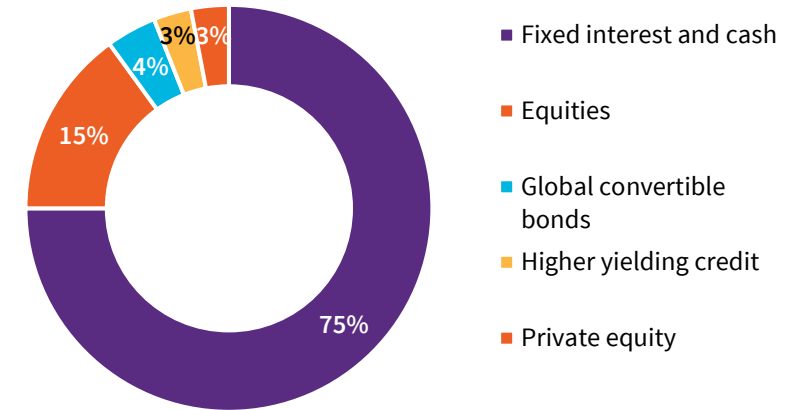
\*Illustrative only – future premium and exposure growth aligned to average premium growth of ~7.5% over last 5 years

# Defensively positioned investment portfolio

Technical reserves portfolio of ~\$7bn



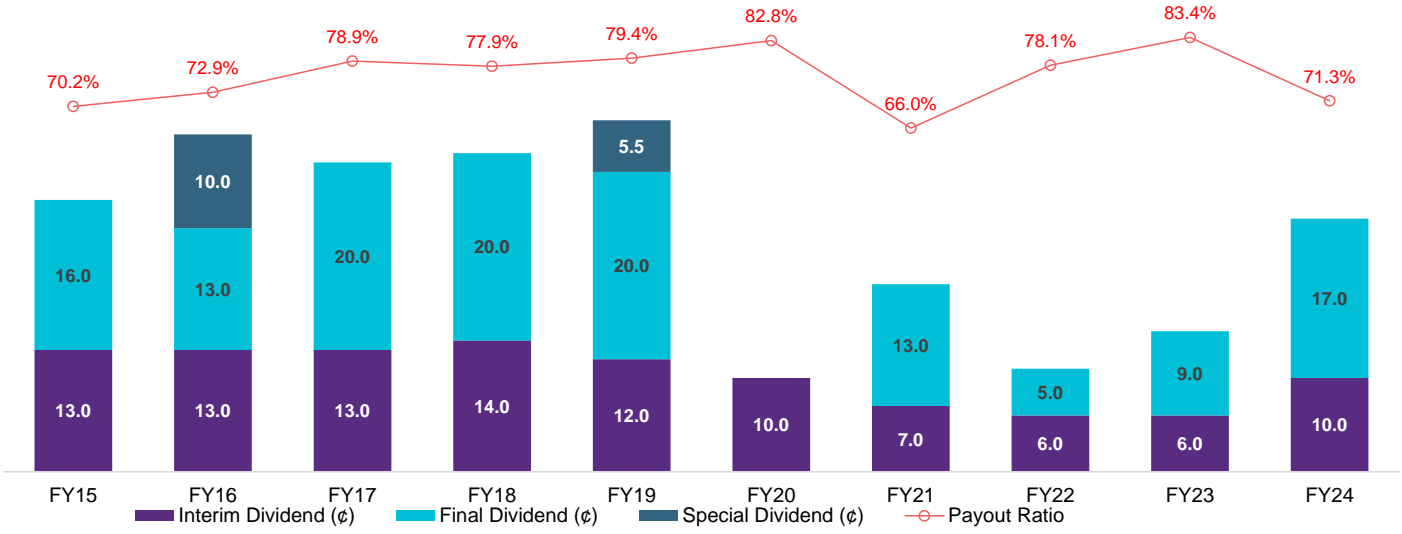
Shareholders' funds portfolio of ~\$6bn



# Increased dividend and strong capital position

## Dividend history

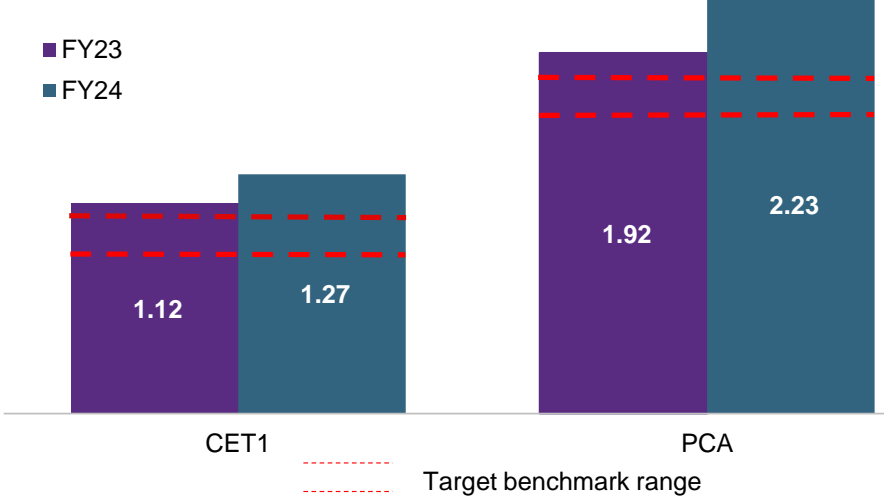
Dividend payout ratio 60-80% on full year basis



Payout ratio excludes special dividend. From FY22 payout ratio based on Reported NPAT

## Capital ratios

Strong capital position above 0.9-1.1x CET1 & 1.6-1.8x PCA





# FY25 guidance<sup>1</sup>

GWP growth of ‘mid-to-high single digit’

Reported insurance profit of \$1,400m to \$1,600m

	\$	%
<b>FY24 Reported insurance profit/ margin</b>	1,438m	15.6
<b>FY24 Underlying insurance profit/ margin</b>	1,337m	14.5
<b>FY25 Underlying insurance margin drivers</b>		
<ul style="list-style-type: none"><li>• Net Earned Premium growth<ul style="list-style-type: none"><li>• Earn through of rate increases</li><li>• Higher reinsurance expense</li></ul></li><li>• Stable claims inflation</li><li>• Strong investment income</li><li>• Perils allowance of \$1,283m with strong downside risk protection</li></ul>		
<b>FY25 Reported insurance profit/ margin</b>	1,400m to 1,600m	13.5 to 15.5

<sup>1</sup> Refer to Appendix 1 for further details on IAG's FY25 Guidance and targets. Also refer to the Important Information disclaimer on page 2.

# Clear and consistent IAG strategy

## Purpose





We make your world a safer place

## Strategy

Create a stronger, more resilient IAG

## People

Our people are the difference: bringing our purpose to life and delivering our strategy

Focus	Approach	Ambitions <sup>1</sup>	Targets <sup>1</sup>
 <b>Grow with our customers</b>	Deliver outstanding personalised service when our customers need us the most	<ul style="list-style-type: none"> <li>1m additional direct customers</li> </ul>	<b>15%</b> Insurance Margin  <b>14-15%</b> ROE  (on a 'through the cycle' basis)
 <b>Build better businesses</b>	Focus on underwriting expertise, active portfolio management and pricing excellence	<ul style="list-style-type: none"> <li>Reducing expense ratio</li> </ul>	
 <b>Create value through digital</b>	Create connected experiences that seamlessly assist and reward our customers as they unlock the value of our network	<ul style="list-style-type: none"> <li>\$400m value from DIA claims and supply chain cost reductions</li> <li>Common core insurance platform for personal lines across Australia and NZ</li> </ul>	
 <b>Manage our risks</b>	Actively manage risk and capital in our business so we can continue to manage the risks in our customers' lives	<ul style="list-style-type: none"> <li>Accelerate risk maturity to Integrated</li> </ul>	

<sup>1</sup> These ambitions and targets are subject to assumptions and dependencies, including that there are no material adverse developments in macro-economic conditions and disruptions or events beyond IAG's control (for example, natural perils events in excess of IAG's allowances). As they span a number of years, these assumptions and dependencies have a greater level of uncertainty than financial year guidance. Refer to the Important Information disclaimer on page 2 of this presentation for further detail.



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# Appendix 1: FY25 Guidance and Outlook



**IAG's confidence in its underlying business is reflected in guidance for FY25** which includes:

- **GWP growth of 'mid-to-high single digit'**. This assumes premium increases to cover ongoing claims inflation and the increased natural perils allowance combined with direct customer and volume growth
- **Reported insurance profit guidance of \$1,400 million to \$1,600 million**, equating to a reported insurance margin of 13.5% to 15.5% and assumes:
  - continued momentum in the underlying performance of IAG's businesses;
  - a natural peril allowance of \$1,283 million;
  - no material prior period reserve releases or strengthening; and
  - no material movement in macro-economic conditions including foreign exchange rates or investment markets

**This FY25 guidance aligns to IAG's targets to deliver a 15% reported insurance margin and a reported ROE of 14% to 15% on a 'through the cycle' basis.**

These targets are subject to assumptions and dependencies, including that there are no material adverse developments in macro-economic conditions and disruptions or events beyond IAG's control. As they span a number of years, these assumptions and dependencies have a greater level of uncertainty than the FY25 guidance. Refer to the Important Information disclaimer on page 2 of this presentation for further detail.

# Appendix 2: Group Profit & Loss



<b>GROUP RESULTS</b>	<b>1H23 A\$m</b>	<b>2H23 A\$m</b>	<b>1H24 A\$m</b>	<b>2H24 A\$m</b>	<b>FY23 A\$m</b>	<b>FY24 A\$m</b>
<b>Gross written premium</b>	<b>7,061</b>	<b>7,668</b>	<b>7,947</b>	<b>8,453</b>	<b>14,729</b>	<b>16,400</b>
Gross earned premium	6,853	6,985	7,550	7,875	13,838	15,425
Reinsurance expense	(2,740)	(2,772)	(3,054)	(3,127)	(5,512)	(6,181)
<b>Net earned premium</b>	<b>4,113</b>	<b>4,213</b>	<b>4,496</b>	<b>4,748</b>	<b>8,326</b>	<b>9,244</b>
Net claims expense	(2,911)	(2,955)	(3,108)	(2,987)	(5,866)	(6,095)
Commission expense	(366)	(394)	(418)	(443)	(760)	(861)
Administration expense	(575)	(593)	(646)	(660)	(1,168)	(1,306)
<b>Underwriting profit/(loss)</b>	<b>261</b>	<b>271</b>	<b>324</b>	<b>658</b>	<b>532</b>	<b>982</b>
Investment income on technical reserves	89	182	290	166	271	456
<b>Insurance profit/(loss)</b>	<b>350</b>	<b>453</b>	<b>614</b>	<b>824</b>	<b>803</b>	<b>1,438</b>
Net corporate expense	353	184	(7)	-	537	(7)
Interest	(64)	(81)	(85)	(100)	(145)	(185)
Profit/(loss) from fee-based business	(14)	(23)	(12)	(24)	(37)	(36)
Share of profit/(loss) from associates	(8)	(5)	-	-	(13)	-
Investment income on shareholders' funds	72	140	147	139	212	286
<b>Profit/(loss) before income tax and amortisation</b>	<b>689</b>	<b>668</b>	<b>657</b>	<b>839</b>	<b>1,357</b>	<b>1,496</b>
Income tax expense	(213)	(216)	(201)	(257)	(429)	(458)
<b>Profit/(loss) after income tax (before amortisation)</b>	<b>476</b>	<b>452</b>	<b>456</b>	<b>582</b>	<b>928</b>	<b>1,038</b>
Non-controlling interests	(6)	(87)	(46)	(89)	(93)	(135)
<b>Profit/(loss) after income tax and non-controlling interests (before amortisation)</b>	<b>470</b>	<b>365</b>	<b>410</b>	<b>493</b>	<b>835</b>	<b>903</b>
Amortisation and impairment	(2)	(1)	(3)	(2)	(3)	(5)
<b>Profit/(loss) attributable to IAG shareholders</b>	<b>468</b>	<b>364</b>	<b>407</b>	<b>491</b>	<b>832</b>	<b>898</b>

# Appendix 3: Group Insurance Ratios



<b>Insurance Ratios</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
Loss ratio	70.8%	70.1%	69.1%	62.9%	70.5%	65.9%
Immunised loss ratio	72.1%	71.2%	68.5%	63.7%	71.6%	66.0%
Expense ratio	22.9%	23.5%	23.7%	23.2%	23.1%	23.4%
Commission ratio	8.9%	9.4%	9.3%	9.3%	9.1%	9.3%
Administration ratio	14.0%	14.1%	14.4%	13.9%	14.0%	14.1%
Combined ratio	93.7%	93.6%	92.8%	86.1%	93.6%	89.3%
Immunised combined ratio	95.0%	94.7%	92.2%	86.9%	94.7%	89.4%
<b>Reported insurance margin</b>	<b>8.5%</b>	<b>10.8%</b>	<b>13.7%</b>	<b>17.4%</b>	<b>9.6%</b>	<b>15.6%</b>
<b>Underlying insurance margin</b>	<b>10.7%</b>	<b>14.6%</b>	<b>13.7%</b>	<b>15.3%</b>	<b>12.6%</b>	<b>14.5%</b>

# Appendix 4: DIA Profit & Loss and Insurance Ratios



<b>DIRECT INSURANCE AUSTRALIA</b>	<b>1H23 A\$m</b>	<b>2H23 A\$m</b>	<b>1H24 A\$m</b>	<b>2H24 A\$m</b>	<b>FY23 A\$m</b>	<b>FY24 A\$m</b>
<b>Gross written premium</b>	<b>3,219</b>	<b>3,421</b>	<b>3,647</b>	<b>3,843</b>	<b>6,640</b>	<b>7,490</b>
Gross earned premium	3,097	3,190	3,439	3,618	6,287	7,057
Reinsurance expense	(1,223)	(1,266)	(1,349)	(1,416)	(2,489)	(2,765)
<b>Net earned premium</b>	<b>1,874</b>	<b>1,924</b>	<b>2,090</b>	<b>2,202</b>	<b>3,798</b>	<b>4,292</b>
Net claims expense	(1,443)	(1,300)	(1,605)	(1,500)	(2,743)	(3,105)
Commission expense	(61)	(65)	(76)	(83)	(126)	(159)
Administration expense	(255)	(284)	(301)	(305)	(539)	(606)
<b>Underwriting profit/(loss)</b>	<b>115</b>	<b>275</b>	<b>108</b>	<b>314</b>	<b>390</b>	<b>422</b>
Investment income on technical reserves	52	109	140	92	161	232
<b>Insurance profit/(loss)</b>	<b>167</b>	<b>384</b>	<b>248</b>	<b>406</b>	<b>551</b>	<b>654</b>
Profit/(loss) from fee-based business	(4)	(6)	(3)	(18)	(10)	(21)
Share of profit/(loss) from associates	(8)	(5)	-	-	(13)	-
<b>Total divisional result</b>	<b>155</b>	<b>373</b>	<b>245</b>	<b>388</b>	<b>528</b>	<b>633</b>
<b>Insurance Ratios</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
Loss ratio	77.0%	67.6%	76.8%	68.1%	72.2%	72.3%
Immunised loss ratio	78.0%	68.3%	76.4%	68.7%	73.1%	72.4%
Expense ratio	16.9%	18.2%	18.0%	17.7%	17.5%	17.8%
Commission ratio	3.3%	3.4%	3.6%	3.8%	3.3%	3.7%
Administration ratio	13.6%	14.8%	14.4%	13.9%	14.2%	14.1%
Combined ratio	93.9%	85.8%	94.8%	85.8%	89.7%	90.1%
Immunised combined ratio	94.9%	86.5%	94.4%	86.4%	90.6%	90.2%
Reported insurance margin	8.9%	20.0%	11.9%	18.4%	14.5%	15.2%
Underlying insurance margin	13.2%	18.2%	15.9%	17.3%	15.7%	16.6%

# Appendix 5: IIA Profit & Loss and Insurance Ratios



<b>INTERMEDIATED INSURANCE AUSTRALIA</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>
<b>Gross written premium</b>	<b>2,303</b>	<b>2,502</b>	<b>2,436</b>	<b>2,678</b>	<b>4,805</b>	<b>5,114</b>
Gross earned premium	2,270	2,221	2,402	2,461	4,491	4,863
Reinsurance expense	(923)	(863)	(977)	(969)	(1,786)	(1,946)
<b>Net earned premium</b>	<b>1,347</b>	<b>1,358</b>	<b>1,425</b>	<b>1,492</b>	<b>2,705</b>	<b>2,917</b>
Net claims expense	(916)	(834)	(933)	(919)	(1,750)	(1,852)
Commission expense	(206)	(222)	(229)	(240)	(428)	(469)
Administration expense	(207)	(197)	(224)	(227)	(404)	(451)
<b>Underwriting profit/(loss)</b>	<b>18</b>	<b>105</b>	<b>39</b>	<b>106</b>	<b>123</b>	<b>145</b>
Investment income on technical reserves	31	55	123	60	86	183
<b>Insurance profit/(loss)</b>	<b>49</b>	<b>160</b>	<b>162</b>	<b>166</b>	<b>209</b>	<b>328</b>
Profit/(loss) from fee-based business	(1)	(8)	(3)	(3)	(9)	(6)
<b>Total divisional result</b>	<b>48</b>	<b>152</b>	<b>159</b>	<b>163</b>	<b>200</b>	<b>322</b>
<b>Insurance Ratios</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
Loss ratio	68.0%	61.4%	65.5%	61.6%	64.7%	63.5%
Immunised loss ratio	70.2%	63.5%	64.3%	63.3%	66.8%	63.8%
Expense ratio	30.7%	30.8%	31.8%	31.3%	30.7%	31.6%
Commission ratio	15.3%	16.3%	16.1%	16.1%	15.8%	16.1%
Administration ratio	15.4%	14.5%	15.7%	15.2%	14.9%	15.5%
Combined ratio	98.7%	92.2%	97.3%	92.9%	95.4%	95.1%
Immunised combined ratio	100.9%	94.3%	96.1%	94.6%	97.5%	95.4%
Reported insurance margin	3.6%	11.8%	11.4%	11.1%	7.7%	11.2%
Underlying insurance margin	5.7%	9.8%	9.5%	9.8%	7.7%	9.6%



# Appendix 6: NZ Profit & Loss and Insurance Ratios



<b>NEW ZEALAND</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>	<b>A\$m</b>
<b>Gross written premium</b>	<b>1,539</b>	<b>1,745</b>	<b>1,864</b>	<b>1,932</b>	<b>3,284</b>	<b>3,796</b>
Gross earned premium	1,486	1,574	1,709	1,796	3,060	3,505
Reinsurance expense	(593)	(643)	(728)	(742)	(1,236)	(1,470)
<b>Net earned premium</b>	<b>893</b>	<b>931</b>	<b>981</b>	<b>1,054</b>	<b>1,824</b>	<b>2,035</b>
Net claims expense	(551)	(822)	(570)	(567)	(1,373)	(1,137)
Commission expense	(99)	(107)	(113)	(120)	(206)	(233)
Administration expense	(113)	(112)	(121)	(128)	(225)	(249)
<b>Underwriting profit/(loss)</b>	<b>130</b>	<b>(110)</b>	<b>177</b>	<b>239</b>	<b>20</b>	<b>416</b>
Investment income on technical reserves	6	18	27	14	24	41
<b>Insurance profit/(loss)</b>	<b>136</b>	<b>(92)</b>	<b>204</b>	<b>253</b>	<b>44</b>	<b>457</b>
Profit/(loss) from fee-based business	-	-	-	(1)	-	(1)
<b>Total divisional result</b>	<b>136</b>	<b>(92)</b>	<b>204</b>	<b>252</b>	<b>44</b>	<b>456</b>
<b>Insurance Ratios</b>	<b>1H23</b>	<b>2H23</b>	<b>1H24</b>	<b>2H24</b>	<b>FY23</b>	<b>FY24</b>
Loss ratio	61.7%	88.3%	58.1%	53.8%	75.3%	55.9%
Immunised loss ratio	62.4%	88.4%	57.9%	53.8%	75.7%	55.8%
Expense ratio	23.8%	23.5%	23.8%	23.5%	23.6%	23.6%
Commission ratio	11.1%	11.5%	11.5%	11.4%	11.3%	11.4%
Administration ratio	12.7%	12.0%	12.3%	12.1%	12.3%	12.2%
Combined ratio	85.5%	111.8%	81.9%	77.3%	98.9%	79.5%
Immunised combined ratio	86.2%	111.9%	81.7%	77.3%	99.3%	79.4%
Reported insurance margin	15.2%	(9.9%)	20.8%	24.0%	2.4%	22.5%
Underlying insurance margin	13.2%	13.8%	14.9%	18.7%	13.5%	16.9%

# Telstra Group Limited (ASX:TLS)

**Michael Ackland**  
Chief Financial Officer & Group  
Executive, Strategy & Finance





# ASX CEO Connect

September 2024

Michael Ackland – Chief Financial Officer

# Disclaimer



## Forward-looking statements

This presentation includes forward-looking statements. The forward-looking statements are based on assumptions and information known by Telstra as at the date of this presentation, are provided as a general guide only and are not guarantees or predictions of future performance. Telstra believes the expectations reflected in the forward-looking statements are reasonable as at the date of this presentation, but acknowledges they involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of Telstra, which may cause Telstra's actual results, performance and achievements to differ materially from those expressed in, or implied by, the forward-looking statements. These factors include: general economic conditions in Australia; competition in the markets in which Telstra operates; the continuing growth in the markets in which Telstra operates; the implications of regulatory risks in the businesses of Telstra; technological changes taking place in the telecommunications industry; future changes to Telstra's products and services; the risk of cyber and data security issues; the geopolitical environment (including impacts of sanctions and trade controls and broader supply chain impacts); exchange rates; the extent, nature and location of physical impacts of climate change and their impacts on our assets, service continuity and supply chain; electricity grid decarbonisation; and changes to forecast supply chain emissions including but not limited to failure of third parties to achieve contractual environmental targets or milestones that have direct or indirect impact on our environmental modelling.

A number of these risks, uncertainties and other factors are described in the "Chair's message", "CEO's message", "Our material risks" and "Outlook" sections of Telstra's Operating and Financial Review, set out in Telstra's financial results for the year ended 30 June 2024, and the "Acting on climate and nature" section of Telstra's Annual Report, which were lodged with the ASX on 15 August 2024 and 28 August 2024 respectively and are available on Telstra's Investor Centre website [telstra.com/investor](https://telstra.com/investor).

In addition, there are particular risks and uncertainties in connection with the implementation of Telstra's T25 strategy (T25). Those risks include the response of customers to changes in products and the way Telstra interacts with customers as Telstra moves to a digital operating model, the risks of disruption from changes in Telstra's ways of working, and Telstra's ability to execute and manage the elements of T25 in a sequenced, controlled and effective manner and realise the planned benefits, cost savings and growth opportunities.

Due to the inherent uncertainty and limitations in measuring or quantifying greenhouse gas (GHG) emissions under the calculation methodologies used in the preparation of such data, all GHG emissions data or references to GHG emissions volumes (including ratios or percentages) in this presentation are estimates. The accuracy of Telstra's GHG emissions data and other metrics may be impacted by various factors, including inconsistent data availability, a lack of common definitions and standards for reporting climate-related information, quality of historical emissions data, reliance on assumptions and changes in market practice. These factors may impact Telstra's ability to meet commitments and targets or cause Telstra's results to differ materially from those expressed or implied in this presentation. There may also be differences in the manner that third parties calculate or report GHG emissions data compared to Telstra, which means that third party data may not be comparable to our data.

In FY23 Telstra finalised the acquisition of Digicel Pacific. Telstra is working to determine the necessary actions to incorporate Digicel Pacific in its existing climate scenario analysis, climate risk financial quantification, adaptation planning, emissions reduction plans and to gather the relevant activity data to calculate Digicel Pacific's scope 1, 2 and 3 emissions profile in line with the GHG Protocol so that Digicel Pacific can be integrated into emissions disclosures and targets. The disclosures in this presentation in relation to the matters noted above do not include Digicel Pacific unless otherwise stated. We have begun a program to develop a deeper understanding of the physical climate characteristics which drive network exposure in the region and identify the vulnerabilities which are unique to our Digicel Pacific operations.

Telstra does not provide financial guidance beyond the current financial year. Telstra's financial ambitions and growth ambitions across our portfolio are not guidance and there are greater risks and uncertainties in connection with these ambitions.

Readers should not place undue reliance on the forward-looking statements. To the maximum extent permitted by law, Telstra gives no representation, warranty, or other assurance in connection with, and disclaims all responsibility for, the currency, accuracy, reliability, and completeness of any forward-looking statements, whether as a result of new information, future events or otherwise. Telstra assumes no obligation to update any forward-looking statements, and to the maximum extent permitted by law, disclaims any obligation or undertaking to release any updates or revisions to the information contained in this presentation to reflect any change in expectations and assumptions.

Defined terms are set out on the slide "Glossary".

## Group performance results

Telstra uses underlying performance measures for internal management reporting to reflect the performance of the business on the basis on which guidance is provided to the market, and to better reflect what Telstra considers to be the underlying performance. Underlying performance measures exclude material one-offs, such as mergers and acquisitions, disposals, impairments, spectrum, restructuring costs and such other items as determined by the Board and management. Refer to OFR guidance vs reported results reconciliation which details the adjustments made for the current and comparative period to reflect performance on the basis on which we provided guidance to the market for FY24.

## No offer, invitation or advice

This presentation is not intended to (nor does it) constitute an offer or invitation by or on behalf of Telstra, its subsidiaries, or any other person to subscribe for, purchase or otherwise deal in any equity, debt instrument or other securities, nor is it intended to be used for the purpose of or in connection with offers or invitations to subscribe for, purchase or otherwise deal in any equity, debt instruments or other securities.

Information in this presentation, including forward-looking statements and guidance, should not be considered as investment, tax, legal or other advice. You should make your own assessment and seek independent professional advice in connection with any investment decision.

## Unaudited information

All forward-looking figures and proforma statements in this presentation are unaudited and based on A-IFRS unless otherwise indicated. Certain figures may be subject to rounding differences. All market share information in this presentation is based on management estimates having regard to internally available information unless otherwise indicated.

## Other information

All amounts are in Australian Dollars unless otherwise stated.

The 'Telstra InfraCo' trade mark is a registered trade mark of Telstra Corporation Limited. All other trade marks of the Telstra Group are the property of Telstra Limited. nbn co and other nbn logos and brands are trade marks of nbn co limited and used under licence. Other trade marks are the property of their respective owners.



# Telstra at a glance

## Size and scale<sup>1</sup>



>1m shareholders

\$42b market capitalisation

Public ASX20 company

FY24 \$23b total income

A-/A2 investment grade rating from S&P and Moody's

## Network<sup>1</sup>



Australia's largest mobile network – around 1m square kilometres more coverage than nearest competitor

250,000km optical fibre network in Australia

Own or operate 400,000km of subsea cable and 2,000 POPs

## Customers and people<sup>1</sup>



24.2m retail mobile services  
2.4m wholesale mobile unique users

3.6m C&SB bundle and data,  
and voice only services

150k Enterprise data and  
connectivity services

Employee engagement  
score of 79

Around 280 retail stores  
in Australia

Presence in >30 countries and  
territories outside Australia

# Building a connected future so everyone can thrive



## Investing in connectivity

- **Australia's biggest investor in digital infrastructure**
  - \$5b capex/spectrum in FY24
  - \$42b capex/spectrum in last ten years
- **Australia's largest mobile network**
  - 99.7% population coverage or 2.88m km<sup>2</sup>
  - added 240,000 km<sup>2</sup> coverage since FY21
- **\$1.6b committed investment in intercity fibre network and Viasat projects**
  - >1,800km intercity fibre in the ground (as at Aug-2024)
- **APAC's largest subsea cable network**



## Supporting customers

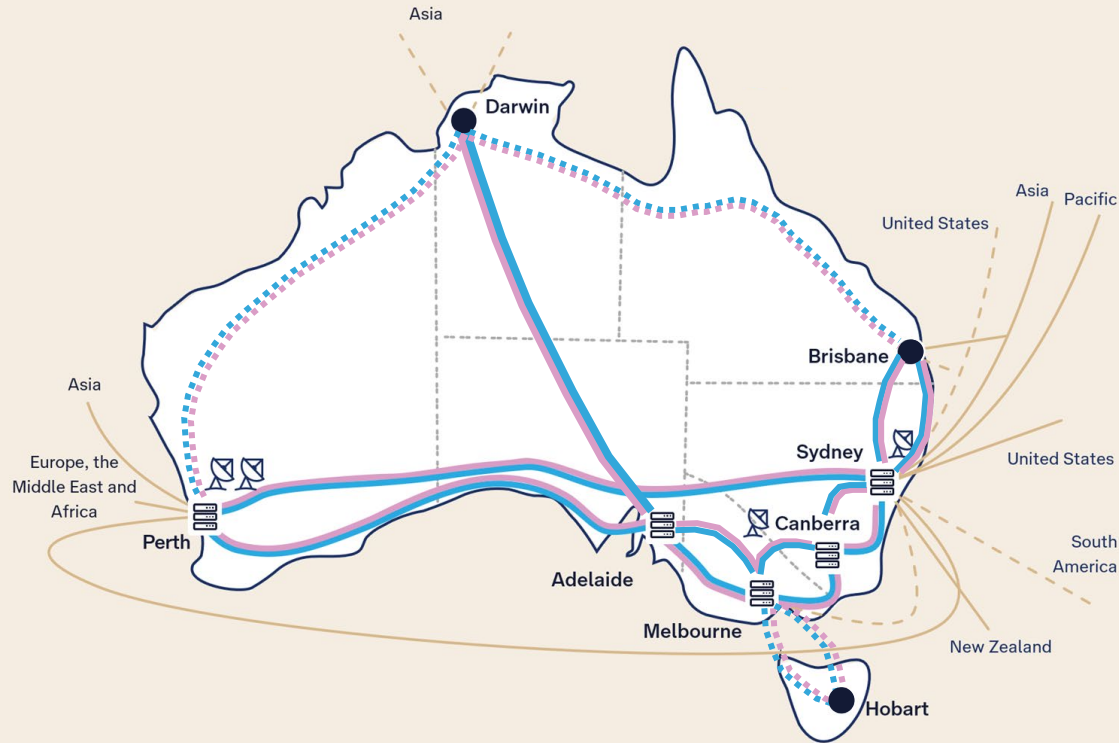
- **Australia's largest telco**
  - >26m mobile services including IoT
  - >3m households with fixed services
  - >800k small and medium business customers
  - 87% of ASX100 are Telstra customers – ~2.5k enterprise customers
- **Helped >1.4m customers in vulnerable circumstances stay connected in FY24**
- **Cleaner Pipes** – blocking >10m scam calls, >14m SMS and >230m scam and unwanted emails on average per month



## Supporting Australians

- **Returned >\$2b to shareholders in dividends** benefiting >16m Australians
- **>26k Australian based employees (FTE)** – including across around 280 retail stores and onshore call centres
- **>\$1b tax paid in FY24**
- **Mobilised >3k people to respond** to cyclones, storms and flooding
- **Reduced our absolute scope 1+2 and scope 3 emissions by 37% (from FY19).** Increased our absolute scope 1+2 emissions reduction target to at least 70% by 2030 (from FY19)
- **Supported renewable energy projects worth >\$1.4b to date**

# Intercity Fibre: a nation building project



**KEY**

- Satellite ground station sites
- Data centres
- Path subject to demand
- International subsea cables
- Express path
- Foundation path

## Key financial metrics<sup>1</sup>

**\$1.6b**  
**Total capex FY23 - FY27**  
 \$560m FY23/FY24, \$300m - \$500m FY25  
 Remainder FY26/FY27

**Mid-teens +**  
**Expected IRR**

**~9 year**  
**Cash payback**

**~\$200m p.a.**  
**Incremental run rate income<sup>2</sup>**  
 As routes become ready for service

Page 5  
 1. Includes Viasat project.  
 2. IRUs assumed to be treated as operating leases with respect to timing of revenue recognition.

# Full year 2024 results



**FY24 EBITDA**

**\$7.5b -4.2%**

**FY24 Underlying EBITDA<sup>1,2</sup>**

**\$8.2b +3.7%**

**FY24 NPAT**

**\$1.8b -12.8%**

**FY24 Underlying NPAT<sup>1</sup>**

**\$2.3b +7.5%**

**FY24 ROIC**

**6.8% -1.1pp**

**FY24 Underlying ROIC<sup>1</sup>**

**8.3% +0.2pp**

**Episode NPS**

**Improved 3 points  
last 12 months**

**T25 strategy**

**On track**

**FY24 Dividend<sup>3</sup>**

**18cps +5.9%**

1. Refer to definition in the Glossary.
2. Refer to Full year results and operations review - guidance vs reported results reconciliation which details the adjustments made for the current and comparative period to reflect performance on the basis on which we provided guidance to the market for FY24 (set out in our ASX announcement titled "Financial results for the full year ended 30 June 2024" lodged with the ASX on 15 August 2024).
3. Dividend includes fully franked interim dividend of 9 cents and final dividend of 9 cents.



# Full year 2024 results



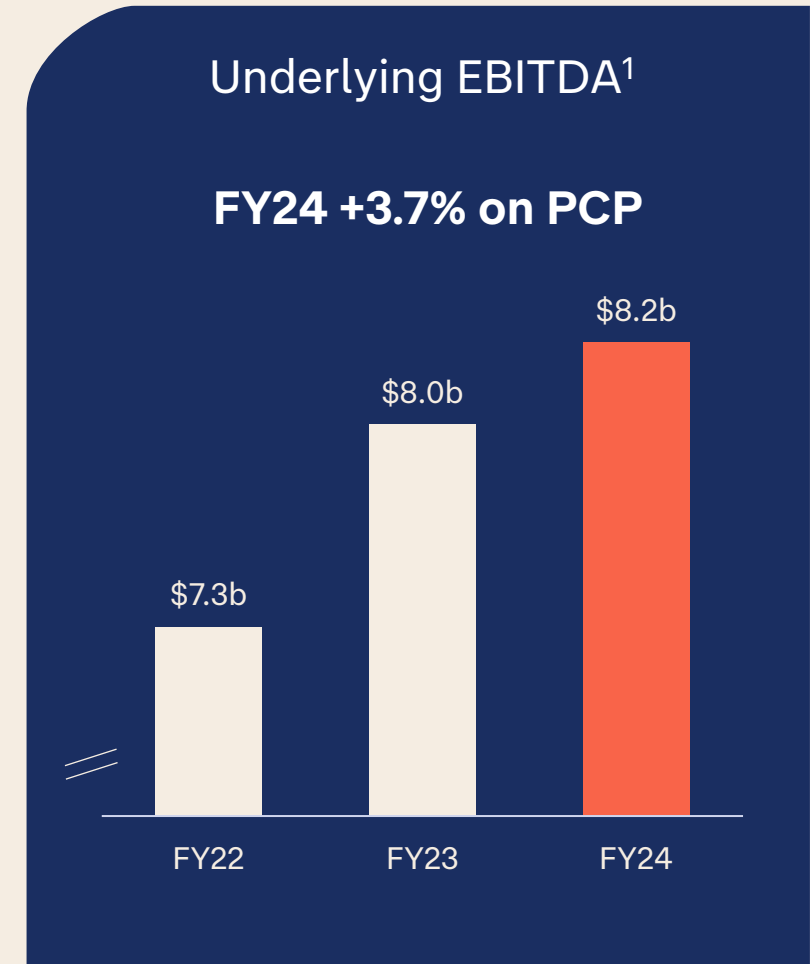
## FY24 Underlying EBITDA<sup>1</sup>

- **Mobile:** +\$424m or +9.2% growth
- **Infrastructure:** +\$147m growth:
  - **InfraCo Fixed:** +\$96m or +5.8% growth
  - **Amplitel:** +\$51m or +16% growth
- **Fixed-C&SB:** +\$119m or +88% growth
- **Fixed-Enterprise:** -\$275m or -67% decline



## Cost-out and T25 strategy

- **Cost reduction**
  - \$122m achieved over the last two years
  - \$350m ambition to the end of FY25
- **Overall, our T25 strategy is on track** including our growth ambitions in Underlying EBITDA, EPS and ROIC



1. Refer to definition in the Glossary.

# FY25 guidance



	FY24	FY25 guidance <sup>1</sup>
Underlying EBITDA <sup>2</sup>	\$8.2b	<b>\$8.5b to \$8.7b</b>
Business-as-usual capex <sup>3</sup>	\$3.4b	<b>\$3.2b to \$3.4b</b>
Strategic investment <sup>5</sup>	\$0.3b	<b>\$0.3b to \$0.5b</b>
Free cashflow after lease payments (FCFaL) <sup>4</sup> before strategic investment <sup>5</sup>	\$3.2b	<b>\$3.0b to \$3.4b</b>

Underlying EBITDA<sup>2</sup>  
guidance range  
tightened – previously  
\$8.4b to \$8.7b

1. This guidance excludes material one-offs, such as mergers and acquisitions, disposals, impairments, spectrum, restructuring costs and such other items as determined by the Board and management.
2. Underlying EBITDA excludes guidance adjustments.
3. BAU capex is measured on an accrued basis and excludes spectrum, guidance adjustments, strategic investment, externally funded capex and capitalised leases.
4. Free cashflow after lease payments defined as 'operating cash flows' less 'investing cash flows' less 'payments for lease liabilities' and excludes spectrum and guidance adjustments. FY25 FCFaL guidance includes around \$300m cash outflow related to FY24 restructuring costs.
5. Strategic investment capex is measured on an accrued basis and relates to the intercity fibre network and Viasat projects.



# Capital management framework

## Objectives



**Maximise returns for shareholders**



**Maintain financial strength**



**Retain financial flexibility**

## Principles

1. Committed to balance sheet settings consistent with an A band credit rating
2. Maximise fully-franked dividend and seek to grow over time<sup>1</sup>
3. Ongoing business-as-usual capex of ~\$3b p.a. excluding spectrum<sup>2</sup>
4. Invest for growth and return excess cash to shareholders

1. The dividend is subject to no unexpected material events and is subject to Board discretion having regard to financial and market conditions, business needs and maintenance of financial strength and flexibility consistent with Telstra's capital management framework.
2. BAU capex is measured on an accrued basis and excludes spectrum, guidance adjustments, strategic investment, externally funded capex and capitalised leases.



# Thank you

For more information refer to:

[www.telstra.com.au/aboutus/investors](http://www.telstra.com.au/aboutus/investors)

# Glossary



Term	Definition (unless separately defined in the slide footnotes)
<b>Capex, Accrued Capex</b>	Capex is measured on an accrued basis and excludes spectrum and guidance adjustments, externally funded capex, and capitalised leases
<b>EBITDAaL</b>	Earnings Before Interest, Taxes, Depreciation, Amortisation and after Leases
<b>Free cash flow after lease payments (FCFaL)</b>	‘Operating cash flows’ less ‘investing cash flows’ less ‘payments for lease liabilities’, and excludes spectrum and guidance adjustments
<b>FTE</b>	Full Time Equivalent
<b>Guidance adjustments</b>	Guidance adjustments include material one-offs, such as mergers and acquisitions, disposals, impairments, spectrum, restructuring costs and such other items as determined by the Board and management. Refer to Full year results and operations review - guidance vs reported results reconciliation which details the adjustments made for the current and comparative period to reflect performance on the basis on which we provided guidance to the market for FY24 (set out in our ASX announcement titled “Financial results for the full-year ended 30 June 2024” lodged with the ASX on 15 August 2024)
<b>Net one-off nbn DA less net C2C or one-off nbn DA</b>	Adjustments for net one-off nbn receipts which is defined as net nbn one-off Definitive Agreement receipts (consisting of PSAA, Infrastructure Ownership and Retraining) less nbn net cost to connect (C2C)
<b>n/m</b>	Not meaningful
<b>PCP</b>	Prior Corresponding Period; full year ended 30 June 2023
<b>Profit for TLS shareholders</b>	Profit for the year attributable to equity holders of Telstra Entity
<b>ROE</b>	Calculated as Profit for TLS shareholders as a percentage of equity
<b>ROIC</b>	Calculated as Net Operating Profit After Tax (NOPAT) as a percentage of total capital
<b>Total income</b>	Total income excluding finance income
<b>Underlying earnings/NPAT</b>	Net Profit After TAX (NPAT) excludes guidance adjustments, and in FY23 and prior years also excludes net one-off nbn DA receipts less nbn net C2C
<b>Underlying EBITDA</b>	Underlying EBITDA excludes guidance adjustments, and in FY23 and prior years also excludes net one-off nbn DA receipts less nbn net C2C
<b>Underlying EPS</b>	Profit for TLS shareholders attributable to each share, excluding net one-off nbn receipts and guidance adjustments (as defined above)
<b>Underlying income</b>	Underlying income excludes guidance adjustments and in FY23 and prior years also excludes net one-off nbn DA receipts less nbn net C2C
<b>Underlying ROIC</b>	NOPAT as a percentage of total capital, excluding net one-off nbn receipts and guidance adjustments (as defined above) less tax

# Superloop Limited (ASX:SLC)

**Paul Tyler**  
Chief Executive Officer





# ASX CEO Connect.

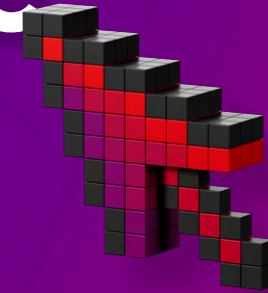
Superloop Limited (ASX:SLC)

Tuesday, 3 September 2024



# Our Purpose

Enable better internet  
through competition



1

Lead challengers to  
30% market share

*by*

2

Leveraging our secure  
Infra-on-Demand platform

*to*

3

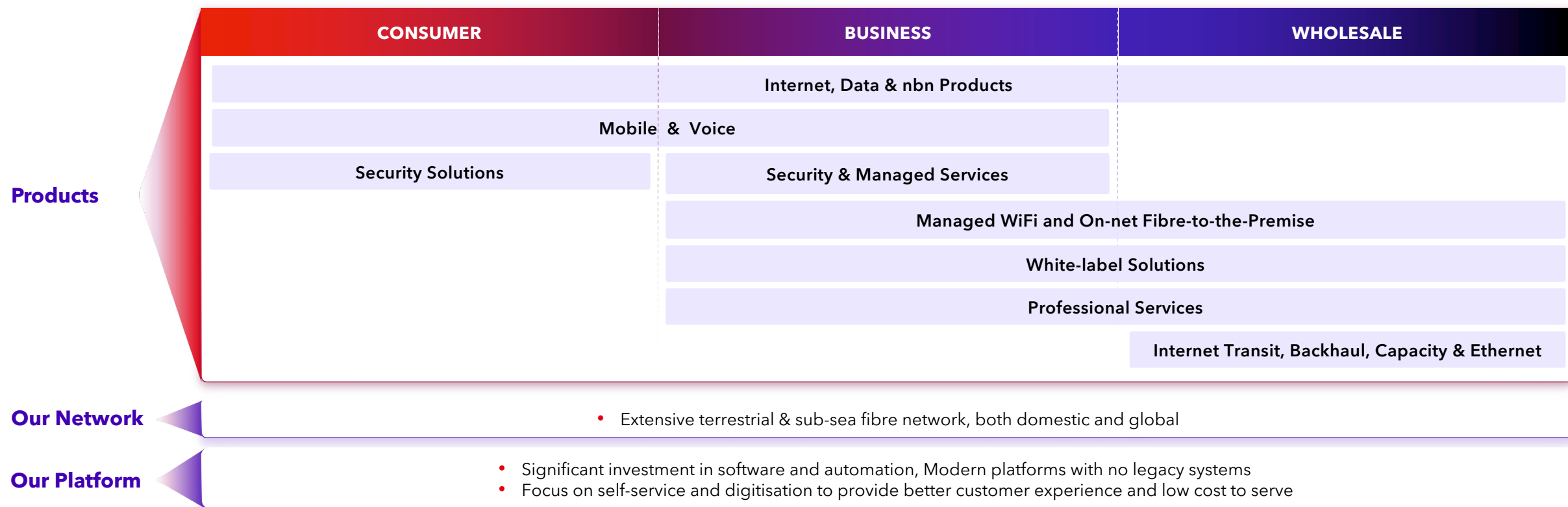
Deliver superior  
capital returns



# Superloop exists to unleash the unlimited possibilities of the internet.

Superloop is a leading Australian challenger telco and internet service provider.

We provide innovative, high-performance and cost-effective solutions to our customers across our 3 market segments: Consumer, Business and Wholesale, by leveraging our extensive modern physical and digital infrastructure.



# Our Network.

Extensive domestic and international network forms the foundation of our offering.

<b>560</b>	On-Net data centres / sites in Australia / worldwide
<b>&gt; 100,000</b>	Fibre Network route kilometres <sup>1</sup>
<b>&gt; 78,000</b>	Connected and contracted on-net access lots
<b>&gt; 4 Tbps</b>	Indigo capacity available for sale
<b>&gt; 2 Tbps</b>	Nightly Internet transit delivered
<b>100%</b>	Metro Point of Interconnect (POIs) with dual fibre backhaul capable of bulk scale > 1 Tbps
<b>&gt; 1 million</b>	Subscriber aggregation and termination capacity
<b>&gt; 2 Tbps</b>	Provisioned 3rd party capacity to business customers



<sup>1</sup> Combination of owned, indefeasible right to use and leased fibre.

# FY24 Performance Highlights.



**Total  
Revenue<sup>1</sup>**

**\$420.5m**

**↑ 30.0% YoY**  
**↑ 23.0% organic**



**Underlying  
EBITDA<sup>2</sup>**

**\$54.3m**

**↑ 45.2% YoY**



**Free  
Cash Flow<sup>3</sup>**

**\$29.2m**

**↑ 26.0% YoY**



**Customers<sup>4</sup>**

**455k**

**↑ 23.9% YoY**

<sup>1</sup> Revenue including Other Income. Organic revenue growth % calculation removes impact of VostroNet and MyRepublic user acquisitions in FY24 where not part of Superloop in Prior Comparable Period.

<sup>2</sup> Underlying EBITDA is calculated as Statutory EBITDA adjusted for share-based payments, restructuring costs and non-recurring corporate and M&A costs.

<sup>3</sup> Free Cash Flow is calculated as the operating cash flow less investing cash flow adjusted for acquisitions and disposals (FY24: excludes tax payment of \$3.8m relating to Singapore divestment in FY22).

<sup>4</sup> See slide 40 of the FY24 Results presentation for further information on customer definitions.

# Strong growth, Guidance exceeded.

**Tracking ahead of 3-Year Plan:** milestone contract wins, record organic revenue growth, continuing EBITDA growth



Groundbreaking 6-year Origin and 5-year AGL contracts; material earnings contribution from FY25



Continuing nbn market share gain. Group share increased by 0.9% to 4.0%.  
Challengers continuing to win in market.



Consumer revenue growth of **47.1%** and record new customers of **80k**



Business revenue up **4.3%** with new wins in build-to-rent and student accommodation, entrenching market leadership



Wholesale revenue up **9.4%** and largest sales year in Superloop history



Lowest cost operating model. Leverage evident with Opex/Revenue<sup>1</sup>, down 2.6% to **17.1%**



Tracking ahead of 3-year plan.  
Investment in marketing delivered **organic revenue growth<sup>2</sup> of 23%**

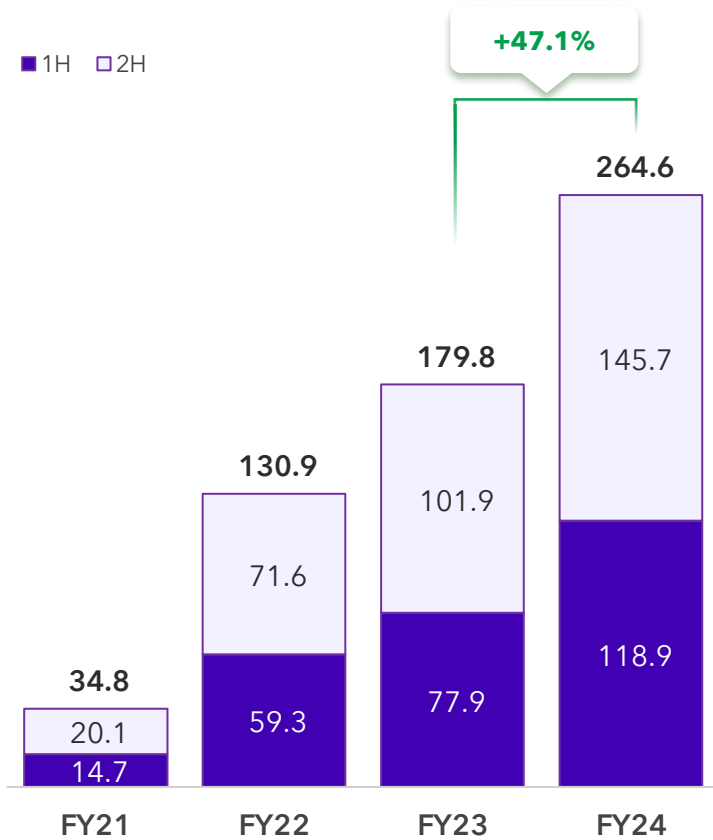
<sup>1</sup> Opex/Revenue is calculated by dividing Operating Expenses (ex Doubtful Debts and Marketing Expenses) by Revenue and Other Income.

<sup>2</sup> Organic revenue growth % calculation removes impact of VostroNet and MyRepublic user acquisitions in FY24 where not part of Superloop in Prior Comparable Period.

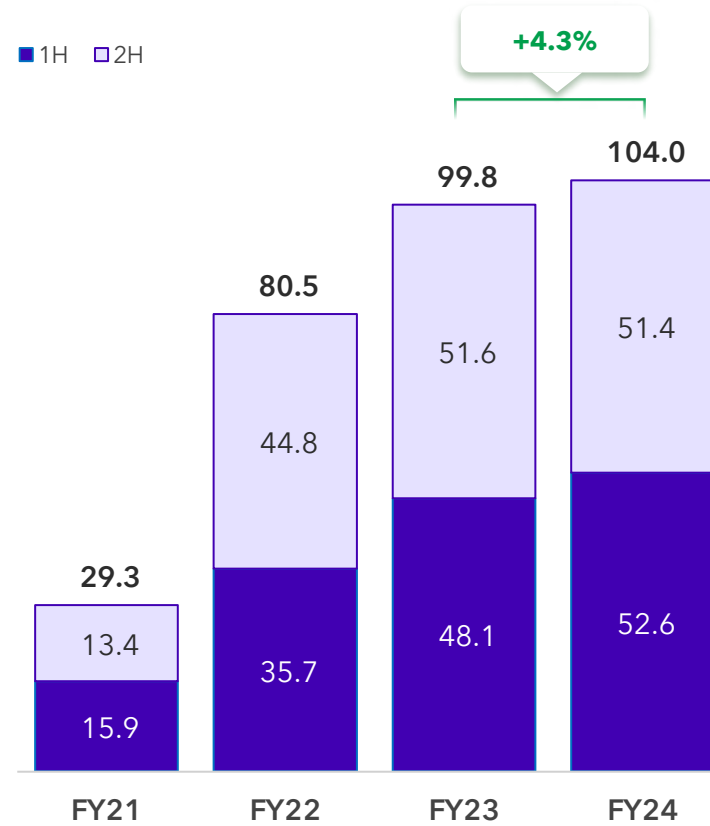
# Revenue growth contributions across all segments.

Consumer the stand-out with 47.1% revenue growth. Contract wins to substantially increase Wholesale revenue from FY25.

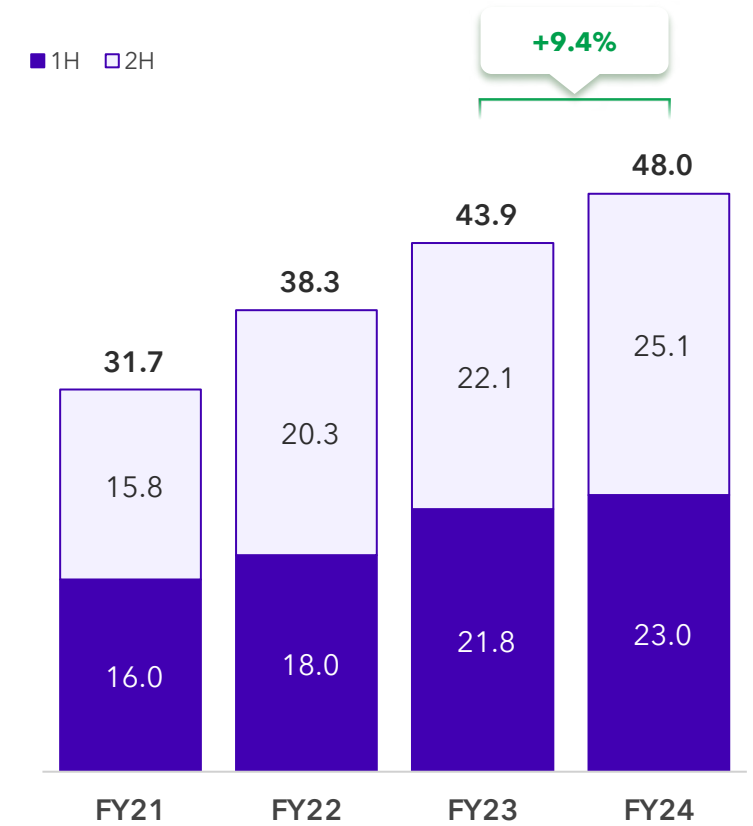
## CONSUMER (\$m)



## BUSINESS (\$m)



## WHOLESALE (\$m)

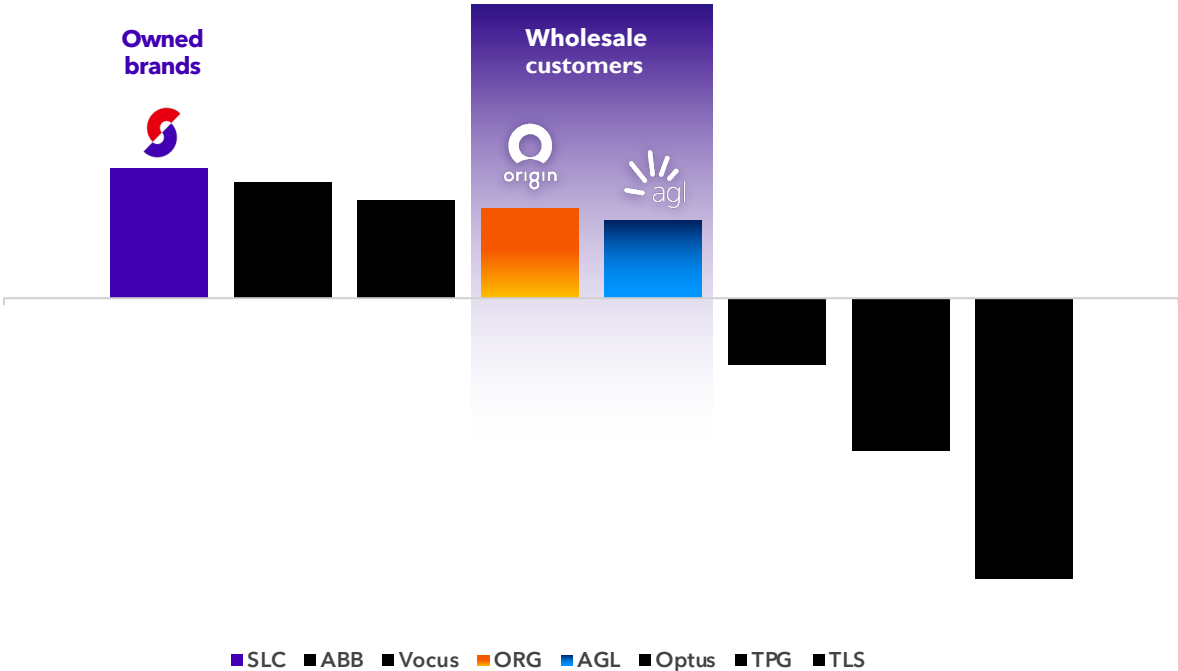


# Continuing market share gain with large opportunity.

Record nbn adds of 78k in FY24, across all segments. nbn market share increased by 0.9% to 4.0% at 30 June 2024

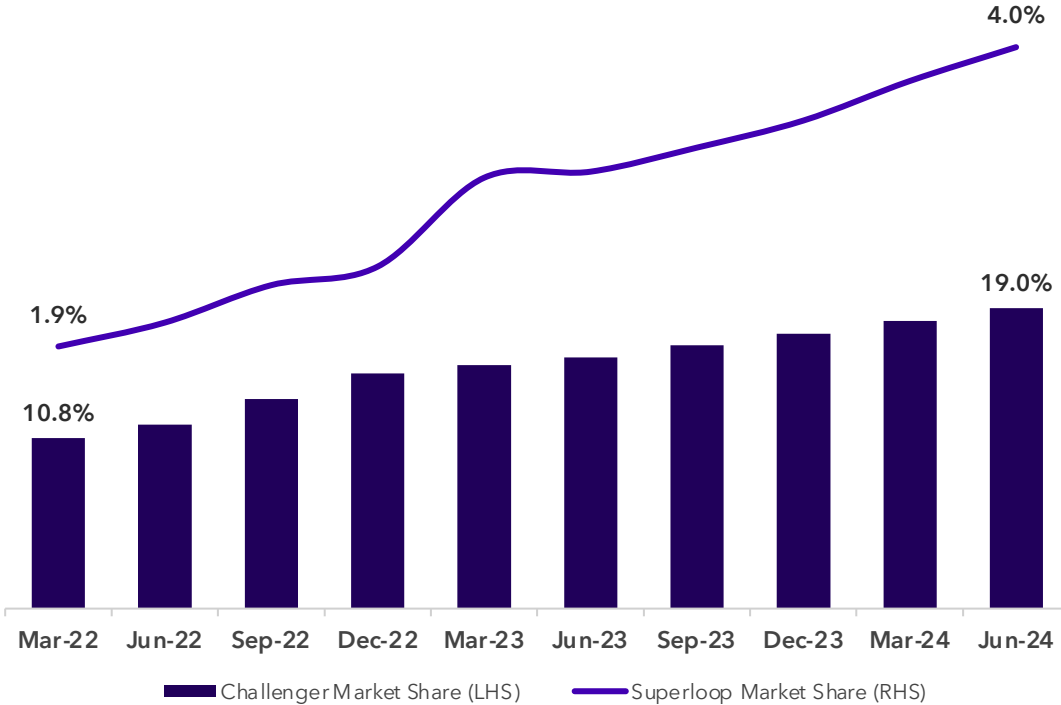
## Strong nbn net add performance by Superloop (nbn Wholesale Market Indicators Report) <sup>1</sup>

nbn Net Adds (Q1-Q4 FY24)



## Sustained market share gains from Superloop over last two years

nbn Market Share (%) <sup>1</sup>

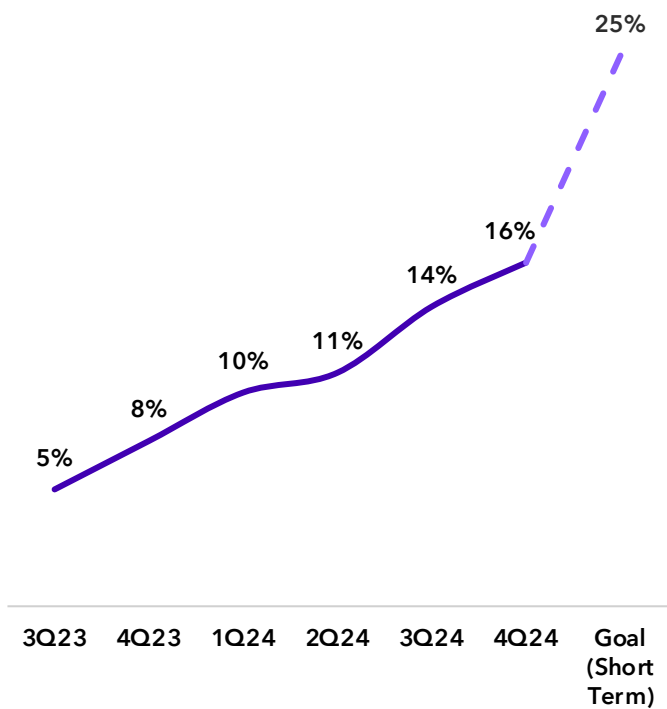


<sup>1</sup> nbn Wholesale Market Indicators Report, dated 27 August 2024.

# Growing brand awareness is enabling strong gains in higher value products.

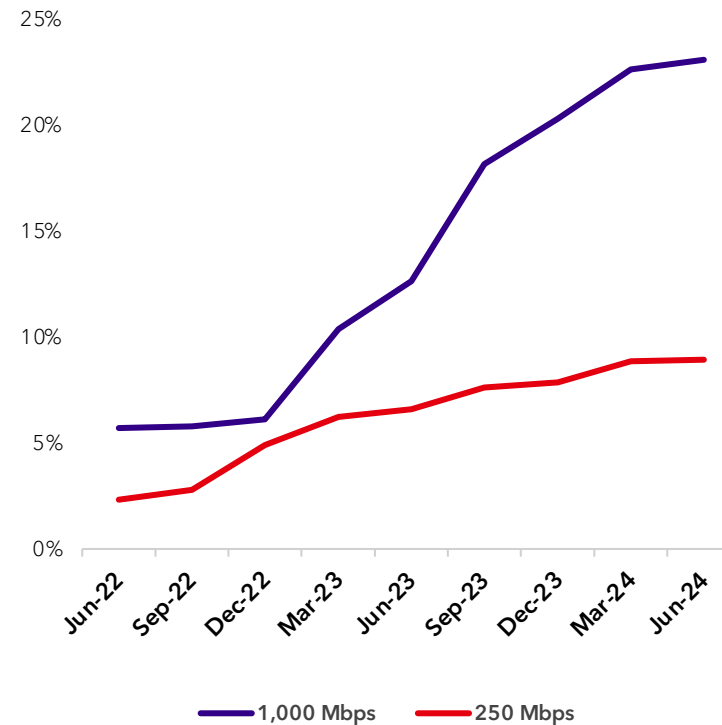
Brand awareness has continued to improve since relaunch of Superloop in Q3 FY23

Superloop Prompted Brand Awareness



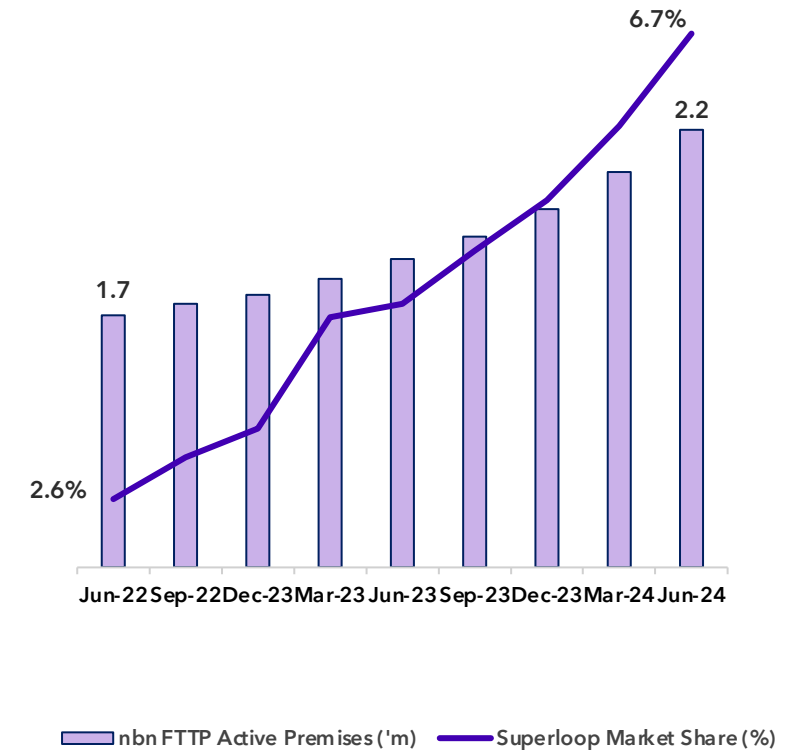
Significant market share gains in high-speed plans

Superloop High Speed Plans Market Share



Capturing market share as nbn expands Fibre-to-the-Premises (FTTP) footprint

Superloop FTTP Market Share & Market Size





**You can't refresh everything about your business.**

But you can refresh your business internet.



# Refresh your internet\_

Superloop advertising campaign

**superloop**  
Sick of small talk?

If only network was as painless as our networking security solutions.



EMERIT ON YOUR

Refresh your internet...

World Record  
**INTERNET SPEEDS**  
...all, close enough.

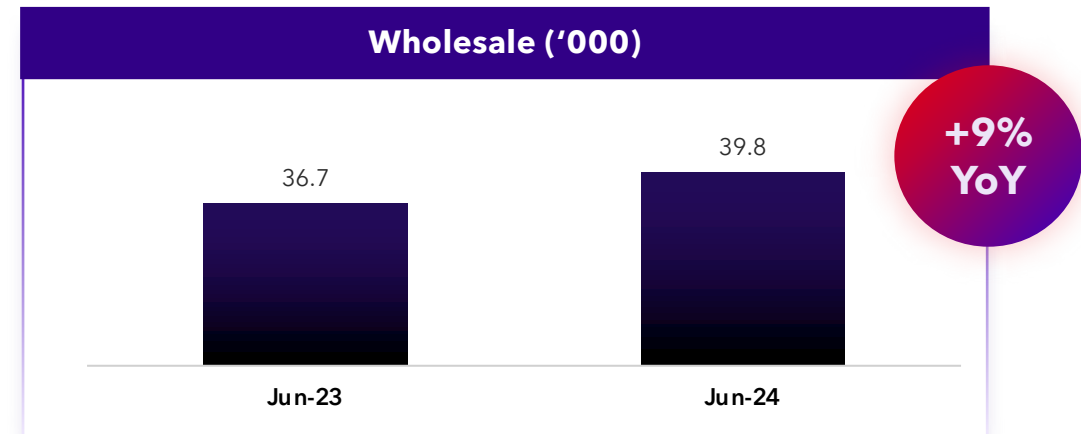
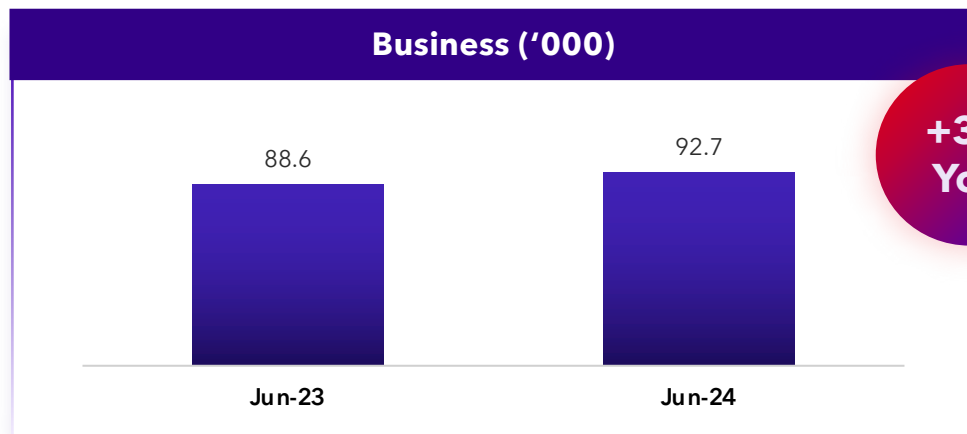
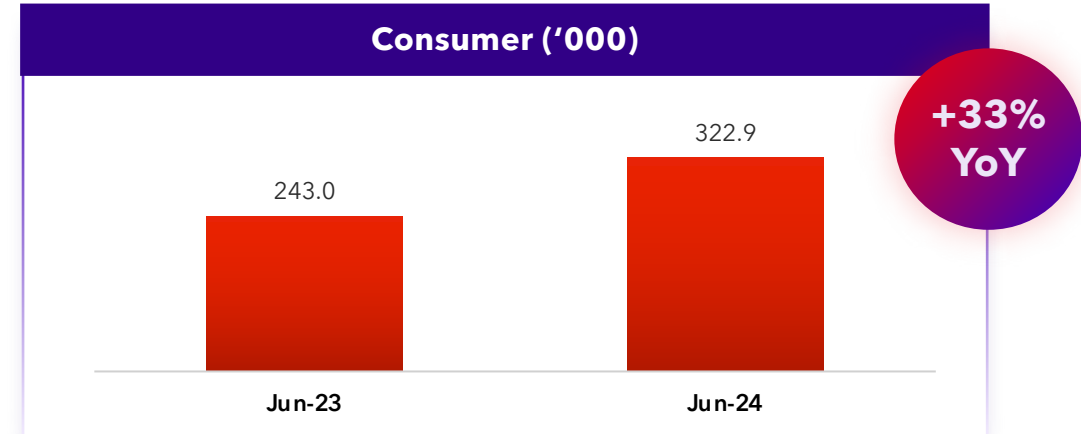
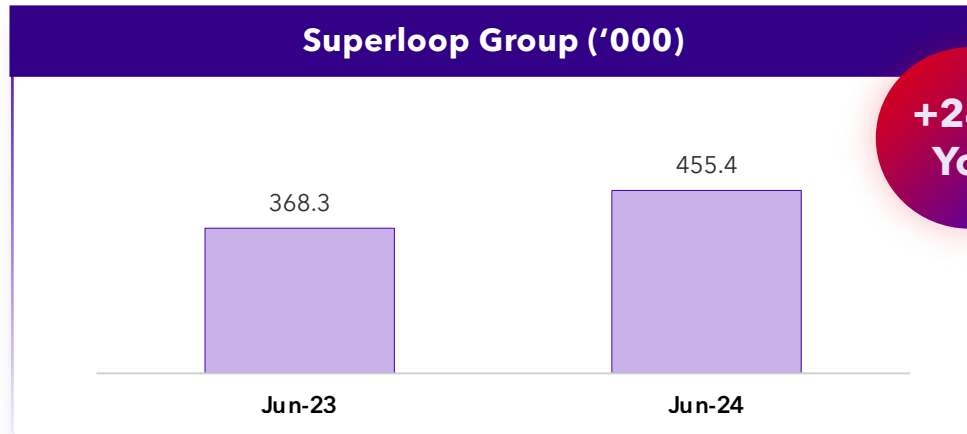
Refresh your internet...





# Over 87,000 net new customers<sup>1</sup>.

Record organic growth, now servicing more than 455k customers



<sup>1</sup> See slide 40 of the FY24 Results presentation for further information on customer definitions.

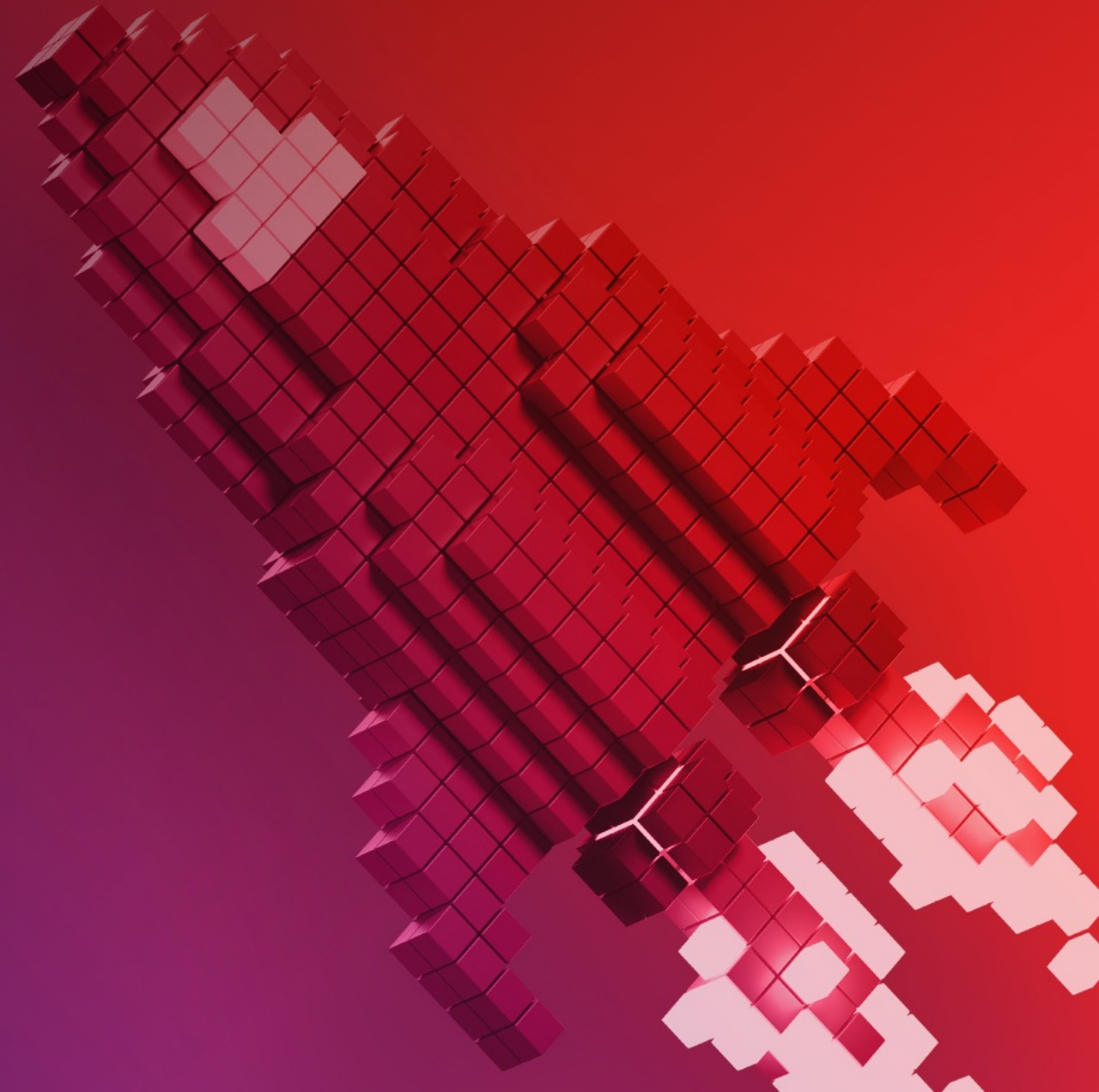
# Business signed over 90 new corporate logos in FY24 including:



# Wholesale signed 39 new logos in FY24 including:



# FY25 Outlook.



# 'Double-Down' strategy is to accelerate revenue and profitability.

## Key metrics of 'Double Down' Strategy

	FY23 ▶	Growth	Ambition (End of FY26)
Consumer Customers	242k	+258k	500k
Revenue	\$323.5m	+\$376.5m	\$700m
Underlying EBITDA <sup>1</sup>	\$37.4m	+\$67.6m	>\$105m
Underlying EBITDA Margin	11.6%	+3.4%	>15%
Net Profit After Tax	(\$43.1m)	+43.1m	>\$0.0m

Includes organic growth and M&A

<sup>1</sup> Underlying EBITDA is calculated as Statutory EBITDA adjusted for share-based payments, Origin equity consideration, restructuring costs and non-recurring corporate and M&A costs.

# Summary.

- Superloop aims to be the most efficient, lowest cost base operator, enabling high performance products at a value price point
- Challenger RSPs are taking market share from the incumbents. Superloop is gaining market share both directly, through Superloop and Exetel, and indirectly through other challenger providers such as Origin Energy, AGL and others
- Diversified growing market segments: Consumer, Business and Wholesale
- Ambitious growth plans, cash generative and strong balance sheet
- A demonstrated strong growth trajectory that is expected to continue. >50% uplift in Underlying EBITDA<sup>1</sup> guided for FY25 (\$83m-\$88m)

<sup>1</sup> Underlying EBITDA is calculated as Statutory EBITDA adjusted for share-based payments, Origin equity consideration, restructuring costs and non-recurring corporate and M&A costs.

**Q&A**

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# Smartgroup Corporation Limited (ASX:SIQ)

**Jason King**  
Chief Financial Officer



# ASX CEO Connect 2024

**Jason King**  
Chief Financial Officer



# About Smartgroup



# Investment proposition



<b>Leading, resilient business</b>	Leading player with diversified exposure	<ul style="list-style-type: none"> <li>Uniquely positioned as market leader in salary packaging and novated leasing</li> <li>Broad product offering with exposure to fleet management</li> </ul>	▶	<b>402,000</b> active salary packaging customers	<b>~2m</b> potential customers in existing client base
	Resilient business with high client retention	<ul style="list-style-type: none"> <li>Resilient customer demand through the cycle</li> <li>Significant recurring revenue</li> <li>Long-term client contracts in attractive and growing segments</li> </ul>	▶	<b>51%</b> Not-for-profit, <b>19%</b> Government,	<b>21%</b> Hospitals, <b>6%</b> Education
<b>Attractive financial profile</b>	Attractive financial profile	<ul style="list-style-type: none"> <li>Proven track record of strong revenue growth</li> <li>Solid margins supported by increasingly scalable model</li> <li>Strong operating cash flow conversion</li> </ul>	▶	<b>+15.6%</b> revenue <sup>1</sup> CAGR (10y)	<b>108%</b> operating cash flow to NPATA
	Capital light business model	<ul style="list-style-type: none"> <li>Strong and flexible balance sheet</li> <li>Minimal credit exposure with limited on balance sheet funding</li> </ul>	▶	<b>P&amp;A</b> funding model	<b>0.5x</b> net debt / EBITDA <sup>2</sup>
<b>Positioned for growth</b>	Favourable operating environment	<ul style="list-style-type: none"> <li>Vehicle delivery timeframes improving</li> <li>Strong novated leasing demand</li> </ul>	▶	<b>EV 42%</b> of total new car orders	<b>~20%</b> improvement in average delivery time <sup>3</sup>
	Clear priorities and strong market position	<ul style="list-style-type: none"> <li>Focus on core business performance and simplification</li> <li>Investment in core technology to drive scale benefits, strengthen customer experience and accelerate digitisation</li> </ul>	▶	<b>Strategic Priorities on track</b>	

1. H1 2014 Gross Revenue was \$34.8m compared to \$148.5m in H1 2024.  
 2. (Corporate debt – cash) / LTM EBITDA  
 3. Average Vehicle Order to delivery timeframes (for Smartgroup top 30 makes/models by volume), H1 2024 v H1 2023.

# Our context



## Cost of living pressures

- Increasing financial stress
- Softening economic environment



## Sustainability

- Electric Car Discount Policy
- Corporate ESG focus



## Evolving needs

- Desire for e-mobility
- Digital experience

## Salary packaging comparison table<sup>1</sup>

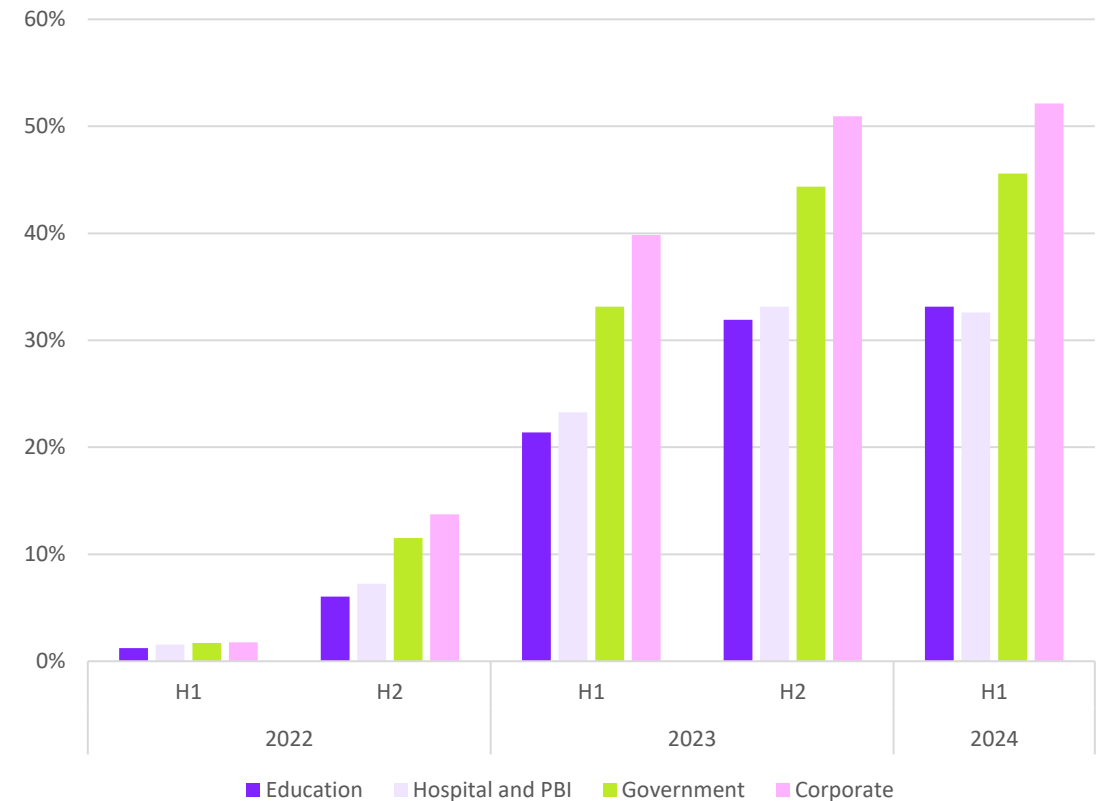
	Without salary packaging	With salary packaging
Annual salary before tax	\$65,000	\$65,000
Pre-tax expenses	-	\$18,550
Taxable income	\$65,000	\$46,450
PAYG tax	\$10,288	\$4,723
<b>Medicare levy</b>	\$1,300	\$929
Annual salary after tax	\$53,412	\$40,798
Post-tax expenses	\$18,550	-
<b>Net disposable income</b>	<b>\$34,862</b>	<b>\$40,798</b>
Potential Annual saving		<b>\$5,936</b>
<b>Potential Fortnightly Saving</b>		\$228
<b>Equivalent Salary</b>		\$73,730
<b>% increase to take home pay</b>		17.03%

1. Calculations assume a charity worker on \$65,000 packaging \$15,900 of rent payments and \$2,650 of meal costs per FBT year, using 2024/25 individual tax rates. The calculations do not take into account any applicable: low income tax offsets (LITO), low and middle income tax offsets (LITMO), low income Medicare levy reduction or any Smartgroup fees that may apply.

# New EV orders continue to grow

- Strong EV interest continuing
- EV proportion of new car lease orders and settlements grew across all client segments year-on-year
- Availability of EVs is generally good, with some variance across makes and models
- From 1 April 2025, PHEV buyers will no longer benefit from the government EV policy, but PHEVs will remain eligible for novated leasing

EV<sup>1</sup>% of new car orders  
(i.e. excl. used cars and refinances)

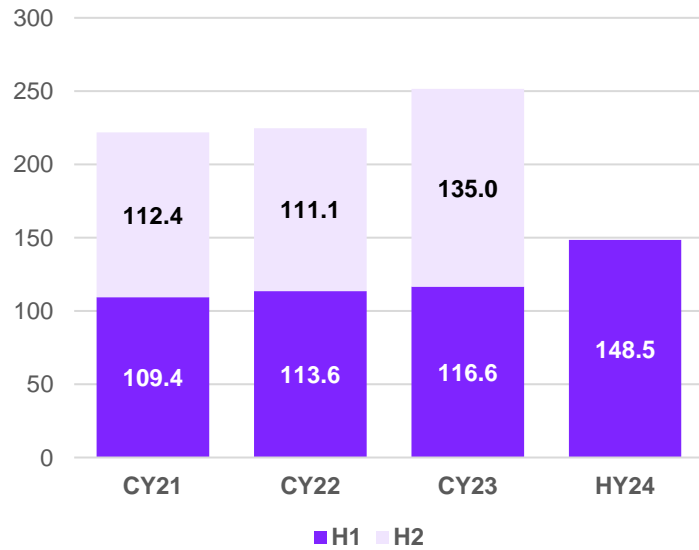


# Historical Financial Performance

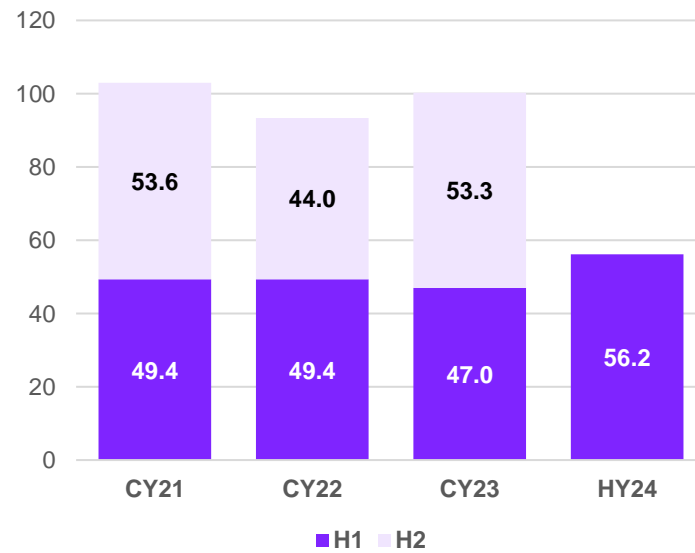


# Strong Financial Performance

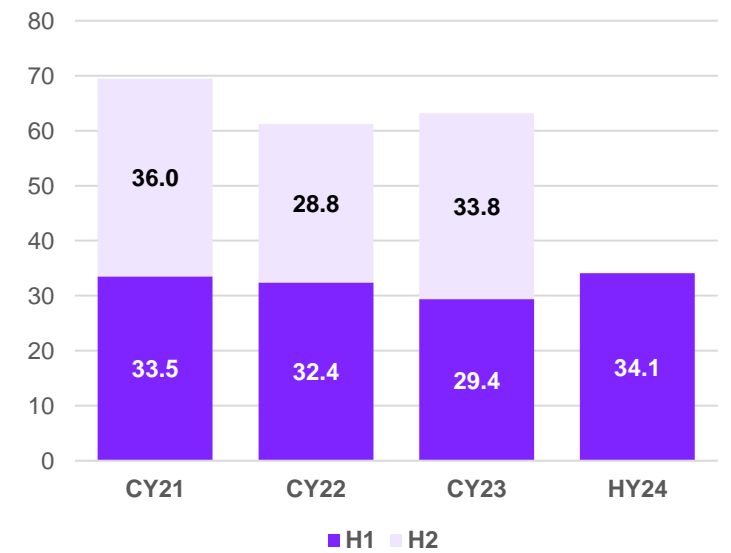
## Revenue (\$m)



## EBITDA (\$m)

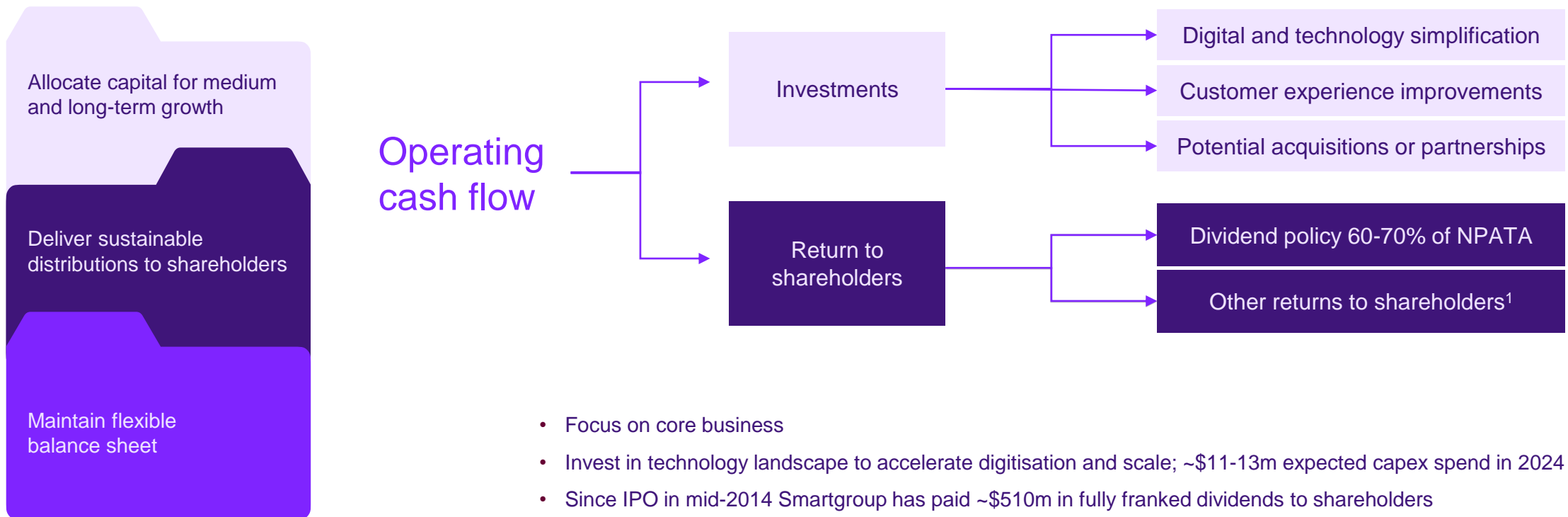


## NPATA (\$m)





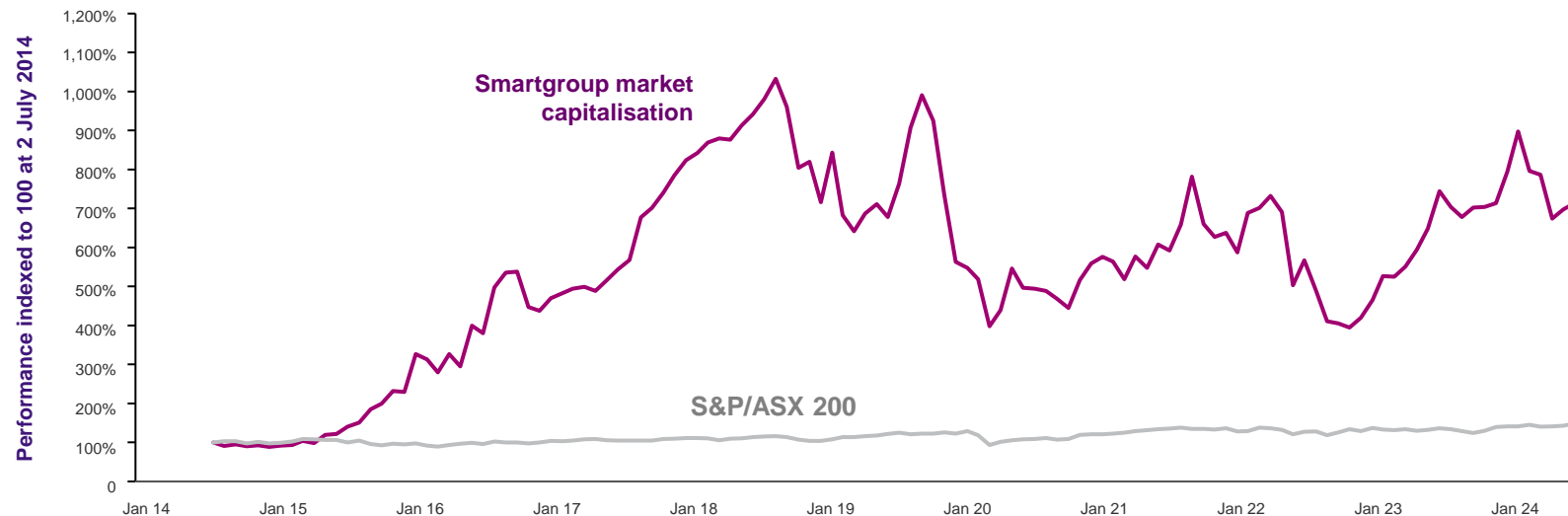
# Capital allocation – maximising shareholder value



1. May include special dividends or share buy-backs.

# Total Shareholder Return

~\$160m SIQ Market Cap | 2 July 2014  ~\$1,055m SIQ Market Cap | 29 August 2024



- ~750% Total Shareholder returns since IPO, including franking value
- Since listing in 2014, Smartgroup has paid ~\$510m in fully franked dividends (~\$218m franking value)
- Current market cap is ~6x IPO market cap
- Current share price is ~5x IPO issue price

Source: Factset, IRESS, Refinitiv, S&P Capital IQ, ASX at 29 August 2024 (2 July 2014 \$1.60 and 29 August 2024 \$7.87)

# Strategic Priorities



# Our strategic priorities and focus

## Our ambition

### Smarter Benefits for a Smarter Tomorrow

Simplifying benefits and adding value to our clients and customers, while enabling businesses to attract and retain great teams as we build a more sustainable Australia.

## Our focus

### Smarter Experiences

Market-leading customer experience, helping customers and employers work with us how and when they want

### Smarter Products

Simple and innovative products and services to help customers do more and save more

### Working Smarter

Simple and scalable operations, with improved capability that puts the customer first

## Our strategic priorities

Customer-focussed, digital and efficient salary packaging offering

Leadership in Novated Leasing via EVs

Adapt to address evolving customer needs

Targeted investment in fleet capabilities

- Digitise operations and enable self-service to delight clients and customers
- Simplify and consolidate the core technologies and drive scale benefits including moving to a single brand
- Maintain a market-leading proposition for EVs through sustained digital investment
- Accelerate our digital sales engine
- Expand our novated leasing offering to meet a broader set of needs
- Scale our benefits program
- Continue to support client demand for tailored products
- Increase capability via balance sheet-funded pilot

# Continued progress on our Strategic Priorities

## Smarter Experiences

- ✓ Enhanced car leasing portal delivering improved customer experience
- ✓ Improved benefit offerings through new partnerships

## Smarter Products

- ✓ New Smart brand to enable simplification - starting with South Australian Government

## Working Smarter

- ✓ Refreshed executive team bringing depth and skills, operating model reset
- ✓ Digitalisation of operational processes, including scaling of GenAI across contact centres
- ✓ Strengthened focus on core business of salary packaging, novated leasing and fleet - divesting the payroll business (in February) and Health-e Workforce Solutions (in July)



# 2024 Half Year Highlights



# H1 2024 Highlights



## Solid financial performance

- **Revenue of \$148.5m**, up +27% v pcp
- **Operating EBITDA of \$56.2m**, up +20% v pcp
- EBITDA Margin was 40%<sup>1</sup> excluding costs associated with SA contract implementation
- **NPATA<sup>2</sup> of \$34.1m**, up +16% v pcp, statutory net profit of \$34.3m
- Strong operating cash flow conversion at **108% of NPATA**
- 2024 interim dividend<sup>3</sup> of 17.5 cps fully franked

## Customer growth

- **402,000<sup>4</sup>** active customers at June, +17,000 v pcp
- **64,600<sup>4</sup>** novated leases under management, +6,300 v pcp
- **30,600** fleet-managed vehicles, +4,400 v pcp

## Demand for novated leasing

- **+27% growth in leasing settlements** v pcp
- Vehicle supply improving
- EV orders **42% of total new car orders** in H1 2024
- **+14% increase in yield** v pcp

## Strategic priorities

- Enhanced car leasing portal
- Improved customer benefits
- New Smart brand
- Digitalisation of operational processes
- New executive team bringing depth and skills
- Successful divestment of two non-core businesses

## Sustainability

- **Sustainalytics ESG Risk Rating 8.6**. Ranked 98<sup>th</sup> percentile globally
- Ranked 92<sup>nd</sup> percentile in the **S&P Global Corporate Sustainability Assessment**
- Recognised as an Employer of Choice for Gender Equality by **WGEA** for 2023-2025

# Outlook

- Continue to experience strong leasing and salary packaging demand – July 2024 orders and settlements up on pcp
- Ongoing competitive pressures, with Smartgroup well positioned to compete and differentiate in customer service
- Focus on driving operating leverage, including through cost management and productivity program
- Divestment of Health-e Workforce Solutions – sale completed on 17 July 2024
- SA Government contract commenced 1 July 2024, no material profit contribution expected from this contract in 2024
- Demonstrated steady progress on Strategic Priorities in H1 2024, with additional initiatives planned for H2 2024





# Investor contact

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Smart

Group

# Appendix

# Continued revenue growth delivers earnings uplift

- Novated leasing drives strong revenue growth
- Higher product costs from growth in the sale of vehicle aftermarket products
- Staff expenses increased as a result of investments in resourcing to meet novated leasing demand and wage inflation
- Other expenses were driven by project costs, marketing and strategic priorities
- EBITDA margin, excluding costs associated with SA Government contract implementation, at 40%
- NPATA grew 16% to \$34.1 million

\$m	H1 2024 <sup>1</sup>	H1 2023	Change %
<b>Revenue</b>	<b>148.5</b>	<b>116.6</b>	<b>27%</b>
Product costs (cost of sales)	(6.6)	(4.1)	60%
<b>Net revenue</b>	<b>141.9</b>	<b>112.5</b>	<b>26%</b>
Staff expenses	(61.7)	(49.9)	24%
Other expenses	(24.0)	(15.6)	54%
<b>Total expenses</b>	<b>(85.7)</b>	<b>(65.5)</b>	<b>31%</b>
<b>Operating EBITDA</b>	<b>56.2</b>	<b>47.0</b>	<b>20%</b>
Operating EBITDA margin	38%	40%	-2ppt
<i>Operating EBITDA margin ex- SA implementation costs</i>	<i>40%</i>	<i>40%</i>	-
Net finance costs	(1.8)	(1.3)	45%
Depreciation	(3.1)	(2.3)	31%
Amortisation	(2.0)	(1.4)	48%
Joint venture contribution	0.0	0.2	(100%)
<b>Profit Before Tax</b>	<b>49.3</b>	<b>42.2</b>	<b>17%</b>
Tax expense	(15.2)	(12.9)	18%
<b>Net Profit After Tax</b>	<b>34.1</b>	<b>29.3</b>	<b>16%</b>
Tax-effected amort. of acquired intangibles and cash tax benefit	0.0	0.1	(100%)
<b>NPATA<sup>2</sup></b>	<b>34.1</b>	<b>29.4</b>	<b>16%</b>

1. A reconciliation of the statutory accounts to adjusted earnings is contained in the Appendix.

2. NPATA is net profit after tax, adjusted to exclude the non-cash tax-effected amortisation of acquired intangibles and significant non-operating items.

# High cash conversion at 108% of NPATA

- Half-year receipts grew in line with revenue
- Increase in RBA target cash rate leading to increase in interest received and interest paid
- Higher capex associated with the delivery of our strategic priorities and the South Australia contract implementation, CY24 capex expected to be ~\$11-13m
- Expanded balance sheet funding pilot for fleet vehicles

\$m	H1 2024 <sup>1</sup>	H1 2023	Change %
Receipts from customers (inc GST)	173.5	134.0	30%
Payments to suppliers and employees (inc GST)	(120.7)	(90.2)	34%
Interest received from operations	3.5	2.7	30%
Interest paid	(2.5)	(1.7)	51%
Interest paid on lease liabilities	(0.3)	(0.4)	(27%)
Income taxes paid	(16.9)	(14.7)	15%
<b>Net cash from operating activities</b>	<b>36.6</b>	<b>29.7</b>	<b>22%</b>
<i>As a % of NPATA<sup>1</sup></i>	<i>108%</i>	<i>101%</i>	
Capitalised IT development costs	(8.5)	(0.3)	Nm
Payments for funding of motor vehicles	(3.2)	(2.9)	10%
Other PP&E capex	(1.1)	(0.5)	120%

1. Excludes payments for M&A transaction costs (inclusive of GST) of \$0.29m (2023: \$0.01m). Net cash from operating activities excludes receipts and payments from customers' salary packaging accounts and significant non-operating items.

# Strong and flexible balance sheet with 0.5x leverage

- Increase in net debt position following payment of \$42.3m of total dividends, \$8.5m in capitalised IT development, and funding of additional c.\$3.2m of on-balance sheet fleet vehicle leases to a total of \$14.4m
- Refinanced revolving credit facility and increased by \$35m to \$120m, the facility was also extended to September 2028

\$m	30 Jun 2024	31 Dec 2023
<i>Cash</i>	24.3	32.8
<i>Other current assets<sup>1</sup></i>	188.6	168.2
<b>Current assets</b>	<b>212.9</b>	<b>201.0</b>
Non-current assets	329.8	319.6
<b>Total assets</b>	<b>542.7</b>	<b>520.6</b>
Current liabilities <sup>1</sup>	220.4	207.7
<i>Borrowings</i>	79.3	64.7
<i>Other non-current liabilities</i>	3.8	4.4
Non-current liabilities	83.1	69.1
<b>Total liabilities</b>	<b>303.5</b>	<b>276.8</b>
<b>Net assets</b>	<b>239.2</b>	<b>243.8</b>
<b>Net corporate debt<sup>2</sup></b>	<b>55.7</b>	<b>32.2</b>
<b>Net corporate debt/last 12 months EBITDA</b>	<b>0.5</b>	<b>0.3</b>

1. Includes restricted cash of \$149.4m, of this amount \$109.8m was previously disclosed as cash held on behalf of customers, but not on balance sheet. Prior period has been re-presented for consistency.

2. Excludes capitalised borrowing costs of \$0.7m (31 December 2023: \$0.3m) and vehicle borrowings of \$3.1m (31 December 2023: \$2.0m).



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